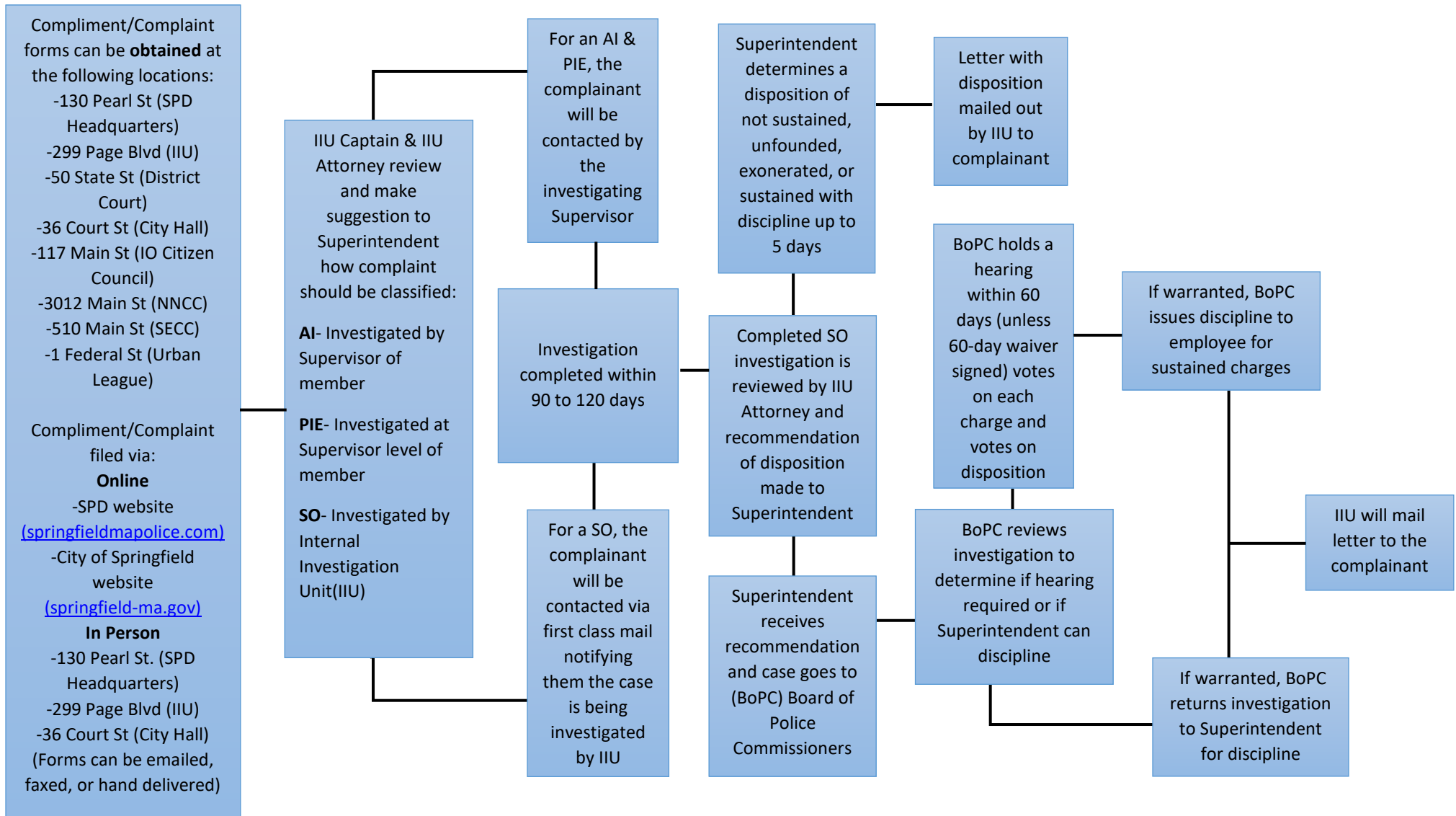


# Springfield Police Department

## Internal Investigations Compliment/Complaint Process



While timeframe exceptions may occur based on the nature of the alleged conduct, this outline is representative of the standard procedure(s) for the processing of a citizen's complaint submitted to the Springfield Police Department.