

City of Springfield
Department of Elder Affairs
Program Hours of Operation



Monday – Friday
9:00 AM - 3:00 PM

1. Are you the age of 55 and up?
 - a. Yes
 - b. No
2. Have you ever been to any Springfield senior center?
 - a. Yes
 - b. No
 - 2a. If yes, check all that apply below:

<input type="radio"/> Raymond A. Jordan Senior Center	<input type="radio"/> Clodo Concepcion Center
<input type="radio"/> Hungry Hill Center	<input type="radio"/> North End Senior Center
3. Are you likely to become a member of any Springfield senior center?
 - a. Very likely
 - b. Not likely
 - c. Already a member
4. Did you know that Springfield senior centers offer services to individuals 55 years old and up? What are the barriers keeping you from attending a senior center?
 - a. No transportation
 - b. Hours of operation
 - c. Programming
 - d. Other_____

5. Do you currently drive yourself places when you need to?
- a. Yes
 - b. No
6. If transportation is a barrier for membership, please tell us why?
- a. Cost
 - b. Availability
 - c. Hours of operation
 - d. Other_____
7. What would motivate you to attend a senior center? Select all that apply.
- a. Physical activities
 - b. Meals
 - c. Social Events/ Entertainment
 - d. Educational workshops
 - e. Transportation
 - f. Other_____
8. What services do you need transportation for?
- a. Grocery Shopping
 - b. Medical Appointments
 - c. Community Event
 - d. Other_____
9. Would you be willing to attend a meeting to weigh in on this survey?
- a. Yes - if yes please provide your information below
 - b. No

Name: _____

Phone Number:_____