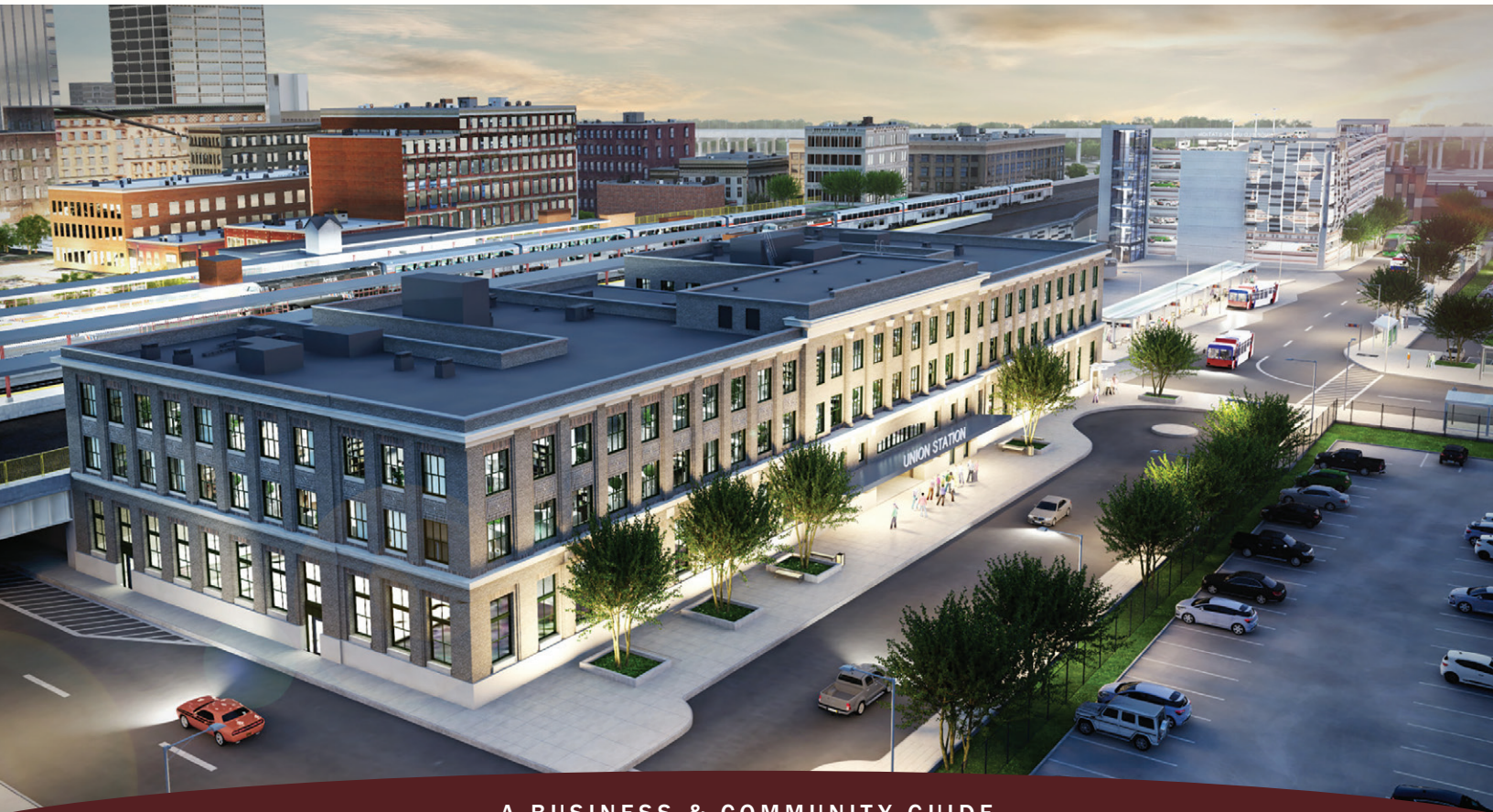




# Springfield

Massachusetts







We're proud  
to call  
Springfield  
our home.

We're excited about what the future holds for our company and our city, and look forward to growing stronger together in the place we all call home. To learn more, visit the **Corporate Responsibility** section of our site at [MassMutual.com](http://MassMutual.com)



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MassMutual Financial Group refers to Massachusetts Mutual Life Insurance Company (MassMutual), and its affiliated companies and sales representatives. Insurance products are issued by MassMutual, Springfield, MA 01111, and its subsidiaries, C.M. Life Insurance Company and MML Bay State Life Insurance Company, Enfield, CT 06082. CRN201701-189971.



# SPRINGFIELD WELCOMES YOU!



As the 54th Mayor of the City of Springfield, it is my honor and pleasure to welcome you to our fine city. While known around the world as the birthplace of basketball and Dr. Seuss, Springfield is also renowned for being the “City of Homes” for its great neighborhoods and impressive architecture.

This Old House magazine, USA Today, and Forbes magazine have all highlighted Springfield’s neighborhoods and housing stock as being both impressive and affordable.

The city was also recently highlighted by MSNBC as one of the top ten cities in America where business opportunities are rising. With the \$950 million MGM Springfield project rising, the long awaited redevelopment of historic Union Station, and the new construction of the state of the art CRRC Corporation railcar assembly facility, Springfield continues to be an economic force in New England.

The business community in the city continues to thrive. While small businesses find the city a great place for a startup, we are also home to companies known around the world. MassMutual Financial Group is a Fortune 100 company that is headquartered in Springfield and employs 3,800 in Springfield alone. Companies like Smith & Wesson, Big Y Foods, Merriam-Webster, Performance Food Group, Liberty Mutual, and Peter Pan Bus Lines all call Springfield home. Major healthcare providers Baystate Health, Mercy Medical Center, and Shriners Hospital make the city the place in Western Massachusetts for top-notch healthcare.

With a newly branded Cultural District, the city is the cultural center of Western Massachusetts. Our world-class Springfield Museums,

the Springfield Symphony Orchestra, City Stage, and the Armory National Park Site rival attractions in cities twice our size. Our Naismith Memorial Basketball Hall of Fame is a one-of-a-kind, spherical museum that features legends of the past, present, and future. We are also a hockey town – home to both the headquarters of the American Hockey League (AHL) and the AHL’s popular Springfield Thunderbirds.

The Springfield Museums feature a collection of five world-class museums including a stunning art collection as well as the Museum of Springfield History – celebrating the history, culture, and innovation that helped make Springfield what it is today. The Museums continue to grow with the 2017 addition of The Amazing World of Dr. Seuss Museum, honoring the work of beloved Springfield native Theodor Geisel.

Inspiration comes in the form of education as well, with four college campuses and several additional satellite locations in the city. Springfield is a proud affiliate of the Knowledge Corridor, which has the second highest number of higher education institutions in all of New England.

These are just a few things that make this city a great place to live and work. Springfield is a place with a storied history and exciting future, and we hope you will join us in making this the best city in America.

Mayor Domenic J. Sarno

## CITY DIRECTORY

Springfield City Hall • 36 Court Street, Springfield, MA 01103  
[www.springfieldcityhall.com](http://www.springfieldcityhall.com) • 311 or 413.736.3111

Office of the Mayor.....413.787.6100  
 Building Code Enforcement .....413.787.6031  
 City Clerk .....413.787.6094  
 Office of Planning & Economic  
 Development .....413.787.6020  
 Community Development/  
 Neighborhood Services .....413.787.6050  
 Conservation Commission .....413.787.6020  
 Historic Commission .....413.787.6020

License Commission .....413.787.6140  
 Department of Public Works .....413.787.6260  
 Office of Housing .....413.787.6500  
 Parks & Recreation .....413.787.6440  
 Health & Human Services .....413.787.6740  
 Water & Sewer.....413.787.6256  
 Zoning Board of Appeals .....413.787.7807  
 Election Office.....413.787.6190  
 Procurement Office.....413.787.6284

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**Springfield,** the 3rd largest City in Massachusetts and the 4th largest in all of New England, is a City of many attributes. It has been known as the **“City of Firsts”** – a moniker earned through a history of innovation, including America’s first Armory and military arsenal and the first American made automobile. Springfield may be best known for two other innovations - the birthplace of basketball and of Theodor Geisel, better known as “Dr. Seuss”.

The City is in the midst of a successful and long term effort to revitalize itself. The economy is growing, businesses are flourishing, and public spaces are being made more vibrant everyday. The ability for both residents and visitors to be able to walk or bike around the City with ease and comfort is an important factor in this resurgence and essential in promoting a healthy and safe community.

### City of Springfield – Office of Planning & Economic Development:

The City of Springfield’s economic development team is available to assist businesses large and small on a variety of levels. The city can assist with site searches and manages a host of financial programs as well including a storefront façade program, small business loan program, Section 108 loan program, and Tax Increment Financing. The office can be reached at 413-787-6020.

## Business Resources/Development Services

### DevelopSpringfield

DevelopSpringfield was formed in 2008 as a nonprofit, 501(c)(3) corporation to advance development and redevelopment projects, to stimulate and support economic growth, and to expedite the revitalization process within the City of Springfield. The organization completed the historic redevelopment of its headquarters at 83 Maple Street, and is directing several redevelopment projects throughout Springfield.

[www.developspringfield.com](http://www.developspringfield.com)

### Economic Development Council of Western MA

The EDC is a regional collaborative and non-governmental initiative that brings together the public and private leadership of the Pioneer Valley’s three counties. Centralized coordination, effective collaboration, and comprehensive professional services are this organization’s unifying foundation. Board members include mayors, major corporation CEOs and college and university leaders. Affiliates include six economic and business development organizations managed by over



50 economic development professionals.  
[www.westernmassedc.com](http://www.westernmassedc.com)

### Springfield Regional Chamber

Representing nearly 700 businesses of all sizes, industries and professions, the Springfield Regional Chamber “brings a regional and diverse approach to the value of networking, economic development and business development to industry of all sizes and types.”  
[www.myonlinechamber.com](http://www.myonlinechamber.com)

### Valley Venture Mentors

VVM is moving forward an entrepreneurial renaissance in Springfield. By nurturing start-ups and impacting the employees they hire, the customers they serve, and the neighborhoods they revitalize.

[www.valleyventurementors.org](http://www.valleyventurementors.org)



### **Massachusetts Small Business Development Center**

The Massachusetts Small Business Development Center Network's Western Regional Office provides free and confidential one-to-one business advice to prospective and existing small businesses. The Massachusetts Small Business Development Center Network contributes to the entrepreneurial growth of small businesses throughout Massachusetts by providing high-quality, in-depth advising, training, and capital access.  
[www.msbd.org/wmass](http://www.msbd.org/wmass)

### **MassDevelopment**

The Commonwealth's economic development and finance authority, MassDevelopment is committed to achieving three goals: stimulating business, driving economic growth, and helping communities thrive across Massachusetts. MassDevelopment has a local office in Downtown Springfield.  
[www.massdevelopment.com](http://www.massdevelopment.com)

### **Massachusetts Office of Business Development**

The Massachusetts Office of Business Development (MOBD) is the state's one-stop source for businesses seeking to relocate to Massachusetts and businesses wishing to expand their current operations here. They offer a range of expertise and services to help your business flourish in Massachusetts.  
[www.mass.gov/mobd](http://www.mass.gov/mobd)

### **Common Capital**

Common Capital is a community loan fund and non-profit organization that is committed to a thriving local economy in order to create positive social and community impacts. They accomplish this by providing financing and business assistance to small businesses and high-impact community projects.  
[www.common-capital.org](http://www.common-capital.org)

### **Massachusetts Latino Chamber of Commerce**

The MLCC's mission is to develop, promote and protect Latino businesses and communities in Massachusetts. It supports the advancement of education and economic growth of Latino businesses & community and works closely with profit and non-profit businesses & organizations, local and state Chambers of Commerce, and the U.S. Hispanic Chamber of Commerce.  
[www.masslatinochamber.com](http://www.masslatinochamber.com)

## **MAJOR EMPLOYERS**

### **• MassMutual Financial Group**

Named to FORTUNE® Magazine's FORTUNE 500® in 2012 and recognized by FORTUNE® Magazine on its annual "World's Most Admired Companies®" list. Founded in 1851 in Springfield and now celebrating its 160th anniversary, the Company, which is owned by the very policy holders it serves, was recently named a 2016 World's most ethical company. MassMutual is one of the top 100 companies on the FORTUNE 500® list – ranked 76 in 2016, its highest on record.

### **• Baystate Health**

With a workforce of over 12,000 employees, Baystate Health is the largest private employer in the region. They've been recognized by the Human Rights Campaign as a national leader in providing inclusive and equitable healthcare, and their Employee Resource Groups, which help unite diverse constituencies of our team members with the organization as a whole, have received national acclaim.



### **• Smith & Wesson**

This 160+ year-old company continues to add new jobs and now boasts over 1,500 employees at its world headquarters in Springfield, adding \$77 million in salaries as a community partner.

### **• Big Y Foods, Inc.**

Serving its community for 80 years and founded on the principle of delivering world class service and value by exceeding expectations. This family-owned supermarket chain employs over 10,000 people and is one of the largest independently owned supermarket chains in New England.

### **• Peter Pan Bus Lines**

Peter Pan Bus Lines has been an iconic means of transportation for riders throughout the Northeast for more than 80 years. The family-owned company established in Springfield is one of the country's largest privately owned intercity bus companies. In 1933, the company began with four buses and today has a fleet of 300+ plus environmentally friendly buses, and employs 1,000 people companywide.



## **Over 180 years of tradition and innovation.**



**Merriam-Webster Inc.**  
47 Federal Street  
Springfield, MA 01105  
[Merriam-Webster.com](http://Merriam-Webster.com)





# Union Station

Historic train station comes back to life after \$94 million redevelopment

Through the concerted efforts of Congressman Richard Neal, Mayor Domenic Sarno, the Springfield Redevelopment Authority, and the dedication of the community, historic Springfield Union Station has moved forward in being fully redeveloped into a regional intermodal hub for Amtrak, commuter rail, and regional and intercity bus service.

## UNION STATION

After decades of being mothballed, the historic Union Station main terminal building completed its historic restoration in early 2017, welcoming passengers from rail and bus. The station is home to Amtrak rail as well as new commuter rail service to Hartford and New

Haven starting in 2018, and serves as a regional hub for both intercity and intracity bus services. The facility is expected to play host to approximately 5 million passengers a year.



Congressman Richard Neal

## Union Station By the Numbers

- \$94 million historic restoration
- 10,000 SF of retail space at the concourse level with retail and food establishments
- 57,000 SF of office space on the upper floors of the historic station.
- 26-bay integrated, open-air regional and intercity bus terminal
- Six-level, 377 space parking garage at the corner of Main Street and Frank B. Murray Street.
- The complete renovation of the Terminal Building and its central concourse to support ticketing, waiting and support areas for Amtrak, intercity and state-supported regional rail service as well as regional PVTa and intercity bus operations.
- The renovation and reactivation of the Amtrak passenger tunnel linking the Terminal Building to train platforms and the adjacent downtown area.

## HISTORY

Built in 1926, Springfield Union Station was part of a series of civic buildings and spaces in central Springfield. The complex stands as a successor to three earlier stations on or near the same spot on the north edge of Downtown. From 1926 until after World War II, rail travel thrived and Springfield Union Station was the heart of a bustling district that included the North Blocks of Downtown and the adjacent North End. The Station closed in the 1970's, a result of the movement to the suburbs and the decline in intercity rail. In the decades since, the Main Street core south of the Station has seen concerted public and private reinvestment through new construction and extensive reuse of historic structures, as City leadership embraces a movement to reclaim the distinguished character of Springfield in an effort to preserve its heritage.



# CRRC Corporation

International company picks Springfield for North American hub

Bringing the largest construction project to the East Springfield neighborhood in many years, CRRC Rail Corporation is starting to prepare for undertaking its \$566 million contract with the MBTA to assemble new railcars for the MBTA subway lines. The \$95 million state of the art facility is over 220,000 square feet and will employ over 150 new employees. The company has plans for future growth on the site, with potential for another new building.

The company will manufacture 284 subway cars in total - 152 for the Orange Line and 132 for the Red Line under the initial contract. Delivery of first cars is slated for 2018, and CRRC continues to pursue new contracts with the Boston system as well as cities across the country. The company won a competition to produce 64 new subway cars for the metro system in Los Angeles, CA, a contract of over \$178 million that would be fulfilled in the Springfield plant, with an option for an additional 218 cars.

## HISTORY OF SPRINGFIELD RAIL CAR MANUFACTURING

Wason Manufacturing Company was once a premier manufacturer of railway passenger coaches and streetcars located in Springfield, Massachusetts. Founded by Charles and Thomas Wason in 1845, the brothers concentrated on manufacturing streetcars and electrified railway cars until 1932, the time of the Great Depression, which eventually forced



the closing of the plant. Among other Wason streetcars on display in museums located across the country, an 1896 model sits at the Shelburne Falls Trolley Museum and a 1901 model at the Connecticut Trolley Museum.



## Serving the Community for 80 Years!

Paul and Gerry D'Amour began their legacy in 1936 at the Y Cash Market in the Willimansett section of Chicopee, MA at the intersection where two roads converge to form a Y.

Now, 80 years later, Big Y has grown to 66 locations throughout Massachusetts and Connecticut, and has more than 10,000 employees.

Big Y will continue to strive to exceed our customers expectations.







# MGM Springfield

MGM Springfield's mixed-use plan envisions an exciting and lively retail, dining and entertainment district that preserves the look and feel of Springfield's iconic architecture while delivering a modern entertainment experience.

The project became a reality after going through an exhaustive local competition as well as local and statewide ballot measures. MGM Springfield will be one of the first casinos in the country designed to connect with its surroundings with Main Street ground floor retail, many points of entry, and non-gaming related amenities including movies, ice skating, and bowling.

## FACTS

- \$950 million dollar casino development project.
- Will offer 3,000 permanent jobs.
- Construction complex spans three blocks in the South End- Downtown and approximately 14.5 acres.
- September 2018 opening date.
- 251-room four-star hotel, non-smoking casino, movie theaters, restaurants, retail space, a luxury bowling facility and an ice rink.
- Commitment to use local venues to bring first class entertainment to downtown
- 3,400 space parking garage
- 54 units of new market rate housing in the downtown
- Strategically and conveniently located parking garages will make access easy.
- Linked to Union Station and other central locations with a trolley system.

- MGM will be an "Inside-Out" urban casino resort rather than a self contained "big-box" project.
- When MGM Springfield opens for business, the City will receive in excess of \$25 million dollars annually which will be used to enhance public safety, support early childhood education as well as for general public purposes.

## COMMUNITY IMPACT STORY

As part of the \$950 million project, MGM Springfield will make a series of community impact payments to address additional local needs including funding that will create a focused downtown policing district. Funding has also been provided to improve Riverfront Park, Franconia Golf Course, Union Station, and establishing an annual fund to help assist in early childhood education, health, and other community based impacts in Springfield.

## Mayor Domenic J. Sarno

*"The Springfield renaissance is underway and MGM Springfield is the catalyst our city needed to help jumpstart the revival. With thousands of jobs and millions of dollars in economic activity; the economic center of Western Massachusetts is on the rise."*





# City of Homes

Pride runs deep in Springfield, which is a diverse City where neighbors work together to make a better community. Springfield is known as the “City of Homes” for its Victorian mansions and collection of unique architecture as well as the multitude of single-family homes constructed for manufacturing workers in the late 19th and early 20th centuries. Economically and ethnically diverse populations live in the City’s 17 residential neighborhoods. There are also six different historic districts, in which properties are given architectural protection by the historic commission. In addition to residents volunteering and working side by side with local government to promote a strong sense of neighborhood and community, there are several new initiatives which will make Springfield a very desirable choice in which to live.

## Buy Springfield Now

Buy Springfield Now is an initiative out of Mayor Domenic Sarno’s office in the City of Springfield that supports local homeowners and perspective homebuyers. A crucial element of the programming is providing



knowledge and quality referrals to homeowners, as well

as those wishing to become a homeowner. The Buy Springfield Now Initiative has helped hundreds of families purchase homes in Springfield.

By using a participating Buy Springfield now vendor and purchasing a home in Springfield, participants will receive a closing costs reduction and information about the best loan programs available in the market. The realtors, vendors, and other real estate professionals

that participate in the program are some of the best in the region.

## Demographics

According to Zillow, the median home price in Springfield in 2016 was \$138,100, with a positive trend of increasing values. Springfield has long been known as an affordable option for quality housing, getting far more for a buyers dollar per square foot than most communities.







# City of Innovation & Vibrancy

## DOWNTOWN

Since 1998, the Springfield Business Improvement District (SBID) aims to be a resource for business owners, both those contemplating opening a business in Downtown and those who currently reside in its amazing urban center. SBID is a supporting member of Springfield's new Central Cultural District and a partner in the Clean and Safe program which is a vital service that continues to make Downtown attractive to both visitors and residents as well as business owners. The BID is now a key partner in the Transformative Development Initiative (TDI) district. Along with the City of Springfield, MassDevelopment, DevelopSpringfield, MassMutual Finance, and others, the TDI is focused on growing innovation in the core of downtown



and a hub of creative thinkers and projects have already begun to bring that energy to the district. This includes DevelopSpringfield's Springfield Innovation Center, MassDevelopment's Make it Springfield, the BID's roster of special events, and the city's efforts around park and infrastructure improvements. The city is making an additional effort around food innovation, establishing an innovative loan pool to attract new full-service restaurants to the district.

[www.courbanize.com/projects/springfield-tdi](http://www.courbanize.com/projects/springfield-tdi)



## Springfield Thunderbirds

The American Hockey League is headquartered in Springfield, and the city has a long history supporting AHL franchises. The Springfield Thunderbirds are the newest version, starting play in 2016 thanks to a local business community that cemented Springfield's hockey future with the new franchise. The Thunderbirds were welcomed with a sold out crowd in their very first game at the MassMutual Center. The team offers ticket and game promotions throughout the year and is an NHL affiliate.

[www.springfieldthunderbirds.com](http://www.springfieldthunderbirds.com)



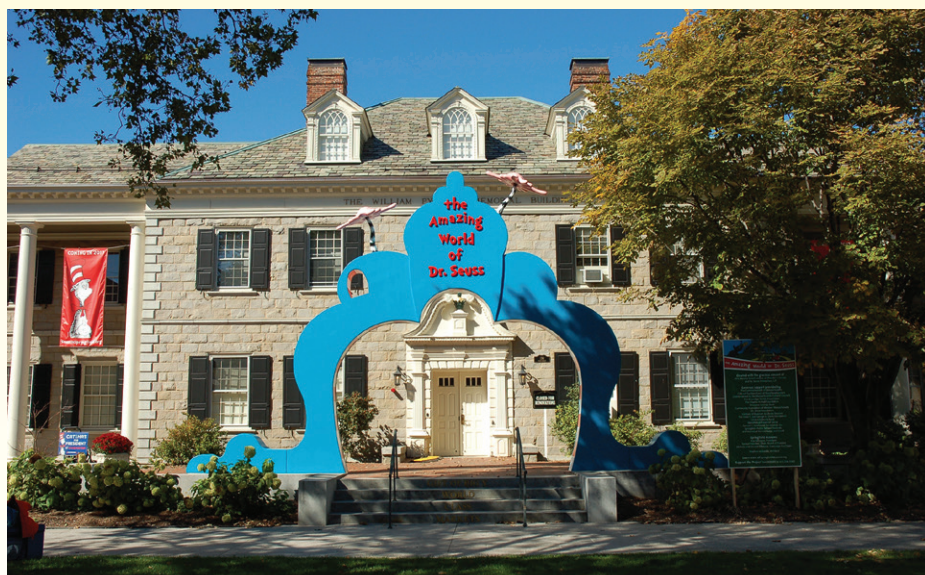
Hot Table, Tower Square

## SHOPPING

**Tower Square** is a class A 28-floor office tower in the heart of downtown Springfield's business district, which also features a Marriott Hotel, UMASS Springfield, a three-level secured parking garage and two-levels of convenient retail. The retail area offers a variety of dining options as well as convenient services, shopping, art galleries, billiards, special events and more.

[www.VisitTowerSquare.com](http://www.VisitTowerSquare.com)

**Eastfield Mall** features more than 70 specialty stores including Sears, Old Navy, an international food court plus two full-service restaurants and a 16-screen cinema complex with stadium seating. A vibrant retail community has developed around Eastfield Mall along Boston Road (Route 20), including Home Depot, Wal-Mart, Lowe's, Toys R' Us, Staples, Marshalls and many others. [www.eastfieldmall.com](http://www.eastfieldmall.com)





## PARKS

Springfield isn't just a City packed with plenty to do indoors; it is also a place where green spaces are everywhere offering more than 35 different sizes and types of parks, recreational and open spaces, including the vast 735-acre **Forest Park**. At Forest Park on the banks of the Connecticut River. Visitors can enjoy using the ample tennis courts or opt for a scenic paddle boat ride on the 31-acre Porter Lake. Other activities include bird watching spots, miles of walking trails and one of the finest small zoos in New England.



Riverfront Park, walkway tube

**The Connecticut River Walk and Bikeway** includes 3.7 miles along the Springfield riverfront which provides outstanding opportunities to bike, run, walk or rollerblade in view of stunning scenic vistas of the Connecticut River, the Springfield skyline and Memorial Bridge. The path also links to the **Pioneer Valley Riverfront Club** which offers a host of river based sporting activities.  
[www.pvriverrfront.org](http://www.pvriverrfront.org)



North Riverfront Park

The largest open space in the city's South End, **Emerson Wight Park** underwent a recent \$1.2M dollar renovation and is also home to a brand new South End Community Center. Both Blunt and Van Horn Parks offer playgrounds, picnic areas, and numerous sports fields. The City also boasts two municipal golf courses. **Franconia Golf Course** is located on Dwight Road and was renovated in 2001 with a Van Kleek and Stiles design. ([www.franconiagolfcourse.com](http://www.franconiagolfcourse.com)) **Veterans Memorial Golf Course** is on South Branch Parkway and was designed by famed architect Jeffrey Cornish.



Forest Park

**Bright Nights** at Forest Park is a nationally renowned annual holiday light display featuring a 2.6 mile drive through a high-tech winter wonderland while you listen to holiday music on your car radio. The display runs from late November to early January. Special activities include Public Safety Night, the Bright Nights 5K Road Race, Supper with Santa and wagon and carriage rides.  
[www.brightnights.org](http://www.brightnights.org)

New to Forest Park is the \$4 million renovation of the **Environmental Center of**

**Science (ECOS)**, offering a state of the art learning facility for children.  
[www.emfoley.com/ecos](http://www.emfoley.com/ecos)



ECOS Center

## TOWERS SQUARE



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- Conveniently located next to both the **Springfield Marriott** and **Sheraton** hotels.

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1500 Main Street, Springfield, MA 01115 • 413.733.2171

[www.visitTowerSquare.com](http://www.visitTowerSquare.com)





in the 70-seat Winifred Arms Theatre. The two theatres host 250 events in a season, with a broad variety of shows.

[www.symphonyhall.com](http://www.symphonyhall.com)

### Springfield Symphony Orchestra

The Springfield Symphony Orchestra is the largest professional orchestra in Massachusetts outside of Boston. The Orchestra has provided nearly 75 years of classical and pops performances plus education and outreach programs. [www.springfieldsymphony.org](http://www.springfieldsymphony.org)



**The MassMutual Center** is most diverse function space in Western Massachusetts, with 100,000 sf of flexible space including a ballroom, five meeting rooms, 40,000 sf of exhibit space, plus a totally renovated 8,000 seat arena. The arena hosts many top-notch performers and entertainers every year and is the proud home of the American Hockey League's Springfield Thunderbirds.

[www.massmutualcenter.com](http://www.massmutualcenter.com)

**Springfield City Library** is Springfield's public library system which includes Central Library, located at 220 State Street. Central Library offers programs and resources for preschoolers through Seniors, as well as meeting spaces and valuable on-line options. With a mission of Building Connections, Broadening Horizons and Strengthening Community, it is the community source for literacy, technology and information. [www.springfieldlibrary.org](http://www.springfieldlibrary.org)

One week, every year in the Spring, Downtown Springfield plays host to its very popular

### Restaurant Week.

The mission is to highlight the wide-ranging dining options that Springfield has to offer and bring individuals from not only the downtown area but throughout the suburbs and surrounding communities to the city to walk the streets and enjoy a dinner at a special discounted price.



## CULTURE & ARTS

**The Quadrangle**, considered the cultural center of Springfield, is a city green ringed by historic buildings, including the Springfield City Library and the five Springfield Museums. The Quadrangle is also home to The Puritan, a bronze statue by artist Augustus Saint-Gaudens, memorializing Deacon Samuel Chapin, one of the city's earliest settlers. **Forest Park**—one of the largest municipal parks in the country—is another popular city landmark, offering a green oasis for recreation in an urban atmosphere. Regardless of the preferred venue or activity, residents and visitors alike can always find something exciting happening downtown in Springfield.



**The Springfield Museums** feature five world-class venues for art, science and history: the Michele & Donald D'Amour Museum of Fine Arts, the George Walter Vincent Smith Art Museum, the Springfield Science Museum (with the oldest operating planetarium in the U.S.), the Connecticut Valley Historical Museum and the Museum of Springfield History. The Quadrangle is also home to the **Dr. Seuss National Memorial Sculpture Garden** in tribute to Springfield's own Dr. Theodor Seuss Geisel, born in the city in 1904. The "Amazing World of Dr. Seuss" is the newest museum in the Quadrangle, opening in June of 2017. [www.catinthehat.org](http://www.catinthehat.org) [www.springfieldmuseums.org](http://www.springfieldmuseums.org)



### Springfield Armory

This National Historic Site offers the story of the country's first armory and commemorates the critical role it played in the nation's and the city's earliest settlers. [www.nps.gov/spar](http://www.nps.gov/spar)

### Naismith Memorial Basketball Hall of Fame

Springfield is the birthplace of basketball. For over 50 years, the Naismith Memorial Basketball Hall of Fame has celebrated the history and players of this American sport from its invention by Dr. James Naismith in 1891 to today's modern game. Today, the Basketball Hall of Fame is a state-of-the-art, interactive sports museum with nearly four hundred inductees and more than 40,000 square feet of basketball history. The facility also plays host to several restaurants and a fitness club. [www.hoophall.com](http://www.hoophall.com)

### CityStage & Symphony Hall

Built in the early 1900s, the 2,611-seat Symphony Hall is home to the Springfield Symphony Orchestra, and Broadway-style theatre. CityStage features off-Broadway



comedies, dramas and musicals in the 487-seat Blake Theatre; plus community events, performances and meetings





## City of Knowledge

The Springfield public schools are world class learning environments that produce 21st Century leaders. A number of Springfield public schools are magnet schools, which specialize in certain subject areas such as math or the arts. Springfield's magnet programs start at the elementary level and include developmental literacy, global studies, dramatic and performing arts, medical science and community service, environmental studies and inquiry science. High school magnet programs include commerce, medical science and technology, law and government and business and finance and an International Baccalaureate diploma program. [www.sps.springfield.ma.us](http://www.sps.springfield.ma.us)

### There are more than 17 private schools in Springfield serving more than 1900 students.

#### **Branford Hall Career Institute**

The Springfield Campus is one of 6 accredited training centers in New England that offer career-focused education for adults, which Branford Hall has been doing for more than 40 years. Springfield Campus offers programs in Culinary Arts, HVAC, Massage Therapy, Medical Assistant, Computer Networking Management and Health Claims Specialist. [www.branfordhall.com](http://www.branfordhall.com)

#### **Cambridge College**

For more than 40 years Cambridge College has been a leader and pioneer in adult learning. In 2013, Cambridge College moved to downtown Springfield, making a significant investment and bringing with them 300 students and 50 faculty to the new Tower Square location. [www.cambridgecollege.edu/springfield](http://www.cambridgecollege.edu/springfield)

#### **The UMass Center at Springfield: Education Within Reach.**

UMass opened its first Springfield campus in 2014 in Tower Square and the popular

downtown campus continues to see an annual growth in enrollment. The UMass Center at Springfield is a first-in-the-state partnership between the University of Massachusetts and other area institutions of higher education, providing a central location accessible to each school's students. Through a combination of traditional in-classroom learning, advanced telecommunications, and other technology investments, the UMass Center provides college-course-specific opportunities not previously available in the area. UMass offers evening and weekend classes -certificate, undergraduate and/or graduate programs. Collaborative research is also being conducted at the UMass Center. [www.umasscenteratspringfield.org](http://www.umasscenteratspringfield.org)

#### **American International College**

American International College is a private, co-educational institution founded in 1885 that offers undergraduate and graduate programs, including doctorate degrees in education and physical therapy. Focused on intellectual and personal growth, leadership, social responsibility and community, American International College maintains that small classes equal a big impact. [www.aic.edu](http://www.aic.edu)



#### **Springfield Technical Community College**

Located on 35 acres of the Springfield Armory National Historic Site and founded in 1967, Springfield Technical Community College is a major resource for the economic vitality of Western Massachusetts. With over 85% of STCC graduates living and working in Western Massachusetts, employers look to STCC to provide the educated workforce that keeps the local economy growing. As the only technical community college in Massachusetts, STCC offers a variety of career programs unequalled in the state. [www.stcc.edu](http://www.stcc.edu)



### Springfield College

Known worldwide as the Birthplace of Basketball®, the institution has long inspired innovation, achievement, and leadership in its students, faculty, and alumni. Guiding all aspects of the Springfield College experience is the distinctive Humanics philosophy—education of the whole person in spirit, mind, and body for leadership in service to others. The College focuses on helping students grow the whole person so they can serve as leaders wherever their next steps take them.

[www.spfldcol.edu](http://www.spfldcol.edu)

### Western New England University

Western New England University is much more than its educational offerings. With a strategic plan of Individual Focus, Global Perspectives, a personal approach to a university education sets the road map as the University moves enthusiastically toward the celebration of its centennial in 2019. [www.wne.edu](http://www.wne.edu)

### Springfield Innovation Center

The Springfield Innovation Center on Bridge Street is a dynamic, mixed-use center of entrepreneurial activity that serves as the cornerstone of downtown Springfield's newly designated Innovation District. The district builds on the legacy of the area's 19th century history of industry and innovation, a wealth of architecturally significant historic buildings, and proximity to Union Station, UMASS Springfield, and New England Public Radio. The center, complete in 2017, is used as a business accelerator based on the MassChallenge model, operated by Valley Venture Mentors (VVM) along with a ground floor restaurant/cafe and complimentary commercial office space designed to support new business start-ups and help foster a culture of entrepreneurship. The Springfield Innovation Center is a collaboration between DevelopSpringfield, the Commonwealth of Massachusetts, MassDevelopment, the City of Springfield, Valley Venture Mentors, Innovation Hub, and MassMutual Financial Group. [www.developspringfield.com](http://www.developspringfield.com)



## Health Care

**B**aystate Health is a not-for-profit, integrated health care system serving over 800,000 people throughout western New England. With roots dating to the founding of Springfield City Hospital in 1873, Baystate Health has been providing skilled and compassionate health care in the Pioneer Valley for more than 140 years.

Facilities and services include an academic medical center, community hospitals, medical practices, homecare and hospice and more. Baystate Health is the regional clinical campus of the University of Massachusetts Medical School, and is the region's only level 1 Trauma Center and tertiary referral center. Baystate Health is home to the Davis Family Heart and Vascular Center and the D'Amour Center for Cancer Care, two of the most advanced medical facilities in the country. Baystate Medical Center has been named a top 100 U.S. hospital, and one of the country's best hospitals for quality, safety, and value. With more than 12,000 team members. Baystate Health is one of western Massachusetts' strongest economic engines, delivering over \$2.6 billion in yearly economic impact (as of 2009) [www.baystatehealth.org](http://www.baystatehealth.org)



Photo courtesy of Baystate Health

### Mercy Medical Center

Mercy Medical Center is ranked among the top 100 U.S. hospitals in value according to the Community Value Index which rates facilities by factors including quality of care and cost. The organization is also a significant boost to the regional economy boasting approximately 5,000 employees. Mercy recently celebrated the opening of the new \$15 million Sister Caritas Cancer Center, providing 26,000 square feet of state of the art care.

[www.mercycares.com](http://www.mercycares.com)

**Shriners Hospital for Children** is a 20-bed pediatric orthopedic licensed hospital that provides treatment for diseases of the bones, muscles, and joints to children up to age 18. Shriners Hospital is a pediatric hospital providing specialized care for orthopedic conditions, burns, spinal cord injuries and cleft lip and palate. All services are provided at no charge to patients, families, insurance

companies, or governmental agencies.

[www.shrinershospitalforchildren.org](http://www.shrinershospitalforchildren.org)

**Kindred Healthcare** has over 80 long-term acute care hospitals across the country and also operates nursing centers, institutional pharmacies and rehabilitation services. Kindred hospitals feature an interdisciplinary environment where physicians, nurses, therapists, nutritionists and social workers combine their expertise to provide quality care. Most patients are referred by other hospitals because of Kindred's ability to treat complex patients with sophisticated technology and a combination of disciplines.

**Caring Health Center**, created by the community, for the community, strives to provide the highest level of healthcare for the ill and to comfort the sick. With roots in Springfield for more than 35 years, Caring Health Center is committed to providing quality health care for all.





**ACCIDENTS DON'T MAKE  
APPOINTMENTS.**

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**YOU SHOULDN'T  
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Our providers are here to help you and your family when you need them. No appointment necessary, 365 days a year.

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**Baystate  Urgent Care**

**Get in. Get better. Get home.**

Offering Urgent Care and Express Care locations in Springfield, Feeding Hills, Westfield, Northampton, and Belchertown.

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***For addresses and hours:***  
**[baystatehealth.org/urgent](http://baystatehealth.org/urgent)**





# Springfield

is recognized with *Top Honors!*

**Best Old House neighborhoods in the Northeast**

*This Old House Magazine, 2010*

**Best Park in the Pioneer Valley, Forest Park**

*The Valley Advocate, 2013*

**#2 Best City for LGBT in United States**

*Advocate Magazine, 2013*

**SBA Perseverance Award**

*Small Business Administration, 2013*

**Top Ten Cities for Rising Business Opportunities**

*CNBC, 2016*

**#5 Best Metro for Tech Professionals**

*WalletHub, 2017*

