



THE CITY OF SPRINGFIELD, MASSACHUSETTS

MAYOR DOMENIC J. SARNO

HOME OF THE BASKETBALL HALL OF FAME

PRESS RELEASE

FOR IMMEDIATE RELEASE

Thursday, March 10, 2016

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The City of Springfield and the Mayor's Office of Consumer Information Celebrate National Consumer Protection Week

Springfield, MA- The Mayor's Office of Consumer Information, a local consumer program working in cooperation with the Massachusetts Attorney General's Office, is at the forefront of consumer protection every day, providing residents of Springfield and its surrounding cities and towns with consumer education on scams, fraud, identity theft, home improvement, buying a car, and so much more. Milagros S. Johnson, the program's director, has dedicated her past fifteen years to helping consumers resolve disputes with the mediation services the program provides free of charge. The office has helped recover over \$11 million dollars for consumers.

Because scams and fraud are extremely active now, such as tax identity theft, consumers must be prepared with the necessary knowledge and tools to prevent becoming a victim. Whether you are planning on having improvement work done on your home or buying a new car this spring, knowing your consumer rights is the best prevention in protecting your investment.

The City will host an information table in the Atrium of City Hall on Thursday, March 10 from 9:00 a.m. to noon. Consumer advocacy experts from the Mayor's Office of Consumer Information will be readily available to answer questions and provide consumers with pamphlets and education on their rights.

Mayor Domenic J. Sarno states, "When it comes to consumer protection, education is the best prevention from falling victim of a scam or scheme. We hope you will take advantage of the event this week to find resources that will help you fight scams and fraud today, tomorrow, and all year long. I'm very appreciative of Millie Johnson's continued and dedicated efforts – she's done a tremendous job."

For more information, visit our website at www.springfieldcityhall.com and look for the link, "Consumer Information."

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