

# Springfield Housing Authority

Resident Needs Survey Results - Jun 14, 2012

Marble Street Apartments, Outing Park/ Hollywood Apartments

Note: NR, NA or invalid responses are excluded unless otherwise indicated.

If total line is not shown, respondents were allowed to select more than one response and percentages will not sum to 100%.

GENERAL INFORMATION						
Preferred language for interview?	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
English	76	46%	18	50%	58	45%
English/Spanish	1	1%	0	0%	1	1%
Spanish	87	53%	18	50%	69	54%
Total	164		36		128	
2. About how many years have you lived in your current apartment?						
	All		Marble Street		Outing Park	
	N= 161		N= 35		N= 126	
0-2	52	32%	13	37%	39	31%
2-5	51	32%	15	43%	36	29%
>5	58	36%	7	20%	51	40%
Average	6.3		3.7		7.1	
NR	2		1		1	
Missing	1		0		1	
Total	164		36		128	
HOUSEHOLD INFORMATION						
6a. How many household members live at this address?	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
1	24	15%	0	0%	24	19%
2	38	23%	1	3%	37	29%
3	49	30%	8	22%	41	32%
4	38	23%	19	53%	19	15%
5	12	7%	6	17%	6	5%
6	3	2%	2	6%	1	1%
Total	164		36		128	
Average HH Size	2.9		4		2.4	

6b. Age range of people living in your household	All		Marble Street		Outing Park	
	N= 479		N= 144		N= 335	
0-5 year olds	101	21%	28	19%	73	22%
School-age children 6-18 year olds	174	36%	72	50%	102	30%
Adults ages 19 to 64	194	41%	44	31%	150	45%
Seniors ages 65 and over	10	2%	0	0%	10	3%
Total	479		144		335	
<b>Average age of HoH (all adults)</b>	<b>36.2</b>		<b>32.1</b>		<b>38.4</b>	
<b>Median age of HoH</b>	<b>34</b>		<b>31</b>		<b>35.5</b>	
Average age of all HH members	19.9		15.7		21.7	
NR	2		0		2	
Missing/Error	5		2		2	

  

6c. Gender of household members	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
Respondent/HoH Females	147	90%	33	92%	114	89%
Respondent/HoH Males	17	10%	3	8%	14	11%
Total	164		36		128	

  

All Members Females	N= 483		N= 145		N= 338	
All Members Females	279	58%	79	54%	200	59%
All Members Males	204	42%	66	46%	138	41%
Total	483		145		338	

  

6d. Race of respondents/HoH	All		Marble Street		Outing Park	
	N= 136		N= 28		N= 108	
White	83	61%	8	29%	75	69%
Other	44	32%	18	64%	26	24%
Black	8	6%	2	7%	6	6%
Asian	1	1%	0	0%	1	1%
DK	0	0%	0	0%	0	0%
Error/Missing	9		2		7	
NR/NA	19		6		13	
Total	164		36		128	

  

6e. Ethnicity of respondents/HoH	All		Marble Street		Outing Park	
	N= 161		N= 36		N= 125	
Hispanic/Latino	142	88%	29	81%	113	90%
Non-Hispanic	19	12%	7	19%	12	10%
DK	0	0%	0	0%	0	0%
NR	1		0		1	
Missing	2		0		2	
Total	164		36		128	

6f. Highest Level of Education of respondents/HoH	All		Marble Street		Outing Park	
	N= 160		N= 36		N= 124	
Less than High School	66	41%	11	31%	55	44%
High School Diploma/GED	79	49%	22	61%	57	46%
Some college	15	9%	3	8%	12	10%
DK	0	0%	0	0%	0	0%
NR	2		0		2	
Missing	2		0		2	
Total	164		36		128	

6g. Marital Status of respondents/HoH	All		Marble Street		Outing Park	
	N= 156		N= 36		N= 120	
Not Married	115	74%	28	78%	87	73%
Married	20	13%	6	17%	14	12%
Widowed	10	6%	0	0%	10	8%
Divorced	10	6%	1	3%	9	8%
DK	1	1%	1	3%	0	0%
NR/NA	8		0		8	
Total	164		36		128	

### INCOME, EMPLOYMENT AND PUBLIC BENEFITS

7. Which of the following sources of income do you or someone in your household have? (Check all that apply)

	All		Marble Street		Outing Park				
	N=		N=		N=				
Supplemental Security Income (SSI)	159	42%	26%	33	11	33%	128	31	24%
Employment wages	159	40%	25%	31	10	32%	128	30	23%
Social Security	159	23%	14%	32	4	13%	128	19	15%
Child Support	159	14%	9%	32	6	19%	128	8	6%
Social Security Disability Insurance (SSDI)	158	13%	8%	31	2	6%	128	11	9%
Unemployment Insurance	159	9%	6%	32	1	3%	128	8	6%
Other	144	6%	4%	25	2	8%	128	4	3%
Retirement or Pension	158	4%	3%	31	0	0%	128	4	3%

8. Which public benefits do you or someone in your household currently receive? (Check all that apply)

	All		Marble Street		Outing Park	
	N= 158		N= 36		N= 122	
Food Stamps	141	89%	34	94%	107	88%
MassHealth	139	88%	33	92%	106	87%
Women Infants and Children (WIC)	58	37%	16	44%	42	34%
Energy Assistance (NEWFC, fuel assistance)	54	34%	0	0%	54	44%
TANF	51	32%	12	33%	39	32%
Medicare	28	18%	1	3%	27	22%
Children's Health Insurance Program (CHIP)	16	10%	6	17%	10	8%
Medicaid	14	9%	3	8%	11	9%
Childcare voucher	8	5%	5	14%	3	2%
EAEDC (welfare for disabled individuals)	6	4%	2	6%	4	3%
Veterans Administration Benefits	5	3%	1	3%	4	3%
Other	1	1%	0	0%	1	1%
DK	0	0%	0	0%	0	0%
NR	6		0		6	

9. What is your total household income?	All		Marble Street		Outing Park	
	N= 162		N= 35		N= 127	
Less than \$5k	65	40%	15	43%	50	39%
\$5k - \$10k	57	35%	8	23%	49	39%
\$10k - \$20k	25	15%	8	23%	17	13%
\$20k - \$30k	10	6%	2	6%	8	6%
\$30k - \$40k	2	1%	1	3%	1	1%
\$40k - \$50k	1	1%	0	0%	1	1%
DK	2	1%	1	3%	1	1%
NR	2		1		1	
Total	164		36		128	

10. Think about your bills compared to your household income, would you say that paying your bills is:	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
Very hard	98	60%	18	50%	80	63%
Somewhat hard	38	23%	10	28%	28	22%
About right	18	11%	7	19%	11	9%
Somewhat easy	9	5%	1	3%	8	6%
Very easy	1	1%	0	0%	1	1%
DK	0	0%	0	0%	0	0%
NR	0		0		0	
Total	164		36		128	

11. When your income taxes are prepared, have you ever applied for the Earned Income Tax Credit?	All		Marble Street		Outing Park	
	N= 155		N= 31		N= 124	
Yes	55	35%	14	45%	41	33%
No	96	62%	16	52%	80	65%
DK	4	3%	1	3%	3	2%
NR/NA	9		5		4	
Total	164		36		128	

12. Of the adults that are employed in your household, in what fields are they working? (Check all that apply)	All		Marble Street		Outing Park	
	N= 40		N= 10		N= 30	
Retail/Sales	7	18%	2	20%	5	17%
Restaurant/Food Service	6	15%	1	10%	5	17%
Other	5	13%	3	30%	2	7%
Healthcare	4	10%	0	0%	4	13%
Child Care	3	8%	0	0%	3	10%
Maintenance/Janitorial	3	8%	1	10%	2	7%
Personal Services	2	5%	2	20%	0	0%
Social Services	2	5%	0	0%	2	7%
Clerical/Administrative	1	3%	0	0%	1	3%
Hotel/Hospitality	1	3%	0	0%	1	3%
Transportation	1	3%	0	0%	1	3%
Construction	0	0%	0	0%	0	0%
Education	0	0%	0	0%	0	0%
Manufacturing	0	0%	0	0%	0	0%
DK	1	3%	1	10%	0	0%
NR	8		3		5	

Note: Includes only households who indicated wage income in Q7.

Includes DK/NR answers b/c these respondents answered some of the response categories.

13. Does your household have at least one person currently searching for work and are not employed?	All	Marble Street		Outing Park		
	N= 135		N= 21		N= 114	
Yes	46	34%	14	67%	32	28%
No	88	65%	7	33%	81	71%
DK	1	1%	0	0%	1	1%
NR	29		15		14	
Total	164		36		128	

14. If you are not working, but are looking for work or might look for work in the future, in which industry would you be interested in working? (Check all that apply)	All	Marble Street		Outing Park		
	N= 164		N= 36		N= 128	
Healthcare	20	12%	11	31%	9	7%
Child Care	17	10%	6	17%	11	9%
Hotel/Hospitality	13	8%	5	14%	8	6%
Restaurant/Food Service	13	8%	10	28%	3	2%
Maintenance/Janitorial	12	7%	4	11%	8	6%
Clerical/Administrative	8	5%	5	14%	3	2%
Retail/Sales	8	5%	3	8%	5	4%
Social Services	7	4%	5	14%	2	2%
Computer/IT	6	4%	3	8%	3	2%
Manufacturing	6	4%	2	6%	4	3%
Other	6	4%	1	3%	5	4%
Education	5	3%	3	8%	2	2%
Personal Services	4	2%	3	8%	1	1%
Construction	3	2%	1	3%	2	2%
Entertainment Industry	3	2%	1	3%	2	2%
Transportation	3	2%	2	6%	1	1%
Finance, Insurance, Real Estate	1	1%	0	0%	1	1%
DK	10	6%	4	11%	6	5%
NR	75		17		58	

Note: Includes DK/NR answers b/c these respondents answered some of the response categories.

15. What are the things that make it difficult for you or other adults to find or keep work? (Check all that apply)	All	Marble Street		Outing Park		
	N= 164		N= 36		N= 128	
Need childcare	30	18%	13	36%	17	13%
Nothing	25	15%	4	11%	21	16%
Need transportation	23	14%	10	28%	13	10%
Lack professional training	21	13%	10	28%	11	9%
No job opportunities	17	10%	8	22%	9	7%
Physical or health problems	15	9%	7	19%	8	6%
Do not have a high school diploma or GED	13	8%	7	19%	6	5%
Other	12	7%	2	6%	10	8%
Language issues	11	7%	2	6%	9	7%
Caring for a family member who is sick or disabled	9	5%	0	0%	9	7%
Legal issues	2	1%	2	6%	0	0%
DK	3	2%	0	0%	3	2%
NR/NA	43		5		38	

Note: Includes DK/NR answers b/c these respondents answered some of the response categories.

16. Do you have a checking account at a bank?	All	Marble Street		Outing Park		
	N= 158		N= 32		N= 126	
Yes	82	52%	10	31%	72	57%
No	76	48%	22	69%	54	43%
DK	0	0%	0	0%	0	0%
NR	6		4		2	
Total	164		36		128	

17. In the last 12 months, have you used a check cashing or cash advance business?	All	Marble Street		Outing Park		
	N= 154		N= 34		N= 120	
Yes	33	21%	11	32%	22	18%
No	121	79%	23	68%	98	82%
DK	0	0%	0	0%	0	0%
NR	10		2		8	
Total	164		36		128	

### ADULT EDUCATION AND TRAINING

18. How many nouseholds have at least one adult currently enrolled in the following types of job training, education, or career advancement program? (Check all that apply)	All	Marble Street		Outing Park		
	N= 88		N= 17		N= 71	
None	47	53%	12	71%	35	49%
GED/Adult education	11	13%	1	6%	10	14%
Vocational training	11	13%	4	24%	7	10%
Job readiness training	6	7%	2	12%	4	6%
Other	6	7%	1	6%	5	7%
ESL classes	5	6%	3	18%	2	3%
Access to community or 4-year colleges	4	5%	2	12%	2	3%
Basic First Aid/CPR	4	5%	2	12%	2	3%
Apprenticeship programs for construction-related vocations	3	3%	1	6%	2	3%
Training to help start a small business	3	3%	1	6%	2	3%
Computer training	2	2%	0	0%	2	3%
Energy/green jobs training	1	1%	0	0%	1	1%
DK	0	0%	0	0%	0	0%
NR	76		19		57	

19. What type of job training programs would you like to see available to residents? (Check all that apply)	All	Marble Street		Outing Park		
	N= 164		N= 36		N= 128	
Computer training	93	57%	26	72%	67	52%
GED/Adult education	90	55%	22	61%	68	53%
ESL classes	85	52%	24	67%	61	48%
Basic First Aid/CPR	81	49%	21	58%	60	47%
Job readiness training	78	48%	21	58%	57	45%
Vocational training	77	47%	20	56%	57	45%
Access to community or 4-year colleges	59	36%	14	39%	45	35%
Training to help start a small business	59	36%	15	42%	44	34%
Apprenticeship programs for construction-related vocations	54	33%	14	39%	40	31%
Energy/green jobs training	53	32%	10	28%	43	34%
None	13	8%	0	0%	13	10%
Other	9	5%	2	6%	7	5%
DK	7	4%	0	0%	7	5%
NR	21		4		17	

Note: Includes DK/NR answers b/c these respondents answered some of the response categories.

20. Do you or anyone in your household own a business now'	All	Marble Street		Outing Park		
	N= 161		N= 34		N= 127	
Yes	2	1%	1	3%	1	1%
No	159	99%	33	97%	126	99%
DK	0	0%	0	0%	0	0%
NR	3		2		1	
Total	164		36		128	

21. How likely are you or anyone in your household to start a business in the next 3-5 years?	All	Marble Street		Outing Park		
	N= 152		N= 31		N= 121	
Very likely	3	2%	1	3%	2	2%
Somewhat likely	13	9%	5	16%	8	7%
Somewhat unlikely	9	6%	1	3%	8	7%
Not likely	114	75%	18	58%	96	79%
DK	13	9%	6	19%	7	6%
NR/NA	12		5		7	
Total	164		36		128	

22. Do you currently have access to the internet?	All	Marble Street		Outing Park		
	N= 159		N= 35		N= 124	
Yes	99	62%	25	71%	74	60%
No	60	38%	10	29%	50	40%
DK	0	0%	0	0%	0	0%
NR	5		1		4	
Total	164		36		128	

23. How do you access the internet? (Check all that apply)	All	Marble Street		Outing Park		
	N= 147		N= 32		N= 115	
Home computer	79	54%	22	69%	57	50%
Smart Phone	39	27%	12	38%	27	23%
Library	9	6%	5	16%	4	3%
Work	6	4%	3	9%	3	3%
Family/Friend	6	4%	4	13%	2	2%
Other	4	3%	0	0%	4	3%
DK	0	0%	0	0%	0	0%
NR	17		4		13	

Note: Includes respondents who did not answer "Yes" to Q22.

24. How likely would you be to use a neighborhood computer center?	All	Marble Street		Outing Park		
	N= 149		N= 26		N= 123	
Very likely	51	34%	14	54%	37	30%
Somewhat likely/likely	22	15%	6	23%	16	13%
Somewhat unlikely	3	2%	0	0%	3	2%
Not likely	67	45%	6	23%	61	50%
DK	6	4%	0	0%	6	5%
NR	15		10		5	
Total	164		36		128	

**MOBILITY AND TRANSPORTATION**

	All		Marble Street		Outing Park	
	N=		N=		N=	
<b>25. Do you have a driver's license?</b>						
Yes	80	49%	15	42%	65	51%
No	84	51%	21	58%	63	49%
DK	0		0		0	
NR	0		0		0	
Total	164		36		128	
<b>26. Does your household have at least one car?</b>						
Yes	67	44%	15	52%	52	42%
No	85	56%	14	48%	71	57%
DK	1	1%	0	0%	1	1%
NR/NA	11		7		4	
Total	164		36		128	
<b>27. If you drive, how difficult is it to find parking near your apartment?</b>						
Very difficult	36	31%	9	35%	27	29%
Somewhat difficult	18	15%	8	31%	10	11%
Difficult	12	10%	3	12%	9	10%
Not difficult	28	24%	5	19%	23	25%
DK	24	20%	1	4%	23	25%
NR/NA	45		10		35	
Missing	1		0		1	
Total	164		36		128	
<b>28. What is the primary mode of transportation for you and your household?</b>						
Bus	71	45%	12	34%	59	48%
Your own car/truck	69	43%	15	43%	54	44%
Get ride from family/friends	8	5%	2	6%	6	5%
Taxi	5	3%	2	6%	3	2%
Walk	5	3%	4	11%	1	1%
Train	1	1%	0	0%	1	1%
Bike	0	0%	0	0%	0	0%
Other	0	0%	0	0%	0	0%
DK	0		0		0	
NR	5		1		4	
Total	164		36		128	

29. For the primary employed person in the household, on average about how long does it take to get to work?	All	Marble Street		Outing Park		
	N= 50		N= 15		N= 35	
Less than 10 minutes	13	26%	5	33%	8	23%
10-30 minutes	25	50%	3	20%	22	63%
31-45 minutes	7	14%	2	13%	5	14%
46-60 minutes	1	2%	1	7%	0	0%
More than 60 minutes	2	4%	2	13%	0	0%
DK	2	4%	2	13%	0	0%
NR/NA/None employed	114		23		91	
Total	164		38		126	

  

30. How good do you think public transportation services are in the community?	All	Marble Street		Outing Park		
	N= 154		N= 36		N= 118	
Very good	20	13%	7	19%	13	11%
Good	53	34%	4	11%	49	42%
Okay	36	23%	7	19%	29	25%
Not very good	27	18%	17	47%	10	8%
DK	18	12%	1	3%	17	14%
NR	10		0		10	
Total	164		36		128	

  

31. How big a barrier is good transportation when trying to get to work, school, or appointments?	All	Marble Street		Outing Park		
	N= 149		N= 32		N= 117	
Very big	60	40%	12	38%	48	41%
Somewhat big	40	27%	14	44%	26	22%
Not big	25	17%	4	13%	21	18%
No problem	15	10%	2	6%	13	11%
DK	9	6%	0	0%	9	8%
NR/NA	15		4		11	
Total	164		36		128	

**Economic Development**

32. How much are each of the following businesses needed in the neighborhood? (Check all that apply)

All	N=	Very needed		Somewhat needed		Not needed		Don't Know	
Pharmacy	162	120	74%	27	17%	14	9%	1	1%
Grocery store/supermarket	154	116	75%	15	10%	22	14%	1	1%
Doctor's office/clinic	158	114	72%	28	18%	16	10%	0	0%
Large retail store	160	99	62%	32	20%	26	16%	3	2%
Clothing store	160	92	58%	34	21%	33	21%	1	1%
Church	156	89	57%	31	20%	31	20%	5	3%
Book store	158	83	53%	44	28%	27	17%	4	3%
Laundromat/dry cleaner	158	75	47%	30	19%	49	31%	4	3%
Bank	158	67	42%	34	22%	54	34%	3	2%
Hardware store	157	65	41%	53	34%	36	23%	3	2%
Restaurant/eatery	157	63	40%	42	27%	51	32%	1	1%
Beauty salon/barber shop	154	37	24%	44	29%	68	44%	5	3%
Other	157	3	2%	5	3%	4	3%	2	1%
<b>Marble Street</b>									
Pharmacy	36	24	67%	8	22%	3	8%	1	3%
Grocery store/supermarket	34	24	71%	6	18%	3	9%	1	3%
Doctor's office/clinic	34	24	71%	8	24%	2	6%	0	0%
Large retail store	35	19	54%	7	20%	6	17%	3	9%
Clothing store	36	20	56%	7	19%	8	22%	1	3%
Church	31	13	42%	7	23%	7	23%	4	13%
Book store	33	17	52%	9	27%	5	15%	2	6%
Laundromat/dry cleaner	34	11	32%	6	18%	15	44%	2	6%
Bank	33	10	30%	10	30%	11	33%	2	6%
Hardware store	34	11	32%	13	38%	7	21%	3	9%
Restaurant/eatery	33	6	18%	12	36%	14	42%	1	3%
Beauty salon/barber shop	31	3	10%	6	19%	19	61%	3	10%
Other	31	3	10%	1	3%	1	3%	0	0%
<b>Outing Park</b>									
Pharmacy	126	96	76%	19	15%	11	9%	0	0%
Grocery store/supermarket	120	92	77%	9	8%	19	16%	0	0%
Doctor's office/clinic	124	90	73%	20	16%	14	11%	0	0%
Large retail store	125	80	64%	25	20%	20	16%	0	0%
Clothing store	124	72	58%	27	22%	25	20%	0	0%
Church	125	76	61%	24	19%	24	19%	1	1%
Book store	125	66	53%	35	28%	22	18%	2	2%
Laundromat/dry cleaner	124	64	52%	24	19%	34	27%	2	2%
Bank	125	57	46%	24	19%	43	34%	1	1%
Hardware store	123	54	44%	40	33%	29	24%	0	0%
Restaurant/eatery	124	57	46%	30	24%	37	30%	0	0%
Beauty salon/barber shop	123	34	28%	38	31%	49	40%	2	2%
Other	126	0	0%	4	3%	3	2%	2	2%

**33. What amenities would most benefit this neighborhood? (Check all that apply)**

All	N=	Very needed		Somewhat needed		Not needed		Don't Know	
Outside recreational space	162	134	83%	20	12%	6	4%	2	1%
Indoor recreational space	161	130	81%	20	12%	10	6%	1	1%
Library	156	113	72%	19	12%	22	14%	2	1%
Health clinic	158	112	71%	23	15%	22	14%	1	1%
Community garden	154	107	69%	27	18%	17	11%	3	2%
Farmers market	154	104	68%	30	19%	17	11%	3	2%
Museums	159	76	48%	36	23%	43	27%	4	3%
Theaters	157	75	48%	32	20%	47	30%	3	2%
Other	164	3	2%	0	0%	0	0%	1	1%
<b>Marble Street</b>									
Outside recreational space	35	27	77%	6	17%	1	3%	1	3%
Indoor recreational space	36	24	67%	10	28%	2	6%	0	0%
Library	35	28	80%	4	11%	2	6%	1	3%
Health clinic	35	28	80%	5	14%	2	6%	0	0%
Community garden	34	19	56%	10	29%	4	12%	1	3%
Farmers market	33	18	55%	10	30%	3	9%	2	6%
Museums	34	16	47%	10	29%	5	15%	3	9%
Theaters	32	15	47%	7	22%	8	25%	2	6%
Other	36	0	0%	0	0%	0	0%	0	0%
<b>Outing Park</b>									
Outside recreational space	127	107	84%	14	11%	5	4%	1	1%
Indoor recreational space	125	106	85%	10	8%	8	6%	1	1%
Library	121	85	70%	15	12%	20	17%	1	1%
Health clinic	123	84	68%	18	15%	20	16%	1	1%
Community garden	120	88	73%	17	14%	13	11%	2	2%
Farmers market	121	86	71%	20	17%	14	12%	1	1%
Museums	125	60	48%	26	21%	38	30%	1	1%
Theaters	125	60	48%	25	20%	39	31%	1	1%
Other	128	3	2%	0	0%	0	0%	1	1%

**SUPPORTIVE SERVICES**

34. For each service listed, are you aware that the service is available in your community, have you or a member of your household used it in the past 12 months, and if so, how satisfied were you with the service? (Check all that apply)

All	<i>N=all households</i>		<i>N= # aware of it</i>		<i>N=# Used it</i>	
	Aware of it		Used it		Satisfied with it	
GED program	131	80%	82	63%	56	68%
After school program	77	47%	28	36%	17	61%
Job training	68	41%	26	38%	12	46%
Summer feeding program	67	41%	27	40%	19	70%
Health fairs	59	36%	14	24%	8	57%
Summer camp	52	32%	13	25%	6	46%
Adult financial literacy	46	28%	13	28%	7	54%
Back to school event	44	27%	17	39%	8	47%
Small bus. Development center	41	25%	5	12%	0	0%
Parent/family support	39	24%	10	26%	6	60%
Youth programs	38	23%	13	34%	4	31%
<b>Marble Street</b>						
GED program	31	86%	16	52%	10	63%
After school program	19	53%	14	74%	9	64%
Job training	16	44%	7	44%	3	43%
Summer feeding program	14	39%	6	43%	5	83%
Health fairs	11	31%	0	0%	0	0%
Summer camp	10	28%	1	10%	0	0%
Adult financial literacy	15	42%	5	33%	5	100%
Back to school event	10	28%	2	20%	1	50%
Small bus. Development center	7	19%	0	0%	0	0%
Parent/family support	14	39%	5	36%	4	80%
Youth programs	8	22%	2	25%	1	50%
<b>Outing Park</b>						
GED program	100	78%	66	66%	46	70%
After school program	58	45%	14	24%	8	57%
Job training	52	41%	19	37%	9	47%
Summer feeding program	53	41%	21	40%	14	67%
Health fairs	48	38%	14	29%	8	57%
Summer camp	42	33%	12	29%	6	50%
Adult financial literacy	31	24%	8	26%	2	25%
Back to school event	34	27%	15	44%	7	47%
Small bus. Development center	34	27%	5	15%	0	0%
Parent/family support	25	20%	5	20%	2	40%
Youth programs	30	23%	11	37%	3	27%

Note: Includes DK/NR answers b/c these respondents answered some of the response categories.

35. Please check each service that you or a member of your household needs right now. (Check all that apply)	All	Marble Street		Outing Park		
	N= 164		N= 36		N= 128	
Credit repair	77	47%	21	58%	56	44%
Financial Assistance	62	38%	12	33%	50	39%
Physical fitness program	53	32%	12	33%	41	32%
Youth programs	53	32%	18	50%	35	27%
Transportation assistance	51	31%	20	56%	31	24%
Computer training programs	47	29%	12	33%	35	27%
ESL	46	28%	13	36%	33	26%
Job training	42	26%	15	42%	27	21%
Budgeting/financial literacy	41	25%	15	42%	26	20%
GED program	40	24%	9	25%	31	24%
Homeownership counseling	38	23%	14	39%	24	19%
Services for individuals with disabilities	37	23%	7	19%	30	23%
Emergency food bank	33	20%	6	17%	27	21%
Parenting skills classes	32	20%	15	42%	17	13%
Nutrition counseling	31	19%	7	19%	24	19%
College prep	31	19%	11	31%	20	16%
Individual or family counseling	30	18%	10	28%	20	16%
Health a wellness information	28	17%	9	25%	19	15%
Senior services	25	15%	2	6%	23	18%
Small-business training	18	11%	5	14%	13	10%
Alcohol or drug treatment	10	6%	1	3%	9	7%
Other	3	2%	1	3%	2	2%
DK	5		0		5	
NR	10		1		9	

Note: Includes DK/NR answers b/c these respondents answered some of the response categories.

36. If you or others in your household do not use the social services that are available now, what are the most important reasons keeping you from using them? (Check all that apply)	All	Marble Street		Outing Park		
	N= 164		N= 36		N= 128	
Nothing; I have no trouble accessing services	50	30%	7	19%	43	34%
I do not know about the services available	32	20%	5	14%	27	21%
Takes too long to get services; waitlist	26	16%	9	25%	17	13%
Services are too expensive	19	12%	0	0%	19	15%
Don't have transportation to services I need	16	10%	7	19%	9	7%
Services are offered at inconvenient times	15	9%	4	11%	11	9%
Don't have child care during the services	14	9%	7	19%	7	5%
The services I need are not available	12	7%	1	3%	11	9%
Problems with staff within service agencies	12	7%	2	6%	10	8%
I'm not eligible	8	5%	1	3%	7	5%
Other	4	2%	3	8%	1	1%
DK	3		1		2	
NR/NA	15		5		10	

Note: Includes DK/NR answers b/c these respondents answered some of the response categories.

**SPECIAL NEEDS**

37. Does anyone in your household have a physical disability?	All		Marble Street		Outing Park	
	N= 161		N= 35		N= 126	
Yes	28	17%	2	6%	26	21%
No	133	83%	33	94%	100	79%
DK	0	0%	0	0%	0	0%
NR	3		1		2	
Total	164		36		128	

38. If yes, what services would best assist them with managing their day to day activities? (Check all that apply)	All		Marble Street		Outing Park	
	N= 28		N= 2		N= 26	
In home health assistance	7	25%	0	0%	7	27%
Accessible housing unit	6	21%	0	0%	6	23%
Assistance with paying bills/handling finances	5	18%	0	0%	5	19%
Homemaker services	5	18%	0	0%	5	19%
Home visits from a social worker	4	14%	0	0%	4	15%
Better transportation options	3	11%	1	50%	2	8%
Other	2	7%	1	50%	1	4%
DK	0	0%	0	0%	0	0%
NR	10		0		10	

Note: Includes DK/NR answers b/c these respondents answered some of the response categories.  
Includes only respondents who answered "Yes" in Q37.

39. Does anyone in your household have a mental disability?	All		Marble Street		Outing Park	
	N= 156		N= 34		N= 122	
Yes	38	24%	9	26%	29	24%
No	117	75%	24	71%	93	76%
DK	1	1%	1	3%	0	0%
NR	8		2		6	
Total	164		36		128	

40. What do you see as the most important issues affecting disabled individuals that you know? (Check all that apply)	All		Marble Street		Outing Park	
	N= 114		N= 26		N= 88	
Transportation	41	36%	8	31%	33	38%
Physical barriers to getting around	39	34%	8	31%	31	35%
Housing options	39	34%	5	19%	34	39%
Crime/personal safety	38	33%	6	23%	32	36%
Living independently	37	32%	4	15%	33	38%
Family support/connections	34	30%	8	31%	26	30%
Prescription drug costs	34	30%	6	23%	28	32%
Health care costs	30	26%	8	31%	22	25%
Social supports	30	26%	8	31%	22	25%
Quality health care	28	25%	3	12%	25	28%
Quality special needs education	26	23%	6	23%	20	23%
Other	1	1%	0	0%	1	1%
DK	5	4%	2	8%	3	3%
NR	51		10		41	

**CHILDREN AND YOUTH/EDUCATION AND SERVICES**

**41. For any child ages 0-5 in the household please indicate how many attend the following: (Check all that apply)**

	All		Marble Street		Outing Park	
# Households with at least one child enrolled in an early learning program (N=70, 20, 50)	35	50%	17	85%	18	36%
# children enrolled in an early learning program (N=101)	53	52%	21	75%	32	44%
<b>What type of early learning program are 0-5 year olds enrolled in?</b>	N=(Children) 53		N=(Children) 21		N=(Children) 32	
Head Start	19	36%	5	24%	14	44%
Kindergarten	15	28%	4	19%	11	34%
Other early education program	11	21%	10	48%	1	3%
Early Head Start	8	15%	2	10%	6	19%

**42. If a child under 5 is not enrolled in a program, does a family member or friend care for your child in their home or yours?**

	All		Marble Street		Outing Park	
	N= 56		N= 13		N= 43	
Yes	37	66%	5	38%	32	74%
No	18	32%	8	62%	10	23%
DK	1	2%	0	0%	1	2%
NR	68		15		53	
NA	40		8		32	
Total	124		28		96	

**43. Do you currently need child care or infant care for young children?**

	All		Marble Street		Outing Park	
	N= 75		N= 20		N= 55	
Yes	35	47%	9	45%	26	47%
No	37	49%	11	55%	26	47%
DK	3	4%	0	0%	3	5%
NR	55		11		44	
NA	34		5		29	
Total	130		31		99	

**44. Do you need before school care or child care for older children?**

	All		Marble Street		Outing Park	
	N= 85		N= 24		N= 61	
Yes	28	33%	9	38%	19	31%
No	57	67%	15	63%	42	69%
DK	0	0%	0	0%	0	0%
NR	45		8		37	
NA	34		4		30	
Total	130		32		98	

45. Are all school aged children in the household enrolled in school now?	All	Marble Street		Outing Park		
	N= 100		N= 30		N= 70	
Yes	87	87%	28	93%	59	84%
No	12	12%	2	7%	10	14%
DK	1	1%	0	0%	1	1%
NR	42		4		38	
NA	22		2		20	
Total	142		34		108	

46. For children that do not attend school, indicate the reasons. (Check all that apply)	All	Marble Street		Outing Park		
	N= (Children) 15		N= (Children) 10		N= (Children) 5	
Health problems	8	53%	7	70%	1	20%
Dropped out/didn't like school	3	20%	3	30%	0	0%
Other	2	13%	0	0%	2	40%
Expelled or suspended	1	7%	0	0%	1	20%
Parental decision	1	7%	0	0%	1	20%

Note: Some respondents answered Q46 who did not indicate their child was not enrolled in school in Q45.

47. Indicate how many children you have in each of the following grade levels and which school they go to	All	Marble Street		Outing Park		
	N=(Children) 160		N=(Children) 57		N= (Children) 103	
Kindergarten	24	15%	3	5%	21	20%
1st Grade	19	12%	9	16%	10	10%
2nd Grade	19	12%	7	12%	12	12%
3rd Grade	16	10%	6	11%	10	10%
4th Grade	10	6%	6	11%	4	4%
5th Grade	14	9%	7	12%	7	7%
6th Grade	17	11%	9	16%	8	8%
7th Grade	12	8%	4	7%	8	8%
8th Grade	11	7%	1	2%	10	10%
9th Grade	8	5%	2	4%	6	6%
10th Grade	4	3%	1	2%	3	3%
11th Grade	4	3%	1	2%	3	3%
12th Grade	2	1%	1	2%	1	1%
DK	0	0%	0	0%	0	0%
No grade checked	32		2		30	
NR	16		2		14	
No school age children (and no grade checked)	22		12		10	

48. How happy are you with the quality of schools your children attend?	All		Marble Street		Outing Park	
	N= 109		N= 33		N= 76	
Very happy	58	53%	11	33%	47	62%
Somewhat happy	32	29%	13	39%	19	25%
Somewhat unhappy	9	8%	6	18%	3	4%
Very unhappy	6	6%	3	9%	3	4%
DK	4	4%	0	0%	4	5%
NR	22		3		19	
Blank	19		0		19	
NA	14		0		14	
Total	150		36		114	

49. How often would you say you are involved in your child's education?	All		Marble Street		Outing Park	
	N= 106		N= 30		N= 76	
Frequently	79	75%	25	83%	54	71%
Sometimes	21	20%	5	17%	16	21%
Rarely	4	4%	0	0%	4	5%
Never	0	0%	0	0%	0	0%
DK	2	2%	0	0%	2	3%
NR	25		6		19	
NA	14		0		14	
Blank	19		0		19	
Total	164		36		128	

50. Do you feel your children's school welcomes your involvement in their education?	All		Marble Street		Outing Park	
	N= 104		N= 31		N= 73	
Yes	92	88%	23	74%	69	95%
No	9	9%	8	26%	1	1%
DK	3	3%	0	0%	3	4%
NR	23		5		18	
Blank	37		0		37	
Total	164		36		128	

51. What would make you feel more welcome being involved at your children' school(s)? (Check all that apply)	All		Marble Street		Outing Park	
	N= 112		N= 26		N= 86	
Bilingual support	12	11%	7	27%	5	6%
More convenient time of meetings	14	13%	8	31%	6	7%
School located closer to my home	13	12%	10	38%	3	3%
Other	2	2%	1	4%	1	1%
DK	1	1%	1	4%	0	0%
NR	52		10		42	

Note: Includes all respondents, not only those who responded "No" to Q50.

52. How comfortable do you feel becoming involved in your children's school?	All	Marble Street		Outing Park		
	N= 105		N= 32		N= 73	
Very comfortable	80	76%	18	56%	62	85%
Somewhat comfortable	22	21%	12	38%	10	14%
Slightly uncomfortable	0	0%	0	0%	0	0%
Very uncomfortable	1	1%	1	3%	0	0%
DK	2	2%	1	3%	1	1%
NR	27		4		23	
NA	16		0		16	
Blank	16		0		16	
Total	164		36		128	

53. How safe do you feel that your children are at school?	All	Marble Street		Outing Park		
	N= 106		N= 34		N= 72	
Very safe	65	61%	14	41%	51	71%
Somewhat safe	30	28%	13	38%	17	24%
Somewhat unsafe	9	8%	7	21%	2	3%
Very unsafe	1	1%	0	0%	1	1%
DK	1	1%	0	0%	1	1%
NR	25		2		23	
NA	17		0		17	
Blank	16		0		16	
Total	164		36		128	

54. If you responded somewhat unsafe or very unsafe, what are the main reasons you feel your child is unsafe at school? (Check all that apply)	All	Marble Street		Outing Park		
	N= 114		N= 22		N= 92	
Bullying	25	22%	15	58%	10	11%
Violence	19	17%	11	42%	8	9%
Drugs	12	11%	7	27%	5	5%
Other	4	4%	2	8%	2	2%
DK	3	3%	2	8%	1	1%
NR	62		14		48	

Note: Includes all respondents, not only those who responded "somewhat or very unsafe" to Q54.

55. Do any of your children need bilingual support in school?	All	Marble Street		Outing Park		
	N= 97		N= 32		N= 65	
Yes	20	21%	7	22%	13	20%
No	71	73%	21	66%	50	77%
DK	6	6%	4	13%	2	3%
NR	30		4		26	
Blank	25		0		25	
NA	12		0		12	
Total	152		36		116	

56. If yes, how satisfied are you with the bilingual support that your children are receiving?	All	Marble Street		Outing Park		
	N= 16		N= 7		N= 9	
Very satisfied	7	44%	0	0%	7	78%
Somewhat Satisfied	5	31%	4	57%	1	11%
Somewhat unsatisfied	2	13%	2	29%	0	0%
Very unsatisfied	0	0%	0	0%	0	0%
DK	2	13%	1	14%	1	11%
NR/NA	3		0		3	
Blank	1		0		1	
Total	20		7		13	

Note: Includes only respondents who indicated their children needed bilingual support in Q55.

57. Do any of your children have special needs?	All	Marble Street		Outing Park		
	# households (N=163, 35, 128)	41	25%	15	43%	26
# children (N=266, 100, 166)	53	20%	22	22%	31	19%
DK	1		1		0	
NR	1		0		1	

Note: Assumed that blank responses indicated "No" response.

58. How satisfied do you feel that your child's needs are being met by the school?	All	Marble Street		Outing Park		
	N= 46		N= 14		N= 32	
Very satisfied	26	57%	6	43%	20	63%
Somewhat Satisfied	9	20%	3	21%	6	19%
Somewhat unsatisfied	8	17%	5	36%	3	9%
Very unsatisfied	1	2%	0	0%	1	3%
DK	2	4%	0	0%	2	6%
NR	4		2		2	
Blank	114		20		94	
Total	164		36		128	

59. What type of youth programs do your school age children participate in? (Check all that apply)	All	Marble Street		Outing Park		
	N= 113		N= 31		N= 82	
No programs marked	66	58%	5	16%	61	74%
After school	28	25%	13	42%	15	18%
Tutoring	16	14%	6	19%	10	12%
Recreational or sports	16	14%	5	16%	11	13%
Summer	15	13%	7	23%	8	10%
Mentoring	12	11%	4	13%	8	10%
Faith-based/church	9	8%	3	10%	6	7%
Leadership	3	3%	0	0%	3	4%
Youth	2	2%	0	0%	2	2%
Other	2	2%	0	0%	2	2%
DK	1	1%	0	0%	1	1%
NR	51		5		46	

60. If your children do not participate in out of school activities what are the reasons? (Check all that apply)	All		Marble Street		Outing Park	
	N= 111		N= 23		N= 88	
Transportation	21	19%	9	39%	12	14%
Cost too much	20	18%	10	43%	10	11%
Don't know available	17	15%	6	26%	11	13%
Concerns about gang and neighborhood violence	16	14%	9	39%	7	8%
Location	11	10%	4	17%	7	8%
don't address child's interests	10	9%	3	13%	7	8%
Language barriers	9	8%	5	22%	4	5%
Hours	8	7%	4	17%	4	5%
Other	4	4%	4	17%	0	0%
DK	7	6%	1	4%	6	7%
NR	53		13		40	

61. How adequate do you feel activities or programs are in the community for youth?	All		Marble Street		Outing Park	
	N= 103		N= 28		N= 75	
Very adequate	29	28%	13	46%	16	21%
Somewhat adequate	15	15%	8	29%	7	9%
Somewhat inadequate	12	12%	3	11%	9	12%
Very inadequate	24	23%	3	11%	21	28%
DK	23	22%	1	4%	22	29%
NR	28		8		20	
NA	15		0		15	
Error/Blank	18		0		18	
Total	164		36		128	

62. What type of programs and services would you most like to see for young people in the South End neighborhood? (Check all that apply)	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
Drug prevention	92	56%	27	75%	65	51%
Summer programs	88	54%	26	72%	62	48%
Job training	86	52%	23	64%	63	49%
Performing arts	85	52%	28	78%	57	45%
Recreational or sports	85	52%	30	83%	55	43%
Tutoring	83	51%	23	64%	60	47%
After school	83	51%	27	75%	56	44%
Safe sex and birth control education	81	49%	26	72%	55	43%
Mentoring	79	48%	21	58%	58	45%
Date rape and abuse education	79	48%	25	69%	54	42%
Social activities	79	48%	23	64%	56	44%
Youth leadership	78	48%	21	58%	57	45%
Job opportunities	78	48%	22	61%	56	44%
Domestic Violence	77	47%	22	61%	55	43%
Weekend programs	77	47%	21	58%	56	44%
Life skills/financial literacy	71	43%	21	58%	50	39%
Religious instruction	70	43%	18	50%	52	41%
Other	21	13%	7	19%	14	11%
DK	8	5%	2	6%	6	5%
NR	27		3		24	

Note: Includes DK/NR and blank responses b/c these respondents answered some of the response categories.

**63. What do you feel is needed in the South End neighborhood to make it a better community in which to raise children?**

	N	High priority		Medium priority		Low priority		Don't Know	
<b>All</b>									
More programs for children/teens	132	127	96%	4	3%	0	0%	1	1%
Safer environment	132	124	94%	6	5%	1	1%	1	1%
More organized community activities	130	119	92%	9	7%	1	1%	1	1%
Better relationship with education system	130	117	90%	12	9%	0	0%	1	1%
Better schools	125	114	91%	8	6%	2	2%	1	1%
More parks	131	111	85%	16	12%	2	2%	2	2%
Other	164	9	5%	0	0%	0	0%	0	0%
<b>Marble Street</b>									
More programs for children/teens	35	33	94%	2	6%	0	0%	0	0%
Safer environment	34	30	88%	3	9%	1	3%	0	0%
More organized community activities	35	30	86%	4	11%	1	3%	0	0%
Better relationship with education system	34	30	88%	4	12%	0	0%	0	0%
Better schools	29	26	90%	3	10%	0	0%	0	0%
More parks	34	24	71%	9	26%	1	3%	0	0%
Other	36	3	8%	0	0%	0	0%	0	0%
<b>Outing Park</b>									
More programs for children/teens	97	94	97%	2	2%	0	0%	1	1%
Safer environment	98	94	96%	3	3%	0	0%	1	1%
More organized community activities	95	89	94%	5	5%	0	0%	1	1%
Better relationship with education system	96	87	91%	8	8%	0	0%	1	1%
Better schools	96	88	92%	5	5%	2	2%	1	1%
More parks	97	87	90%	7	7%	1	1%	2	2%
Other	128	6	0%	0	0%	0	0%	0	0%

**CHILDREN'S HEALTH**

**64. In general, how would you rate the health of the children in your household?**

	All		Marble Street		Outing Park	
	N= 124		N= 35		N= 89	
Excellent	39	31%	7	20%	32	36%
Good	68	55%	19	54%	49	55%
Fair	15	12%	7	20%	8	9%
Poor	1	1%	1	3%	0	0%
Very Poor	0	0%	0	0%	0	0%
DK	1	1%	1	3%	0	0%
NR/NA	28		1		27	
Blank	12		0		12	
Total	164		36		128	

**65. Do the children in your household have health care insurance?**

	All		Marble Street		Outing Park	
	N= 122		N= 34		N= 88	
Yes	121	99%	34	100%	87	99%
No	1	1%	0	0%	1	1%
DK	0	0%	0	0%	0	0%
NR/NA	22		2		20	
Blank	20		0		20	
Total	164		36		128	

66. Do the children in your household have a pediatrician'	All	Marble Street		Outing Park		
	N= 120		N= 34		N= 86	
Yes	119	99%	34	100%	85	99%
No	1	1%	0	0%	1	1%
DK	0	0%	0	0%	0	0%
NR/NA	24		2		22	
Blank	20		0		20	
Total	164		36		128	

  

67. Do any children in your household have any of the following medical conditions? (Check all that apply.)	All	N=	Yes	If yes, is it being treated?		
				(N=# Responded "Yes")		
Asthma		114	63	55%	44	70%
Skin condition		97	16	16%	10	63%
Weight problem		97	16	16%	6	38%
Diabetes		92	4	4%	3	75%
Other		163	4	2%	4	100%
Lead poisoning		86	0	0%	NA	NA
<b>Marble Street</b>						
Asthma		30	26	87%	17	65%
Skin condition		22	10	45%	5	50%
Weight problem		18	10	56%	3	30%
Diabetes		18	1	6%	0	0%
Other		36	3	8%	2	67%
Lead poisoning		9	0	0%	NA	NA
<b>Outing Park</b>						
Asthma		84	37	44%	27	73%
Skin condition		75	6	8%	5	83%
Weight problem		79	6	8%	3	50%
Diabetes		74	3	4%	3	100%
Other		127	1	1%	2	200%
Lead poisoning		77	0	0%	NA	NA

  

ADULT HEALTH						
68. In general, how would you rate your current health'	All	Marble Street		Outing Park		
	N= 162		N= 36		N= 126	
Excellent	19	12%	3	8%	16	13%
Good	72	44%	14	39%	58	46%
Fair	53	33%	17	47%	36	29%
Poor	14	9%	0	0%	14	11%
Very Poor	3	2%	1	3%	2	2%
DK	1	1%	1	3%	0	0%
NR/NA	2		0		2	
Total	164		36		128	

69. In general, how would you rate the health of the other adult members of your household?	All	Marble Street		Outing Park		
	N= 116		N= 28		N= 88	
Excellent	16	14%	5	18%	11	13%
Good	63	54%	10	36%	53	60%
Fair	32	28%	12	43%	20	23%
Poor	3	3%	0	0%	3	3%
Very Poor	2	2%	1	4%	1	1%
DK	0	0%	0	0%	0	0%
NR/NA	48		8		40	
Total	164		36		128	

70. Where do you and other family members most often receive health care services?	All	Marble Street		Outing Park		
	N= 141		N= 36		N= 105	
Primary care doctor	114	81%	25	69%	89	85%
Health clinic/center	24	17%	9	25%	15	14%
ER	2	1%	2	6%	0	0%
Not receiving services	1	1%	0	0%	1	1%
DK	0	0%	0	0%	0	0%
NR	23		0		23	
Total	164		36		128	

71. How would you rate the health care services you currently receive?	All	Marble Street		Outing Park		
	N= 157		N= 36		N= 121	
Excellent	45	29%	12	33%	33	27%
Good	95	61%	20	56%	75	62%
Fair	10	6%	2	6%	8	7%
Poor	6	4%	2	6%	4	3%
Very Poor	1	1%	0	0%	1	1%
DK	0	0%	0	0%	0	0%
NR	7		0		7	
Total	164		36		128	

72. Do most adults in the household currently have health insurance?	All	Marble Street		Outing Park		
	N= 153		N= 35		N= 118	
Yes	151	99%	35	100%	116	98%
No	2	1%	0	0%	2	2%
DK	0	0%	0	0%	0	0%
NR	11		1		10	
Total	164		36		128	

73. Do you or any adults members in your household have any of the following medical conditions? (Check all that apply.)	If yes, is it being treated?				
	N=	Yes		(N=# responded "Yes")	
<b>All</b>					
Depression	164	58	35%	37	64%
Asthma	164	53	32%	40	75%
High blood pressure	159	29	18%	22	76%
Weight problem	164	28	17%	15	54%
Arthritis	161	22	14%	15	68%
Diabetes	159	22	14%	15	68%
Other	164	9	5%	7	78%
Lead poisoning	154	2	1%	2	100%
<b>Marble Street</b>					
Depression	36	18	50%	10	56%
Asthma	36	14	39%	8	57%
High blood pressure	36	2	6%	2	100%
Weight problem	36	6	17%	1	17%
Diabetes	35	2	6%	1	50%
Arthritis	36	2	6%	2	100%
Other	36	3	8%	2	67%
Lead poisoning	36	0	0%	0	0%
<b>Outing Park</b>					
Depression	128	40	31%	27	68%
Asthma	128	39	30%	32	82%
High blood pressure	123	27	22%	20	74%
Weight problem	128	22	17%	14	64%
Diabetes	124	20	16%	14	70%
Arthritis	125	20	16%	13	65%
Other	128	6	5%	5	83%
Lead poisoning	118	2	2%	2	100%
Note: Assumed that blank responses indicated "No" response.					

74. What are the main health care needs of your household? (Check all that apply.)	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
Dental services	66	40%	17	47%	49	38%
Eye care	66	40%	14	39%	52	41%
Primary health care	65	40%	14	39%	51	40%
Services to help alleviate stress, anxiety, depression	51	31%	21	58%	30	23%
Treatment for upper respiratory diseases	41	25%	13	36%	28	22%
Nutrition and exercise programs	37	23%	11	31%	26	20%
First aid/CPR training	30	18%	8	22%	22	17%
Mental health counseling and services	27	16%	12	33%	15	12%
Health care education	22	13%	9	25%	13	10%
Health screening services	19	12%	7	19%	12	9%
Child inoculation	12	7%	4	11%	8	6%
Prenatal care	11	7%	7	19%	4	3%
Healthy parent/child programs	10	6%	6	17%	4	3%
Substance abuse treatment	8	5%	3	8%	5	4%
Other	1	1%	0	0%	1	1%
DK	3	2%	1	3%	2	2%
NR	16		3		13	

Note: Includes DK/NR/blank responses b/c these respondents answered some of the response categories.

75. Do you have access to quality, affordable health care in the community?	All		Marble Street		Outing Park	
	N= 149		N= 29		N= 120	
Yes	114	77%	20	69%	94	78%
No	30	20%	7	24%	23	19%
DK	5	3%	2	7%	3	3%
NR	15		7		8	
Total	164		36		128	

76. What are the barriers to accessing quality affordable health care? (Check all that apply.)	All		Marble Street		Outing Park	
	N= 94		N= 21		N= 73	
Transportation	27	29%	8	38%	19	26%
Waitlist	23	24%	7	33%	16	22%
Long waiting room times	20	21%	5	24%	15	21%
Cost	18	19%	1	5%	17	23%
Eligibility	13	14%	0	0%	13	18%
Don't know where to access services	4	4%	0	0%	4	5%
Other	0	0%	0	0%	0	0%
DK	7	7%	3	14%	4	5%
NR	70		15		55	

Note: Includes all responses, not only those who responded "Yes" in Q75.

### NEIGHBORHOOD AND SAFETY

77. How safe a community do you consider the South End neighborhood to live in?	All		Marble Street		Outing Park	
	N= 163		N= 36		N= 127	
Very safe	28	17%	3	8%	25	20%
Somewhat safe	59	36%	9	25%	50	39%
Somewhat unsafe	26	16%	6	17%	20	16%
Very unsafe	48	29%	16	44%	32	25%
DK	2	1%	2	6%	0	0%
NR	1		0		1	
Total	164		36		128	

78. How likely are you to allow your child to play outside?	All		Marble Street		Outing Park	
	N= 130		N= 34		N= 96	
Very likely	17	13%	5	15%	12	13%
Somewhat likely	20	15%	8	24%	12	13%
Somewhat unlikely	43	33%	6	18%	37	39%
Not likely	35	27%	14	41%	21	22%
Very unlikely	9	7%	0	0%	9	9%
DK	6	5%	1	3%	5	5%
NR/NA	33		2		31	
Blank	1		0		1	
Total	164		36		128	

79. Where do you feel least safe?	All		Marble Street		Outing Park	
	N= 149		N= 34		N= 115	
I feel unsafe everywhere	58	39%	14	41%	44	38%
Walking through the neighborhood	47	32%	11	32%	36	31%
I feel safe everywhere	21	14%	4	12%	17	15%
In my building's hallway	8	5%	1	3%	7	6%
Inside my apartment unit	4	3%	1	3%	3	3%
In the parking lot	4	3%	1	3%	3	3%
Other	4	3%	1	3%	3	3%
DK	3	2%	1	3%	2	2%
NR	13		2		11	
Blank	2		0		2	
Total	164		36		128	

80. How safe do you feel walking alone after dark in the South End neighborhood?	All		Marble Street		Outing Park	
	N= 156		N= 36		N= 120	
Very safe	15	10%	4	11%	11	9%
Somewhat safe	19	12%	5	14%	14	12%
Somewhat unsafe	20	13%	4	11%	16	13%
Very unsafe	101	65%	23	64%	78	65%
DK	1	1%	0	0%	1	1%
NR	7		0		7	
Error	1		0		1	
Total	164		36		128	

81. How often would you say crime occurs in the South End neighborhood/	All		Marble Street		Outing Park	
	N= 156		N= 36		N= 120	
Frequently	102	65%	22	61%	80	67%
Sometimes	36	23%	7	19%	29	24%
Rarely	11	7%	3	8%	8	7%
Never	1	1%	0	0%	1	1%
DK	6	4%	4	11%	2	2%
NR	7		0		7	
Error	1		0		1	
Total	164		36		128	

82. Have you or anyone you know in the South End community, experienced any of the following crimes within the last 12 months? (Check all that apply.)	All	Marble Street		Outing Park		
	N= 164		N= 36		N= 128	
Sale and use of drugs	110	67%	21	58%	89	70%
Gun shots	101	62%	19	53%	82	64%
Gang-related activity	90	55%	19	53%	71	55%
Teenage violence	89	54%	16	44%	73	57%
Bullying	83	51%	18	50%	65	51%
Theft	80	49%	19	53%	61	48%
Assault	79	48%	12	33%	67	52%
Burglary	73	45%	11	31%	62	48%
Murder	52	32%	10	28%	42	33%
Other	41	25%	11	31%	30	23%
DK	10	6%	1	3%	9	7%
NR	34		9		25	

Note: Includes DK/NR responses b/c these respondents answered some of the response categories.

**83. How needed do you feel each of the following are to make the South End neighborhood safer?**

All	N=	Very needed		Needed		Not needed		Don't Know	
Better street lighting	161	151	94%	7	4%	0	0%	3	2%
Better security systems	159	149	94%	4	3%	3	2%	3	2%
More visible police patrol	159	143	90%	11	7%	2	1%	3	2%
Community Crime Watch program	157	139	89%	12	8%	4	3%	2	1%
Eyes on the street	155	123	79%	18	12%	8	5%	6	4%
<b>Marble Street</b>									
Better street lighting	36	34	94%	2	6%	0	0%	0	0%
Better security systems	34	31	91%	2	6%	2	6%	1	3%
More visible police patrol	35	33	94%	1	3%	0	0%	1	3%
Community Crime Watch program	35	33	94%	0	0%	1	3%	1	3%
Eyes on the street	33	24	73%	2	6%	3	9%	2	6%
<b>Outing Park</b>									
Better street lighting	125	117	94%	5	4%	0	0%	3	2%
Better security systems	125	118	94%	2	2%	1	1%	2	2%
More visible police patrol	124	110	89%	10	8%	2	2%	2	2%
Community Crime Watch program	122	106	87%	12	10%	3	2%	1	1%
Eyes on the street	122	99	81%	16	13%	5	4%	4	3%

**HOUSING**

**84. For Marble Street residents: if your apartment building is redeveloped, what physical improvements would you like to see in the new units?**

	N= 36	
More attractive buildings	31	86%
Increased security	31	86%
Private front yards	31	86%
Larger units	30	83%
Private back yards	30	83%
More recreational space	28	78%
More parking	25	69%
Other	6	17%
DK	1	3%
NR	0	

Note: Excludes 5 respondents whose address does not indicate they are Marble St residents; Includes DK/NR responses b/c these respondents answered some of the response categories.

85. For Hollywood residents: if your apartment building is rehabilitated, what physical improvements would you like to see in the units?

	N= 128	
Increased security	121	95%
New kitchens and appliances	120	94%
New bathrooms	117	91%
Off street parking	116	91%
Laundry facility on site	116	91%
Other	30	23%
DK	10	8%
NR	9	

Note: Includes DK/NR responses b/c these respondents answered some of the response categories.

86. Which of the following would you like to see in a revitalized South End Neighborhood? (Check all that apply.)

	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
Basketball Court	129	79%	29	81%	100	78%
Playgrounds with slides, swings	118	72%	29	81%	89	70%
Gym	117	71%	31	86%	86	67%
Park	102	62%	23	64%	79	62%
Community Gardens	101	62%	25	69%	76	59%
Computer learning center	100	61%	28	78%	72	56%
Grocery store	100	61%	29	81%	71	55%
Sitting area	99	60%	25	69%	74	58%
Community Meeting space	99	60%	23	64%	76	59%
Festival	95	58%	28	78%	67	52%
Child care center	94	57%	27	75%	67	52%
Tennis Court	91	55%	20	56%	71	55%
Place for entertainment	91	55%	24	67%	67	52%
Senior center	90	55%	20	56%	70	55%
Job training center	86	52%	23	64%	63	49%
Restaurants	85	52%	22	61%	63	49%
Shopping center	82	50%	25	69%	57	45%
Other	14	9%	6	17%	8	6%
DK	2	1%	1	3%	1	1%
NR	5		0		5	

Note: Includes DK/NR responses b/c these respondents answered some of the response categories.

87. If Marble Street Apartments and the Hollywood Apartments are funded for redevelopment, what type of subsidized unit would you prefer to be relocated to?

	All		Marble Street		Outing Park	
	N= 161		N= 34		N= 127	
Move to a privately owned unit with a Section 8 voucher elsewhere in the community	74	46%	16	47%	58	46%
Move to a privately owned unit with a Section 8 voucher outside of Springfield	45	28%	11	32%	34	27%
I need additional information before I can state my preference	23	14%	7	21%	16	13%
Move directly to a new affordable unit in the South End area	11	7%	0	0%	11	9%
Hollywood only - stay in my unit while it is being rehabbed	8	5%	NA	NA	8	6%
Move to another existing development owned by SHA or First Resource	0	0%	0	0%	0	0%
DK	0	0%	0	0%	0	0%
NR	2		2		0	
Error	1		0		1	
Total	164		36		128	

88. Are you interested in returning to the redeveloped Marble Street or Hollywood Apartments?	All	Marble Street		Outing Park		
	N= 139	N= 34		N= 105		
No, I would not want to return	55	40%	16	47%	39	37%
I need more information before I can state a preference	54	39%	11	32%	43	41%
Yes, I would like to return to the rehabbed Hollywood Apartments or new replacement units for the Marble Street Apartments	25	18%	3	9%	22	21%
DK	5	4%	4	12%	1	1%
NR	23		2		21	
Error	2		0		2	
Total	164		36		128	

89. would you need a unit with any of the following special accommodations? (Check all that apply.)	All	Marble Street		Outing Park		
	N= 164	N= 36		N= 128		
Elevator	34	21%	8	22%	26	16%
Visual accessibility	24	15%	9	25%	15	9%
Physical accessibility	18	11%	4	11%	14	9%
Hearing accessibility	11	7%	3	8%	8	5%
Other	5	3%	1	3%	4	2%
DK	4	2%	3	8%	1	1%
NR	66		13		53	

Note: Includes DK/NR responses b/c these respondents answered some of the response categories.

90. Would you be interested in moving to a housing development for seniors only?	All	Marble Street		Outing Park		
	N= 115	N= 24		N= 91		
Yes	5	4%	0	0%	5	5%
No	102	89%	22	92%	80	88%
DK	8	7%	2	8%	6	7%
NR/NA	48		12		36	
Blank	1		0		1	
Total	164		36		128	

91. How interested are you in homeownership?	All	Marble Street		Outing Park		
	N= 136	N= 32		N= 104		
Yes	32	24%	20	63%	12	12%
Very interested	5	4%	1	3%	4	4%
Somewhat interested	6	4%	1	3%	5	5%
No	65	48%	2	6%	63	61%
Uninterested	4	3%	4	13%	0	0%
Very uninterested	2	1%	2	6%	0	0%
DK	22	16%	2	6%	20	19%
NR	24		3		21	
Blank	4		1		3	
Total	164		36		128	

92. What, if any, assistance do you feel you would need in order to buy a home? (Check all that apply.)	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
Help with financing	61	37%	24	67%	37	23%
Down payment assistance	61	37%	24	67%	37	23%
More income	59	36%	22	61%	37	23%
Credit repair	55	34%	25	69%	30	18%
Training in home ownership	53	32%	20	56%	33	20%
Training in home maintenance	40	24%	14	39%	26	16%
Other	3	2%	1	3%	2	1%
DK	2	1%	1	3%	1	1%
NR	60		5		55	

Note: Includes DK/NR responses b/c these respondents answered some of the response categories.

93. If you are interested in homeownership, in what neighborhood would you like to buy a home? (Check all that apply)	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
In another Springfield neighborhood	41	25%	17	47%	24	19%
Outside Springfield	16	10%	9	25%	7	5%
Other	7	4%	2	6%	5	4%
In South End neighborhood	5	3%	0	0%	5	4%
DK	14	9%	2	6%	12	9%
NR	62		6		56	

Notes: Includes respondents who did not indicate interest in homeownership in Q91.

Includes DK/NR responses b/c these respondents answered some of the response categories.

#### CIVIC ENGAGEMENT PARTICIPATION

94. Are you currently participating in any of the following associations/organizations in your community? (Check all that apply.)	All		Marble Street		Outing Park	
	N= 164		N= 36		N= 128	
None	34	21%	13	36%	21	16%
Tenant Management Council	5	3%	3	8%	2	2%
Block Watch	3	2%	0	0%	3	2%
Neighborhood Association	4	2%	1	3%	3	2%
Civic Organization	4	2%	0	0%	4	3%
Other	1	1%	1	3%	0	0%
DK	8	5%	2	6%	6	5%
NR	92		13		79	

Note: Includes DK/NR responses b/c these respondents answered some of the response categories.

95. How willing would you be to participate in these activities?	All		Marble Street		Outing Park	
	N= 102		N= 21		N= 81	
Very likely	22	22%	6	29%	16	20%
Somewhat likely	36	35%	13	62%	23	28%
Somewhat unlikely	5	5%	0	0%	5	6%
Not likely	39	38%	2	10%	37	46%
DK	27	26%	6	29%	21	26%
NR	35		9		26	
Total	164		36		128	

Notes: Includes respondents who did not indicate "None" in Q94.

96. Are you currently registered to vote?	All	Marble Street		Outing Park		
	N= 143		N= 32		N= 111	
Yes	88	62%	22	69%	66	59%
No	47	33%	8	25%	39	35%
DK	8	6%	2	6%	6	5%
NR	21		4		17	
Total	164		36		128	

  

97. Do you have a library card?	All	Marble Street		Outing Park		
	N= 145		N= 35		N= 110	
Yes	42	29%	14	40%	28	25%
No	99	68%	21	60%	78	71%
DK	4	3%	0	0%	4	4%
NR	19		1		18	
Total	164		36		128	

  

98. Would you be interested in participating in a resident advisory group to advise on the planning process for the redevelopment plan for the South End community?	All	Marble Street		Outing Park		
	N= 136		N= 32		N= 104	
Yes	58	43%	16	50%	42	40%
No	51	38%	4	13%	47	45%
DK	27	20%	12	38%	15	14%
NR	27		4		23	
Blank	1		0		1	
Total	164		36		128	