

Baystate Health and Wellpoint Reach Agreement

New multi-year contract protects patients' access to affordable, high-quality care

SPRINGFIELD, Mass., December 10, 2024 - Baystate Health and Wellpoint have reached a new multi-year contract that maintains patients' access to the doctors and nurses they know and trust. This means that Wellpoint members will continue to have access to all Baystate Health hospitals, facilities, doctor offices, convenient care, and ancillary service centers as well as its affiliated physicians through Baycare Health Partners on January 1, 2025 and beyond.

"We are extremely pleased to have reached a new agreement with Wellpoint and ensure continued access for health plan members to the care they receive at Baystate Health and our affiliated physicians through Baycare Health Partners," said Peter D. Banko, President & CEO of Baystate Health. "From the beginning, our mutual goal was to ensure we continue to meet the needs of our patients today and in the future and protect their access to essential services in Western Massachusetts."

"We worked tirelessly to come to an agreement that preserves access to high-quality, affordable care at Baystate Health for Wellpoint members," said David Morales, general manager of Wellpoint. "We are pleased that our longstanding partnership with Baystate Health will continue promoting preventive care and supporting the whole health of the individuals our organizations serve across the Springfield region."

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About Baystate Health

Baystate Health is a not-for-profit, integrated healthcare system serving over 800,000 people throughout western New England. Baystate Health is the largest healthcare organization in western Massachusetts. With roots dating to the founding of Springfield Hospital in 1883, Baystate Health has been providing high-quality and compassionate healthcare in the Pioneer Valley for more than 140 years. Its mission is to improve the health of the people in its communities every day, with quality and compassion. With a focus on quality, safety, value, and experience, Baystate is not only a keystone of the region, it is a national leader in healthcare. Learn more at www.baystatehealth.org.

About Wellpoint

Wellpoint is a health benefits company with deep, long-standing roots in the Commonwealth of Massachusetts, serving Group Insurance Commission (GIC) members, retirees, and their families for more than 30 years. Wellpoint provides health benefits exclusively to people insured through the GIC, offering a variety of plan options that provide comprehensive medical benefits. All of our plans also include coverage for prescription drugs and behavioral health

services. Administrative services for the plan are provided by Wellpoint Life & Health Insurance Company. The Commonwealth of Massachusetts is solely responsible for determination of eligibility and payment of any amounts due under the plan. For more information, go to wellpointmass.com.