

**CPHB YTD DETAIL REPORT: 2018**  
**QUARTER 3**  
 July 01 To September 30

Complaint Number	Address	Incident Date	Review Date	Hearing Date	Citizen or Internal	Gender	Race	Nature of Complaint	Review Disposition	Hearing Disposition	Final Action	Board Member	Summary
PI-18-040	400 Canon Cir	7/5/2018	10/1/2018	N/A	18-041	Female	Other	Rules/Regulations	Not Sustained	N/A		Pastor Gail Hill	Complainant states officer took her to the hospital against her
								Rules/Regulations	Not Sustained	N/A		Paul A. Phaneuf	
PI-18-039	1500 Main St	7/27/2018	9/25/2018	N/A	18-039	Male	White	Rules/Regulations	Not Sustained	N/A		Gary Berte	Complainant states officers put cuffs on him to tight and had him the cruiser for an hour. They also had him tresspassed from Tower Square
								Rules/Regulations	Not Sustained	N/A		Robert C. Jackson	
PI-18-042	101 Lowell St	8/16/2018	9/25/2018	N/A	18-045	Male	Other	Rules/Regulations	Not Sustained	N/A		Gary Berte	Complainant feels the sgt was not professional and condencing to him
												Robert C. Jackson	
SO-18-160		7/3/2018	9/25/2018	N/A	Admin			Physical/Equipment		N/A		Gary Berte	Investigation into report authored by Cpt B Keenan. Shooting of [REDACTED] (Arrest Rpt #18-2121-AR)
								Physical/Equipment	Not Sustained	N/A		Robert C. Jackson	
SO-18-161	57 High St	6/29/2018	9/25/2018	N/A	18-030	Male		Physical/Hands		N/A		Gary Berte	Complainant states officer hurt his ankle and lost his backpack
								Physical/Hands	Not Sustained	N/A	None	Robert C. Jackson	
								Physical/Hands	Not Sustained	N/A	None		
								Physical/Hands	Not Sustained	N/A	None		
								Physical/Hands	Not Sustained	N/A	None		
SO-18-183	114 Cardinal St	7/16/2018	9/13/2018	N/A	18-040	Male		Rules/Regulations	Not Sustained	N/A		Linda Caron	Complainant feels officers didn't take a report and didn't help in the situation of his roommate taking things out of his home
								Rules/Regulations		N/A		Paul A. Phaneuf	
SO-18-190		6/19/2018	9/13/2018	N/A	18-042			Rules/Regulations		N/A		Linda Caron	complainant states restraining order was not served to an officers son in a timely matter
								Rules/Regulations	Hearing	N/A		Paul A. Phaneuf	
								Rules/Regulations		N/A			

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PI-18-029	93-97 Orange St	6/23/2018	9/4/2018	N/A	18-028	Female	Other	Rules/Regulations		N/A		Gary Berte	Complainant states officers did not make a report of her daughter being assaulted
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
								Rules/Regulations	Not Sustained	N/A	None		
								Rules/Regulations	Not Sustained	N/A	None		
								Rules/Regulations	Not Sustained	N/A	None		
PI-18-036	118 Colton St	7/12/2018	9/4/2018	N/A	18-036	Female		Rules/Regulations		N/A		Gary Berte	Complainant feels officers were rude and wouldn't help her at an accident
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
								Rules/Regulations	Not Sustained	N/A	None		
PI-18-038	126/128 Maynard St	6/4/2018	9/4/2018	N/A	18-038	Female	Other	Rules/Regulations	Not Sustained	N/A	None	Gary Berte	Complainant states Off Espinosa was used by Code Enforcement to intimidate her
												Linda Caron	
SO-18-164	77Worthington St		9/4/2018	N/A	Admin			Rules/Regulations	Not Sustained	N/A		Gary Berte	Investigation into report authored by Sgt Chris Collins
PI-18-031	156 Spikenard Cir	4/27/2018	8/10/2018	N/A	18-029	Female	Other	Rules/Regulations		N/A		Albert Tranghese	Complainant states officer was trying to intimidate her
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
PI-18-033	Pine St	6/2/2018	8/10/2018	N/A	18-031	Female	Black	Rules/Regulations		N/A		Albert Tranghese	Complainant states officer was rude
												Linda Caron	
PI-18-034	McDonald's Main St	7/7/2018	8/10/2018	N/A	18-034	Male	White	Rules/Regulations		N/A		Albert Tranghese	Complainants (3) feel the officer was harassing and being rude to them
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
								Rules/Regulations	Not Sustained	N/A	None		
PI-18-035	Maple and Union Sts	7/10/2018	8/10/2018	N/A	18-035	Female	Other	Rules/Regulations		N/A		Albert Tranghese	Complainant feels officer would not help her
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
								Rules/Regulations	Not Sustained	N/A	None		

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SO-18-137	27 Stony Hill Rd	5/17/2018	8/10/2018	N/A	18-023	Male	Other	Rules/Regulations		N/A		Albert Tranghese	Complainant states that officer driving by his home is soon to be ex of his daughter and he is trying to intimidate him
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
SO-18-147	CJIS	5/1/2017	8/10/2018	N/A	18-024	Female	Other	Rules/Regulations	Not Sustained	N/A	Retraining	Albert Tranghese	Complainant states officer is giving someone her personal information
												Linda Caron	
PI-18-025	50 Gold St	4/25/2018	8/1/2018	N/A	18-025	Female	White	Physical/Hands		N/A		Pastor Gail Hill	Complaint states she is disabled and was humiliated and grabbed by the arms and forced to go to the hospital
								Physical/Hands		N/A		Paul A. Phaneuf	
								Physical/Hands		N/A			
								Physical/Hands		N/A			
								Physical/Hands		N/A			
								Physical/Hands		N/A			
SO-18-130	299 Bay St		8/1/2018	N/A	Admin			Criminal	Hearing	N/A		Pastor Gail Hill	Investigation into Incident Report #18-5069-OF involving Officer Daniel Cintron
												Paul A. Phaneuf	
PI-18-027	North End	5/10/2018	7/20/2018	N/A	18-026	Female	Black	Bias/Race		N/A	None	Albert Tranghese	Complainant feels husbands arrest was cruel and unjust
												Linda Caron	
PI-18-028	374 Springfield St	6/2/2018	7/20/2018	N/A	18-027	Female		Rules/Regulations	Not Sustained	N/A	None	Albert Tranghese	Complainant feels she was arrested for something she did not do and that the officers filed a false report to DCF
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
SO-18-142	72 Methuen St	5/24/2018	7/20/2018	N/A	Admin			Rules/Regulations	Not Sustained	N/A	None	Albert Tranghese	Investigation into email recvd from SFD Commissioner Bernard Calvi regarding officer slapping a patient during a medical assist
											Linda Caron		
SO-18-118	79 Thompson St	4/30/2018	7/12/2018	N/A	Admin			Physical/Hands	Not Sustained	N/A	None	Pastor Gail Hill	Investigation into Arrest Report #18-1293-AR
								Physical/Hands	Not Sustained	N/A	None	Paul A. Phaneuf	
SO-18-101	Springfield Public Day School	4/11/2018	6/22/2018	N/A	18-018	Male	Other	Physical/Hands		N/A		Pastor Gail Hill	Complainant states officer pushed and threatened him
								Physical/Hands	Not Sustained	N/A	None	Paul A. Phaneuf	

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SO-17-128	130 Pearl St	7/1/2017	9/15/2017	N/A	17-038	Female	Black	Rules/Regulations	Not Sustained	N/A	None	Pastor Gail Hill Paul A. Phaneuf	Complainant states officer never took her report to help her retrieve her child
SO-17-139	Dwight St / Calhoun	7/15/2017	9/15/2017	N/A	17-040	Male	White	Physical/Hands Physical/Hands	Not Sustained Not Sustained	N/A N/A	None None	Pastor Gail Hill Paul A. Phaneuf	Complainant states officers assaulted him.
PI-17-022	44 Bruce St	7/11/2017	8/28/2017	N/A	17-040	Male	Other	Discourtesy	Not Sustained	N/A	None	Albert Trangese Linda Caron	Complainant states officer only comes to her home about cars in driveway
SO-17-121	52 Wait St	6/17/2017	8/2/2017	N/A	17-035	Male	Black	Rules/Regulations Rules/Regulations Rules/Regulations Rules/Regulations Rules/Regulations	Not Sustained Not Sustained Not Sustained Not Sustained Not Sustained	N/A N/A N/A N/A N/A	None None None None None	Gary Berte Linda Caron Pastor Gail Hill Paul A. Phaneuf	Complainant states the officers used excessive force when arresting him and failed to provide timely medical care
SO-17-122	1374 Allen St	6/21/2017	8/2/2017	N/A	17-036	Male	Other	Rules/Regulations Rules/Regulations Rules/Regulations Rules/Regulations	Not Sustained Not Sustained Not Sustained Not Sustained	N/A N/A N/A N/A	None None None None	Gary Berte Linda Caron Pastor Gail Hill Paul A. Phaneuf	Invst email to the Mayors office regarding robbery of Turkish restaurant
SO-17-133	37 Longhill St	7/2/2017	8/2/2017	N/A	Admin	Female		Rules/Regulations	Not Sustained	N/A	None	Linda Caron Paul A. Phaneuf	Investigation into a domestic report #17-7611
SO-17-097	480 Canon Cir	4/13/2017	7/14/2017	N/A	17-030	Male	Black	Physical/Hands Physical/Hands	Not Sustained Not Sustained	N/A N/A	None None	Albert Trangese Linda Caron	Complainant states he was punched in the head, pushed to the ground and put in a headlock which resulted in a fractured arm
PI-17-018	Burr St	5/18/2017	6/30/2017	N/A	17-031	Female	Other	Discourtesy Rules/Regulations	Not Sustained Not Sustained	N/A N/A	None None	Gary Berte Linda Caron	Complainant states officer was rude and used foul language towards her son

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PI-17-019	224 Centre St	6/5/2017	6/30/2017	N/A	17-032	Female	Unknown	Discourtesy	Not Sustained	N/A	None	Gary Berte	Complainant states officers were rude while looking for a man in her home
								Discourtesy	Not Sustained	N/A	None	Linda Caron	
PI-17-020	130 Pearl St	6/6/2017	6/30/2017	N/A	17-033	Male	White	Discourtesy	Not Sustained	N/A	None	Gary Berte	Complainant feels employee was disrespectful and rude
												Linda Caron	
SO-17-085	State St/Oak St	4/14/2017	6/30/2017	N/A	17-028	Male	Black	Discourtesy	Not Sustained	N/A	None	Gary Berte	Complainant states officer didn't have a reason to pull him over and racial profiled him
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
								Discourtesy	Not Sustained	N/A	None		
								Rules/Regulations	Not Sustained	N/A	None		
SO-17-086	132 Grover St	5/3/2017	6/30/2017	N/A	17-029	Female	Unknown	Discourtesy	Not Sustained	N/A	None	Gary Berte	Complainant feels officer is putting fear into her and her children. Various Date
								Rules/Regulations	Not Sustained	N/A	None	Linda Caron	
SO-16-211	Allen/Plumtree	11/23/2016	1/13/2017	8/1/2017	16-103	Male	Black	Physical/Equipment	Sustained	Not Sustained	None	Albert Tranghese	Officers punched complainant
								Rules/Regulations	Sustained	Not Sustained	None	Gary Berte	
								Physical/Equipment	Sustained	Not Sustained	None		
								Rules/Regulations	Sustained	Not Sustained	None		
								Physical/Equipment	Sustained	Not Sustained	None		
								Physical/Equipment	Sustained	Not Sustained	None		
PI-16-070	130 Pearl St	8/17/2016	11/14/2016	N/A	16-065	Unknown	Unknown	Search & Seizure	Not Sustained	N/A	None	Pastor Gail Hill	Complainant stated that he didn't have his keys returned.
												Robert C. Jackson	
PI-16-069	20 Emiline Ct	8/16/2016	9/26/2016	N/A	16-064	Male	White	Discourtesy	Not Sustained	N/A	None	Richard Muise	Complainant stated that officer directing traffic was rude as he directed traffic.
												Robert C. Jackson	
SO-16-112	237 Bay Street	6/26/2016	9/19/2016	N/A	16-039	Female	White	Criminal	Not Sustained	N/A	None	Linda Caron	Complainant stated that officer punched her boyfriend and she discovered 200.00 was missing from her purse after she returned home from being bailed out..
								Physical/Hands	Not Sustained	N/A	None	Richard Muise	

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								Rules/Regulations	Not Sustained	N/A	None		
								Criminal	Not Sustained	N/A	None		
								Physical/Hands	Not Sustained	N/A	None		
								Rules/Regulations	Not Sustained	N/A	None		
PI-16-084	1060 Main St	9/8/2016	9/8/2016	N/A	16-081	Female	White	Discourtesy	Sustained	N/A	Retraining	Pastor Gail Hill Paul A. Phaneuf	Officer was rude to Complainant.
SO-16-119	43 School St	6/16/2016	8/31/2016	N/A	16-042	Female	Black	Physical/Hands	Not Sustained	N/A	None	Pastor Gail Hill Paul A. Phaneuf	Complainant stated that officer pushed her into bushes during arrest and said he would say that she had a case of beer on her when she didn't..
SO-16-125	2 Itendale St	7/5/2016	8/31/2016	N/A	Admin	Male	Black	Discourtesy	Not Sustained	N/A	None	Pastor Gail Hill Paul A. Phaneuf	Complainant stated that officer threatened to "fuck him up."
PI-16-021	350 Pasco Rd	12/5/2015	8/25/2016	N/A	16-014	Female	Black	Search & Seizure	Not Sustained	N/A	None	Richard Muise Robert C. Jackson	complainant stated her car was towed and a police hold was applied, wasn't notified that hold was removed
PI-16-041	18 Berkshire Ave	6/7/2016	8/25/2016	N/A	16-036	Male	White	Rules/Regulations	Not Sustained	N/A	Retraining	Richard Muise Robert C. Jackson	complainant stated officers failed to enforce a visitation order.
PI-16-056	10 Boland Way	7/15/2016	8/25/2016	N/A	16-045	Female	Unknown	Rules/Regulations	Sustained	N/A	Retraining	Richard Muise Robert C. Jackson	complainant stated officer on motorcycle almost hit them in a crosswalk.
PI-16-059	644 State St	7/13/2016	8/25/2016	N/A	16-051	Unknown	Unknown	Rules/Regulations	Not Sustained	N/A	None	Richard Muise Robert C. Jackson	complainant stated officers were slow in writing accident report
PI-16-063	306 Sumner Ave	7/19/2016	8/25/2016	N/A	16-055	Female	Unknown	Rules/Regulations	Sustained	N/A	Written Reprimand	Richard Muise Robert C. Jackson	complainant stated officer in forest park pool was smoking a cigarette.
PI-16-034	15 Girard Ave	5/18/2016	8/16/2016	N/A	16-026	Female	White	Rules/Regulations	Not Sustained	N/A	None	Albert Trangese	Complainant felt she was improperly trespassed from 15 Girard ave.
								Rules/Regulations	Not Sustained	N/A	None		

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PI-16-042	1251 St James Ave	6/4/2016	8/16/2016	N/A	16-037	Female	White	Rules/Regulations	Not Sustained	N/A	Retraining	Albert Trangese	Complainant stated Officer improperly gave her a parking ticket.
PI-16-054	39 Wilbraham St	7/5/2016	8/16/2016	N/A	16-041	Male	Black	Discourtesy	Not Sustained	N/A	None	Albert Trangese	Complainant stated Officers harassed him.
								Discourtesy	Not Sustained	N/A	None		
PI-16-055	21 Nathaniel St	7/2/2016	8/16/2016	N/A	16-043	Female	White	Rules/Regulations	Not Sustained	N/A	None	Albert Trangese	Complainant stated Officer failed to take a report.
								Rules/Regulations	Not Sustained	N/A	None		
								Rules/Regulations	Not Sustained	N/A	None		
								Rules/Regulations	Not Sustained	N/A	None		
PI-16-058	350 Pasco Rd	6/29/2016	8/16/2016	N/A	16-050	Female	Black	Rules/Regulations	Not Sustained	N/A	None	Albert Trangese	Complainant stated Officer put her plate inside of her car after it was in an accident then when she went to pick up the car from the tow yard the plate was missing.
PI-16-060	27 Lancaster St	7/2/2016	8/16/2016	N/A	16-052	Female	White	Rules/Regulations	Not Sustained	N/A	Retraining	Albert Trangese	Complainant stated Officer did a poor job checking her house for a breaking and entering alarm call.
PI-16-027	130 Pearl St	3/25/2016	8/5/2016	N/A	16-020	Male	White	Rules/Regulations	Not Sustained	N/A	None	Linda Caron	Complainant stated that officer handled case wrong.
PI-16-036	755 Worthington St	6/1/2016	8/5/2016	N/A	16-029	Female	Black	Rules/Regulations	Not Sustained	N/A	None	Linda Caron	Complainant stated that officer did not properly investigate her report.
PI-16-038	271 Carew St	5/15/2016	8/5/2016	N/A	16-031	Female	White	Rules/Regulations	Not Sustained	N/A	None	Linda Caron	Complainant stated that officer did not respond accordingly.
PI-16-039	15 Girard Ave	5/25/2016	8/5/2016	N/A	16-032	Male	White	Discourtesy	Not Sustained	N/A	None	Linda Caron	Complainant stated that officer trespassed him improperly.
PI-16-040	15 Girard Ave	5/25/2016	8/5/2016	N/A	16-033	Male	White	Discourtesy	Not Sustained	N/A	None	Linda Caron	Complainant stated that officer handled case wrong.
PI-16-049	98 Wellington St	6/12/2016	8/5/2016	N/A	16-040	Female	Black	Rules/Regulations	Not Sustained	N/A	None	Linda Caron	Complainant stated that officer handled case wrong.

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SO-16-095	18 Windsor St	4/20/2016	8/5/2016	N/A	16-034	Female	Black	Rules/Regulations	Not Sustained	N/A	None	Linda Caron	Complainant stated that officers towed his car illegally and subsequently tools were stolen from the trunk.
								Rules/Regulations	Not Sustained	N/A	None		
PI-16-032	15 Girard	5/12/2016	7/15/2016	N/A	16-025	Male	White	Discourtesy	Not Sustained	N/A	None	Pastor Gail Hill	Complainant states that officer harasses the residence about sitting in front of their apartment building.
												Paul A. Phaneuf	
SO-16-083	232 Worthington st	5/1/2016	7/15/2016	N/A	16-014	Female	Black	Physical/Hands	Not Sustained	N/A	None	Pastor Gail Hill	Complainant stated that officer slapped her in her face/marijuana evidence unaccounted for.
								Rules/Regulations	Sustained	N/A	Retraining	Paul A. Phaneuf	
SO-16-084	130 Pearl St		7/15/2016	N/A	Admin	Unknown	Unknown	Rules/Regulations	Sustained	N/A	Suspended	Pastor Gail Hill	Eversource request that this officer no longer work for them. Suspended from working OT for 7 days
							Rules/Regulations	Sustained	N/A	Suspended	Paul A. Phaneuf		
SO-16-098	1300 State St	6/2/2016	7/15/2016	N/A	Admin	Female	Black	Physical/Hands	Not Sustained	N/A	None	Pastor Gail Hill	
								Rules/Regulations	Not Sustained	N/A	None	Robert C. Jackson	
PI-16-035	19 Warner St	5/18/2016	6/27/2016	N/A	16-028	Female	White	Discourtesy	Not Sustained	N/A	None	Paul A. Phaneuf	Complainant did not like how officers treated her.
								Discourtesy	Not Sustained	N/A	None	Robert C. Jackson	
SO-16-066	140 Chestnut St	2/27/2016	6/27/2016	N/A	16-012	Female	White	Discourtesy	Not Sustained	N/A	None	Paul A. Phaneuf	Officer roughly handled a homeless man.
								Physical/Hands	Not Sustained	N/A	None	Robert C. Jackson	
								Rules/Regulations	Not Sustained	N/A	Retraining		
								Discourtesy	Not Sustained	N/A	None		
								Physical/Hands	Not Sustained	N/A	None		
								Rules/Regulations	Not Sustained	N/A	Retraining		
SO-16-035	824 Worthington St	2/27/2016	6/20/2016	N/A	Admin	Male	White	Criminal	Hearing	Pending	None	Albert Trangese	officers left cruiser unlocked and it was stolen A Wilbraham PD officer witnessed a Springfield PD officer kick a juvenile arrestee after the pursuit of a stolen Springfield PD undercover vehicle into Palmer MA.
								Physical/Hands	Hearing	Pending	None	Linda Caron	
								Rules/Regulations	Hearing	Pending	Written Reprimand		
								Criminal	Hearing	Pending	Terminated		

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								Rules/Regulations	Hearing	Pending	Terminated		
								Criminal	Hearing	Pending	None		
								Physical/Hands	Hearing	Pending	None		
								Rules/Regulations	Hearing	Pending	None		
								Criminal	Hearing	Pending	None		
								Physical/Hands	Hearing	Pending	None		
								Rules/Regulations	Hearing	Pending	None		
								Criminal	Hearing	Pending	None		
								Physical/Hands	Hearing	Pending	None		
								Rules/Regulations	Hearing	Pending	None		
								Criminal	Hearing	Pending	None		
								Physical/Hands	Hearing	Pending	None		
								Rules/Regulations	Hearing	Pending	Suspended		
SO-16-081	91 Taylor St	5/10/2016	6/20/2016	N/A	16-013	Female	White	Discourtesy	Not Sustained	N/A	None	Albert Trangese	Officers were rude and didn't listen to her side of the story.
								Discourtesy	Not Sustained	N/A	None	Linda Caron	