

Stay updated. Stay ahead. Monthly

TECHeasy

DO NOT STAY BEHIND THE FUTURE IS HERE.

STAYING SAFE



ONLINE

Step Into the Spotlight:

We're asking the community about tech, hobbies, and more.

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COMPUTER LAB ROOM 109

What's New in the Tech World?



SELF-DRIVING DELIVERY



Self-driving delivery robots and drones are becoming a quick, efficient way to move packages. Companies are testing small sidewalk robots for food and small orders, and Amazon is trying out drones that can drop off items in minutes. These technologies aim to cut traffic, save time, and offer a glimpse of the future of everyday shopping.



ADDITIONAL COMPANIES USING SELF-DRIVING DELIVERY TECHNOLOGIES

Nuro - Builds self-driving mini-vehicles designed just for deliveries (no drivers or passengers). Tested with companies like Domino's, Kroger, and Walmart.

Zipline - Known for drone deliveries of medical supplies like blood and medicine in countries such as Rwanda and Ghana.

Starship Technologies - Uses small six-wheeled robots to deliver food and groceries in cities and on college campuses. Known for reliable sidewalk delivery.

Class Recap: **STAYING SAFE ONLINE**

by **Diomaris Gomez** – Computer Instructor



On April 14, 2026, Diomaris Gomez taught the Staying Safe Online workshop, giving seniors clear steps to browse the internet safely and confidently.

Highlights From the Class

SCAM ALERT

- **Spotting Fake Emails**

Members learned to look for spelling mistakes, strange grammar, and unknown senders

- **Recognizing Fake Text Messages**

Examples included fake delivery alerts, bank warnings, and messages urging you to “verify” personal information.

- **Avoiding Dangerous Links**

Participants practiced checking a link before clicking.

continue reading on page 4



- **Identifying Scam Pop-Ups**

The class reviewed fake virus alerts and learned how to close them safely using the X in the corner.

- **Protecting Personal Information**

Everyone learned what should never be shared online, such as Social Security numbers, banking info, and passwords.

- **The Goal:**

To help every participant feel more confident, informed, and safe while using the internet for everyday tasks.



Class Recap: MICROSOFT WORD BASICS

Presented by Volunteer Instructor Frank Holmes

Dates: April 15, April 17, and April 22, 2026

Frank Holmes led a beginner-friendly Microsoft Word Basic Features Workshop, helping members learn essential tools for creating and editing documents. The workshop covered how to open files, type and format text, save documents properly, and use Word for everyday tasks like letters and notes. Members also practiced simple features such as bold, underline, spacing, and using templates to make documents look clear and professional.

MOST COMMON SCAMS YOU MAY ENCOUNTER (PHONE + INTERNET)



1. Phishing Scams

Scammers send emails or messages pretending to be trusted companies to steal your login information, personal data, or financial details.

2. Fake Delivery Notifications

Texts claiming, "your package is delayed" or "confirm your address." They include unsafe links meant to steal information or install malware.

3. Bank & Payment App Scams

Messages saying your bank account, CashApp, Venmo, Zelle, or PayPal is locked or compromised. They try to get you to click a link or call a fake support number.

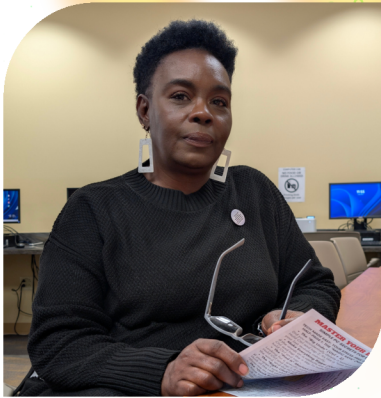
4. Tax, IRS, or Social Security Scams

Emails or texts claiming you owe money, your benefits are suspended, or your identity must be verified immediately.

5. Cybersecurity / Virus Pop-Ups

Fake "Your computer is infected!" alerts that try to scare you into clicking. Real companies do not send pop-up virus warnings through your browser.

Community Spotlight



Angela Trueheart

WHAT INSPIRED YOU TO JOIN AND STAY ACTIVE IN OUR COMMUNITY?

I joined to stay engaged, keep learning, and connect with new people. I stay active because the atmosphere is welcoming and I enjoy sharing and learning from others.

HOW DO YOU THINK TECH WILL CHANGE OUR COMMUNITY IN THE NEXT FEW YEARS?

I think technology will add a lot of convenience, even with a learning curve. It will make communication faster and give us more ways to participate from home, with AI helping automate tasks and personalize our experiences.

WOULD YOU CHOOSE A DRONE OR A SELF-DRIVING CAR TO DELIVER YOUR ORDER?

I'd choose the self-driving car because it seems more versatile and reliable, especially for important deliveries in busy or unpredictable areas.

PERSONAL TECH SUPPORT:

AT THE COMPUTER LAB ROOM 109

WE OFFER 1-ON-1 COACHING TO HELP YOU:

- **Navigate with Ease:** Learn how to find exactly what you need without the stress.
- **Meet Your Goals:** Whether it's checking email, writing a letter, or searching the web, let's make it happen.
- **Phone Help, Too:** Having trouble with your mobile device? We can look at that together.





1. What is the main goal of a phishing scam?

- a)** a. to help you update your account **b)** b. to steal personal or login information
c) c) to offer discounts
-

2. What do fake delivery notification texts usually try to make you do?

- a)** a) confirm a delivery time **b)** b) click an unsafe link
c) c) safely track a package
-

3. Which message is a sign of a bank or payment app scam?

- a)** a) your monthly statement is ready
b) b) "your account is locked, click here to verify"
c) c) a reminder about your balance
-

4. What tactic is common in IRS or Social Security scams?

- a)** a) offering tax tips **b)** b) claiming your benefits are suspended
c) c) asking for a survey
-

5. How did the class learn to handle fake virus pop-ups?

- a)** a) they are real warnings **b)** b) they are fake alerts
c) c) they appear only on phones meant to scare you
-











6. In the Microsoft Word Basics workshop, what did participants practice?

- a)** a) editing photos **b)** b) using bold, underline, and spacing
c) c) coding websites

Word Search Game

X	R	P	Q	S	L	E	O	N	S	A	T	U	R	N
E	L	V	U	E	S	E	F	D	M	E	N	K	R	G
H	D	H	R	E	T	M	T	T	E	Q	A	S	J	D
Z	D	Q	E	D	X	V	E	E	J	L	O	R	U	O
J	E	N	C	L	O	U	D	Y	P	Q	Z	P	T	M
V	E	N	U	S	G	C	N	U	A	O	R	G	I	H
L	S	S	D	R	Q	K	C	M	F	F	K	K	Q	S
U	K	D	L	H	G	S	E	A	V	Q	E	P	H	Q
N	B	C	A	G	R	R	Y	G	I	T	K	G	V	O
G	V	A	L	S	A	S	K	N	B	I	M	V	G	R
S	N	O	W	Y	V	W	B	E	R	S	W	A	K	K
H	P	V	G	I	I	U	P	T	A	L	H	E	R	L
E	B	X	U	Z	T	Y	R	V	I	T	Y	R	V	S
U	G	C	O	A	Y	P	V	I	N	S	T	O	U	K
Q	R	E	W	S	H	U	B	W	H	C	Q	L	E	G

Find these words:

-  SNOWY
-  LUNGS
-  MARS
-  EARTH
-  BRAIN
-  SATURN
-  CLOUDY
-  MAGNET
-  VENUS
-  GRAVITY

Got a tech insight or a big idea?

Shape the next issue, share your voice with the community.

Do you want to be the next on the community spotlight?



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CREATED & PUBLISHED BY DIOMARIS GOMEZ

QUIZ ANSWERS: 1. b, 2. b, 3. b, 4. b, 5. b, 6. b

City of Springfield

Department of Elder Affairs

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COMPUTER LAB ROOM 109

Computer Lab Hours

DIO GOMEZ

Mon: 11am - 3pm

Tue: 9am - 2:00pm

Wed: 11:00am - 3:00pm

Thu: 9am - 2:30pm

Fri: OFF

FRANK

Mon: 9am - 11am

Tue: OFF & Thu: OFF

Wed: 9am - 11am

Fri: 9am - 11am