IMPORTANT! The City of Springfield has not been awarded any funds budgeted in this Action Plan. The Action Plan is based on an assumption that the City will receive funding at the same level as last year. However, until Congress sets a budget and HUD informs the City of its award, the City does not know how much it will actually receive.

Items listed in this budget may be reduced or eliminated if the City's award is less than the previous year award.

## **Executive Summary**

## AP-05 Executive Summary - 24 CFR 91.200(c), 91.220(b)

#### 1. Introduction

The City of Springfield works to create and sustain a healthy, vibrant City that stimulates balanced growth through economic development, housing options, neighborhood stabilization, community development and support for Springfield residents. Springfield is a federal entitlement community, which means that it receives an annual allotment of federal funds to carry out community development activities under several HUD programs. Annual funding amounts are determined by a formula and are dependent on annual federal budget allocations.

Every five years, the City, through its Development Services Division, undertakes a planning process in which it assesses its community needs, seeks output from citizens, and devises a strategy to accomplish priority projects. The outcome of the planning process is the setting of priorities and a spending plan for HUD funds the City expects to receive, as well as a description of how the HUD funds will be integrated with other funding sources to accomplish the identified goals.

During each year of the Consolidated Plan, the City publishes an Annual Action Plan, which indicates the annual budget for HUD funds and the programs to be carried out during the year. This document is the City of Springfield's Annual Action Plan for the third year of the 2015-2019 Five Year Consolidated Plan.

#### 2. Summarize the objectives and outcomes identified in the Plan

This could be a restatement of items or a table listed elsewhere in the plan or a reference to another location. It may also contain any essential items from the housing and homeless needs assessment, the housing market analysis or the strategic plan.

The City of Springfield's objectives are:

**Economic Development The** City will expand job training, job development, and job readiness programs to effectively develop a competitive workforce. It will promote an environment that encourages entrepreneurship and small business growth, strengthens existing businesses, and expands economic opportunities. The City will support organizations that contribute to the revitalization of neighborhood commercial districts. In addition, Springfield will promote sustainability and smart growth development through improvements in transportation choices of all modes, brownfields remediation, and historic preservation.

**Neighborhood Stabilization and Housing** The City will improve the quality of the City's housing stock and undertake coordinated development projects in order to revitalize its most distressed

neighborhoods. The City will preserve and expand housing options for residents to access safe, sanitary, and affordable homes.

**Community Development** The City will work to improve the physical environment through enhancement of streets, parks, streetscapes, open space, and remediation of blight. It will strive to create and maintain appropriate community facilities, to provide support and increased opportunities for residents of Springfield with particular focus on City's youth, and to design and implement projects which will increase the City's resilience to natural disasters.

**Homeless and Special Needs Populations** The City will continue to undertake coordinated strategies to end homelessness. It will support special needs populations with housing options and supportive services.

### 3. Evaluation of past performance

This is an evaluation of past performance that helped lead the grantee to choose its goals or projects.

As part of the planning for the 5-year plan, Springfield's Development Services Division reviewed the goals and actual outcomes from the last consolidated plan. The Division worked to free up funds from different programs in order to be able to provide additional funding for economic development activities, which was widely identified as a large unmet need. The internal evaluation supplemented the feedback received from the survey and public meetings held during the Consolidated Plan planning process to provide guidance as to goals that have the most impact and are achievable over a five-year period.

In the last several years the City has increased its focus on steps to affirmatively further fair housing. As a result of data analysis on segregation from 2010 census data, regional sustainability planning, and City review of racially and ethnically concentrated areas of poverty, the City has more clearly targeted areas of racial/ethnic concentration of poverty for investment intended to provide improved neighborhood conditions and economic opportunity for residents of these areas. At the same time, the City has retained the format of its first-time homebuyer down payment assistance program, which allows income-eligible households to receive assistance to purchase a home in any City neighborhood. Analysis of past performance indicates that this program has specifically enabled people of color to move to higher-opportunity neighborhoods.

Following multiple natural disasters over the last five years, especially the 2011 tornado, plus education the City has been exposed to through its 2015 participation in the National Disaster Resilience Competition; the City is expanding its use of federal funds to enhance the City's resilience to future climate change and natural disasters. The City has identified that bringing opportunity to neighborhoods of deep poverty is critical to the City's future resilience. This conclusion reinforces the City's determination to affirmatively further fair housing, and supports the City's decision to target the

majority of HUD funds to the City's most economically challenged neighborhoods. In early 2016, the City received an award of \$17 million in CDBG-NDR Funds. Programming of those funds is described in the City's NDRC application and materials.

This plan does not detail the City's spending of \$21.9 million in CDBG-Disaster Recovery funds allocated in 2013. The City conducted an extensive planning process for those funds in 2013, and plans for these funds are described in CDBG-DR Action Plan A and further CDBG-DR Action Plans. The City did, however, take into consideration the plan for spending of those funds in its planning for spending other federal funds in 2015-2019. The different funding sources and plans are designed to complement each other.

## 4. Summary of Citizen Participation Process and consultation process

Summary from citizen participation section of pland

The City encourages and creates numerous opportunities for citizens to participate in the development of the Consolidated Plan, the Annual Action Plan, any substantial amendments to the Consolidated Plan, and the Consolidated Annual Performance and Evaluation Report (CAPER).

The Annual Action Plan process consists of: public notice published in the *Republican* and *LaVoz* newspapers; posting of hearing dates, request for comments and draft plan on the City's website; two public hearings (only one hearing was held this year on January 18, 2017 at the Rebecca Johnson elementary school; the second hearing was canceled due to inclement weather); receipt of public comments; and a public hearing on the DRAFT Annual Action Plan (held this year April 25, 2017 at Springfield City Hall).

This Annual Action Plan DRAFT was available for public review and 30 day comment period from April 3, 2017 through May 2, 2017. Copies of the DRAFT Plan were available at the Office of Community Development, 1600 East Columbus Avenue, Office of Housing, 1600 East Columbus Avenue, Office of Planning and Economic Development, 70 Tapley Street and the Office of Neighborhood Services, 70 Tapley Street, City of Springfield's Main Library, State Street and the City's Community Development website. A summary of the plan in Spanish was available at the same locations. The City accepted written comments on the draft plan throughout the public comment period.

#### 5. Summary of public comments

This could be a brief narrative summary or reference an attached document from the Citizen Participation section of the Con Plan.

Minutes of public hearings, as well as copies of written comments received, are included in the document; AD-26-Administration, Attachments Citizen Participation.

#### 6. Summary of comments or views not accepted and the reasons for not accepting them

All comments that were received were accepted and incorporated in the Annual Action Plan, 2017-2018. Comments are included in the document as AD-26- Administration.

### 7. Summary

In FY 2017-2018, the City of Springfield will receive approximately \$3,492,334 in federal Community Development Block Grant (CDBG) and \$1,098,857 in the HOME Investment Partnerships Program funding. The City will also receive \$319,947 in Emergency Solutions Grant (ESG) funds and \$453,520 in funds for Housing Opportunities for Persons with AIDS (HOPWA).

The Annual Action Plan describes how these funds will be used. A full listing of the projects to be funded in this fiscal year is provided within this Action Plan 2017-2018, AP-35 Projects.



## PR-05 Lead & Responsible Agencies – 91.200(b)

## 1. Agency/entity responsible for preparing/administering the Consolidated Plan

Describe the agency/entity responsible for preparing the Consolidated Plan and those responsible for administration of each grant program and funding source.

Agency Role	Name	Department/Agency
CDBG Administrator	SPRINGFIELD	Office of Community Development
HOPWA Administrator	SPRINGFIELD	Office of Housing
HOME Administrator	SPRINGFIELD	Office of Housing
ESG Administrator	SPRINGFIELD	Office of Housing

Table 1 - Responsible Agencies

## Narrative (optional)

The Development Service Division is the lead agency responsible for administering the programs covered by the Consolidated Plan, Annual Action Plan and any other HUD related documents. This Division is made up of the following departments: Community Development (OCD), Planning and Economic Development (OPED), Housing, Code Enforcement, and Neighborhood Services. The Division administers funds provided to other City Departments to carry out the plan, which includes Parks and Recreation, Public Works, Elder Affairs, and Health and Human Services. The Division also administers grant funding to various agencies and nonprofit organizations.

#### Consolidated Plan Public Contact Information

Cathy Buono, Director of Administration & Finance, Office of Community Development, can be reached at <a href="mailto:cbuono@springfieldcityhall.com">cbuono@springfieldcityhall.com</a> for any questions regarding the 2017-2018 Annual Action Plan or any other HUD related documents.

## AP-10 Consultation - 91.100, 91.200(b), 91.215(l)

#### 1. Introduction

The City of Springfield regularly consults with many agencies in the City and region to understand local needs as it creates and implements its Consolidated Plan. The City has been particularly active in coordination regarding crime/community building, creating a climate change plan, implementing an arts/innovation/maker district, healthy homes interventions, and responding to homelessness.

For the 5-year Consolidated Plan created in 2015, the City distributed a survey to citizens, city staff, stakeholders and mailings. The City conducted initial public hearings and a hearing on the initial draft of the plan, and sought written comment at the beginning of the planning process and again in response to the draft plan. For the 2017 Action Plan, Springfield held a public input meeting and requested public written input. Once the draft plan was completed and made available to the public, the City held another hearing and again requested written comment.

Provide a concise summary of the jurisdiction's activities to enhance coordination between public and assisted housing providers and private and governmental health, mental health and service agencies (91.215(I))

Springfield works to increase coordination among agencies from multiple sectors in a number of efforts. Key efforts which enhance coordination between housing providers and other agencies include:

- 1. Green and Healthy Homes Initiative A collaboration of health providers, housing rehabilitation providers, weatherization providers, and contractors working together to increase understanding of the connection between housing conditions and health risks and to intervene to address housing conditions that contribute to poor health (such as asthma triggers, lead paint and other toxins, and trip/fall hazards).
- 2. Western Massachusetts Network to End Homelessness Sponsors, in coordination with the Springfield-Hampden County Continuum of Care, 4 monthly meetings that bring together housing, shelter and social service providers to coordinate the housing response to homelessness among Individuals, Families, Unaccompanied Youth, and Veterans. The City also coordinates a monthly meeting which specifically responds to chronic homelessness and includes hospital staff, crisis workers, outreach workers, housing providers and police.
- 3. **C3** community/public safety initiatives in the North End, South End, Mason Square, and lower Forest Park, which include weekly problem -solving meetings attended by residents, police, landlords, business owners, social service agencies and others to respond to neighborhood needs, as well as enhanced community-oriented policing.

Other coordination activities that the City leads or participates in include The Springfield Food Policy Council, LiveWell Springfield, the Springfield Climate Justice Coalition, and the BUILD Health Challenge.

Describe coordination with the Continuum of Care and efforts to address the needs of homeless persons (particularly chronically homeless individuals and families, families with children, veterans, and unaccompanied youth) and persons at risk of homelessness.

The City of Springfield Office of Housing is the Collaborative Applicant and Grant Administrator for the Springfield-Hampden County Continuum of Care, and is also the Homeless Management Information System (HMIS) Lead for the CoC. City and CoC efforts are closely aligned and coordinated.

Chronic Homelessness Springfield is committed to ending chronic homelessness, and is part of the national Built for Zero campaign sponsored by Community Solutions, which incorporates best practices, data-driven strategies, and peer learning to help communities design and implement the systems necessary for ending chronic and veteran homelessness. In the past year, the City has led the CoC's creation of a by-name list of chronically homeless persons and coordination of bi-weekly case conferencing meetings to work toward housing everyone on the list. The City has dedicated staff and HOME funds, and coordinates with the Springfield Housing Authority, in order to increase resources available for housing chronically homeless individuals.

Veteran Homelessness Springfield has joined the Mayor's Challenge to End Veteran Homelessness, as well as the Built for Zero campaign. City staff coordinates a homeless veteran by-name list and regular case conferencing meetings to connect homeless veterans with housing opportunities.

Homeless Unaccompanied Youth The CoC and the City have participated with the state of Massachusetts to undertake statewide counts of homeless youth, using expanded and targeted outreach strategies. The City has applied for and received state funding dedicated to increasing housing opportunities for homeless youth, and participates in monthly Unaccompanied Homeless Youth coordination meetings.

Homeless Families with Children The Commonwealth of Massachusetts provides diversion assistance and emergency shelter for families in a closed system. Springfield participates in a Family Services committee that meets monthly to coordinate local resources with the state system. The City provides Emergency Solutions Grant (ESG) funds for programs that serve homeless families not eligible for state assistance.

Describe consultation with the Continuum(s) of Care that serves the jurisdiction's area in determining how to allocate ESG funds, develop performance standards for and evaluate outcomes of projects and activities assisted by ESG funds, and develop funding, policies and procedures for the operation and administration of HMIS

The City's response to homelessness and the Continuum of Care are both operated by the City's Office of Housing, which ensures that City and CoC closely coordinate strategies.

For the ESG program, the Office of Housing seeks information from CoC members regarding funding priorities and performance standards, and creates draft priorities and standards, which are reviewed again with the CoC. Individual ESG programs are selected for funding using a request for proposals (RFP) process, and CoC members are part of the review committee.

The CoC includes a Data and Performance Committee, which has set performance standards for ESG and CoC programs. The standards are reviewed annually and adjusted when warranted. Performance results are used as part of the annual process of deciding which programs will receive funding.

The City's Office of Housing is the CoC's Homeless Management Information System (HMIS) Lead. The CoC has an HMIS Governance Agreement which identifies the City as the lead, and determines roles and responsibilities. The CoC, working with the CoC HMIS Committee, created HMIS Policies and Procedures, which have been reviewed and voted on by the CoC Board of Directors.

2. Describe Agencies, groups, organizations and others who participated in the process and describe the jurisdiction's consultations with housing, social service agencies and other entities

Table 2 – Agencies, groups, organizations who participated

1	Agency/Group/Organization	SPRINGFIELD NEIGHBORHOOD HOUSING SERVICES, INC	
	Agency/Group/Organization Type	Services - Housing	
		Services-Education Services-Employment	
		Neighborhood Organization	
	What section of the Plan was addressed by Consultation?	Housing Need Assessment	
	Briefly describe how the Agency/Group/Organization was consulted.	Attended public hearing at Rebecca Johnson School, January	
	What are the anticipated outcomes of the consultation or areas for	18, 2017.	
	improved coordination?		
2	Agency/Group/Organization	Children's Study Home	
	Agency/Group/Organization Type	Services-Children	
		Neighborhood Organization	
	What section of the Plan was addressed by Consultation?	Public Service	
	Briefly describe how the Agency/Group/Organization was consulted.	Attended public hearing at Rebecca Johnson School, January	
	What are the anticipated outcomes of the consultation or areas for	18, 2017.	
	improved coordination?		
3	Agency/Group/Organization	Revitalize CDC	
	Agency/Group/Organization Type	Housing	
		Civic Leaders	
		Neighborhood Organization	
	What section of the Plan was addressed by Consultation?	Housing Need Assessment	
		Market Analysis	

Briefly describe how the Agency/Group/Organization was consulted.	Attended public hearing at Rebecca Johnson School, Januar
What are the anticipated outcomes of the consultation or areas for	18, 2017.
improved coordination?	10, 2017.
Agency/Group/Organization	NEW NORTH CITIZENS COUNCIL
Agency/Group/Organization Type	Services - Housing
	Services-Children
	Services-Elderly Persons
	Services-Persons with Disabilities
	Services-Persons with HIV/AIDS
	Services-homeless
	Services-Health
	Services-Education
	Services-Employment
	Grantee Department
	Neighborhood Organization
What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children
	Homelessness Strategy
	Non-Homeless Special Needs
	Economic Development
	Public Service
Briefly describe how the Agency/Group/Organization was consulted.	Attended public hearing at Rebecca Johnson School, Januar
What are the anticipated outcomes of the consultation or areas for	18, 2017.
improved coordination?	

5	Agency/Group/Organization	Upper Hill Neighborhood Council	
	Agency/Group/Organization Type	Housing Business and Civic Leaders Neighborhood Council Grantee Department	
	What section of the Plan was addressed by Consultation?	Neighborhood Organization	
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Housing Need Assessment  Attended public hearing at Rebecca Johnson School, January 18, 2017.	
6	Agency/Group/Organization	HAP Housing	
	Agency/Group/Organization Type	Housing Services - Housing Services-homeless Service-Fair Housing Regional organization	
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs Homeless Needs - Families with children Homelessness Strategy Non-Homeless Special Needs	
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Participation in planning undertaken by the Western Mass Network to End Homelessness and the Springfield-Hampden County Continuum of Care.	

7	Agency/Group/Organization	Habitat for Humanity Inc.	
Agency/Group/Organization Type Hot		Housing	
		Regional organization	
	What section of the Plan was addressed by Consultation?	Housing Need Assessment	
		Public Housing Needs	
	Briefly describe how the Agency/Group/Organization was consulted.		
	What are the anticipated outcomes of the consultation or areas for		
	improved coordination?		
8	Agency/Group/Organization	MAPLE HIGH SIX CORNERS	
	Agency/Group/Organization Type	Housing	
		Business Leaders	
Gra		Civic Leaders Grantee Department	
	What section of the Plan was addressed by Consultation?	Housing Need Assessment	
	Briefly describe how the Agency/Group/Organization was consulted.	Periodic meetings regarding progress toward disaster	
	What are the anticipated outcomes of the consultation or areas for	recovery and goals of the neighborhood council.	
	improved coordination?		
9	Agency/Group/Organization	RIVER VALLEY COUNSELING CENTER	
	Agency/Group/Organization Type	Housing	
		Services-Persons with HIV/AIDS	
		Services-homeless	

	What section of the Plan was addressed by Consultation?	Housing Need Assessment
	what section of the Flan was addressed by Consultation:	Homeless Needs - Chronically homeless
		·
		Homelessness Needs - Unaccompanied youth
		Homelessness Strategy
		Non-Homeless Special Needs
		HOPWA Strategy
	Briefly describe how the Agency/Group/Organization was consulted.	Participation in planning undertaken by the Springfield-
	What are the anticipated outcomes of the consultation or areas for	Hampden County Continuum of Care.
	improved coordination?	
10	Agency/Group/Organization	Center for Human Development
	Agency/Group/Organization Type	Housing
		Services - Housing
		Services-Persons with HIV/AIDS
		Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children
	Think section of the Fight was addressed by consultation.	Non-Homeless Special Needs
		HOPWA Strategy
	Briefly describe how the Agency/Group/Organization was consulted.	Participation in planning undertaken by the Western Mass
	What are the anticipated outcomes of the consultation or areas for	Network to End Homelessness.
	improved coordination?	
11	Agency/Group/Organization	YWCA OF WESTERN MASSACHUSETTS
	Agency/Group/Organization Type	Housing
		Services - Housing
		Services-Victims of Domestic Violence
		Services-homeless

	What section of the Plan was addressed by Consultation?	Homeless Needs - Families with children Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Participation in planning undertaken by the Western Mass Network to End Homelessness and the Springfield-Hampden County Continuum of Care.
12	Agency/Group/Organization	MENTAL HEALTH ASSOCIATION INC
	Agency/Group/Organization Type	Housing Services - Housing Services-Persons with Disabilities Services-homeless
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homelessness Needs - Veterans Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Participation in planning undertaken by the Western Mass Network to End Homelessness and the Springfield-Hampden County Continuum of Care.
13	Agency/Group/Organization	Mercy Hospital
	Agency/Group/Organization Type	Services-Health Health Agency Major Employer
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homelessness Needs - Unaccompanied youth Homelessness Strategy
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Participation in planning undertaken by the Western Mass Network to End Homelessness and the Springfield-Hampden County Continuum of Care.

14	Agency/Group/Organization	SPRINGFIELD PARTNERS FOR COMMUNITY ACTION	
	Agency/Group/Organization Type	Services - Housing Services-Children Services-homeless Services-Education	
	What section of the Plan was addressed by Consultation?	Homelessness Strategy Anti-poverty Strategy	
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Participation in planning undertaken by the Western Mass Network to End Homelessness.	
15	Agency/Group/Organization	OPEN PANTRY OF COMMUNITY SERVICES	
	Agency/Group/Organization Type	Services - Housing Services-Persons with Disabilities Services-homeless Services-Health	
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless Homelessness Strategy	
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?		
16	Agency/Group/Organization	SPRINGFIELD HOUSING AUTHORITY	
	Agency/Group/Organization Type	РНА	
	What section of the Plan was addressed by Consultation?	Housing Need Assessment Public Housing Needs	

	Briefly describe how the Agency/Group/Organization was consulted.	Regular meetings regarding coordination and shared projects		
	What are the anticipated outcomes of the consultation or areas for			
	improved coordination?			
17	Agency/Group/Organization	HUMAN RESOURCES UNLIMITED		
	Agency/Group/Organization Type	Housing		
		Services - Housing		
		Services-Persons with Disabilities		
		Services-Employment		
	What section of the Plan was addressed by Consultation?	Homeless Needs - Chronically homeless		
		Homelessness Needs - Unaccompanied youth		
		Homelessness Strategy		
	Briefly describe how the Agency/Group/Organization was consulted.	Participation in planning undertaken by the Springfield-		
	What are the anticipated outcomes of the consultation or areas for	Hampden County Continuum of Care.		
	improved coordination?			
18	Agency/Group/Organization	MASSACHUSETTS FAIR HOUSING CENTER		
	Agency/Group/Organization Type	Service-Fair Housing		
	What section of the Plan was addressed by Consultation?	Housing Need Assessment		
		Analysis of Impediments of Fair Housing		
	Briefly describe how the Agency/Group/Organization was consulted.	Participation in and planning undertaken by regional housing		
	What are the anticipated outcomes of the consultation or areas for	and fair housing committees.		
	improved coordination?			
19	Agency/Group/Organization	CITY OF CHICOPEE		
	Agency/Group/Organization Type	Other government - Local		
	What section of the Plan was addressed by Consultation?	Complete Consolidated Plan		

	Briefly describe how the Agency/Group/Organization was consulted.  What are the anticipated outcomes of the consultation or areas for improved coordination?	Office of Community Development will send the Executive Summary for the Annual Action Plan, 2018-2019	
20	Agency/Group/Organization	City of Holyoke	
	Agency/Group/Organization Type	Other government - Local	
	What section of the Plan was addressed by Consultation?	Complete Consolidated Plan	
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Office of Community Development will send the Executive Summary for the Annual Action Plan, 2018-2019	
21	Agency/Group/Organization	WEST SPRINGFIELD	
	Agency/Group/Organization Type	Other government - Local	
	What section of the Plan was addressed by Consultation?	Complete Consolidated Plan	
	Briefly describe how the Agency/Group/Organization was consulted. What are the anticipated outcomes of the consultation or areas for improved coordination?	Office of Community Development will send the Executive Summary for the Annual Action Plan, 2018-2019	
22	Agency/Group/Organization	WESTFIELD	
	Agency/Group/Organization Type	Other government - Local	
	What section of the Plan was addressed by Consultation?	Complete Consolidated Plan	
	Briefly describe how the Agency/Group/Organization was consulted.  What are the anticipated outcomes of the consultation or areas for improved coordination?	Office of Community Development will send the Executive Summary for the Annual Action Plan, 2018-2019	

Identify any Agency Types not consulted and provide rationale for not consulting

All relevant agencies were consulted.

# Other local/regional/state/federal planning efforts considered when preparing the Plan

Name of Plan	Lead Organization	How do the goals of your Strategic Plan overlap with the goals of each plan?
Continuum of	Opening Doors in	1. Ending Veteran and chronic homelessness in 2017. Creating a youth centric system to respond to
Care	Western MA	youth under 25 experiencing housing instability.
Pioneer Valley Planning Commission	Pioneer Valley Plan for Progress	1. Expansion of high quality early childhood education. 2. Completion of Union Station as a regional intermodal transportation hub. 3. Support for hydropower and co-generation projects. 4. Prioritize economic opportunity initiatives in the regions areas of concentrated poverty. 5. Support for Springfield Innovation Center, to support Entrepreneurship.
Our Next Future	Pioneer Valley Planning Commission	<ol> <li>Creation of a City Climate Change Action Plan.</li> <li>Generate more clean energy (hydropower and cogeneration).</li> <li>Continued participation in Springfield Food Policy Council.</li> <li>Use receivership and tax takings to address vacant, abandon and foreclosed properties.</li> <li>Initiate Healthy Homes Program.</li> <li>Participation in regional fair housing coalition.</li> </ol>

Table 3 – Other local / regional / federal planning efforts

# Narrative (optional)

Annual Action Plan 2017

## AP-12 Participation – 91.105, 91.200(c)

1. Summary of citizen participation process/Efforts made to broaden citizen participation Summarize citizen participation process and how it impacted goal-setting

The City's Participation Plan is designed to encourage citizens to participate in the development of the Consolidated Plan, Annual Action Plan, substantial amendments to the Consolidated Plan and Performance Reports, CAPER. As described in the plan, the City encourages the input of low moderate income residents by 1) outreach to the public through mailings, 2) conducting a series of public hearings at various stages of the planning process, 3) creating a system to accept and respond to written comments from the citizens.

To ensure participation among low and moderate income residents the public hearings are held in areas where funds are mostly to be spent and to public housing residents.

The City makes information available and accessible to all interested parties. At a minimum, the City provides information concerning proposed activities, including amount of assistance, range of activities to be undertaken and the amount that will benefit low/moderate income persons. All information is provided in English and Spanish.

The City relied on input received from the public in establishing its priorities and goals.

# **Citizen Participation Outreach**

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted and reasons	URL (If applicable)
1	Public Hearing	Minorities  Non-English Speaking - Specify other language: Hispanic  Persons with disabilities  Residents of Public and Assisted Housing  City of Springfield, MA residents	8 were in attendance- Rebecca Johnson School, January 18, 2017	The Comments received and minutes from the public hearing are made part of this document- AD-26.	The City accepted all comments and considered them with all other input and analysis that contributed to the final version of the 2017-2018 Action Plan; AD-26	

Sort Order	Mode of Outreach	Target of Outreach	Summary of	Summary of	Summary of comments	URL (If
			response/attendance	comments received	not accepted	applicable)
					and reasons	
		Minorities				
		Non-English				
		Speaking - Specify				
		other language:				
		Hispanic				
		Persons with	# TBD, City Hall,			
2	Public Hearing	disabilities	Room 220, April 25, 2017	TBD		
			2027			
		Residents of Public				
		and Assisted				
		Housing				
		City of Springfield,				
		MA residents				

Sort Order	Mode of Outreach	Target of Outreach	Summary of	Summary of	Summary of comments	URL (If
			response/attendance	comments received	not accepted	applicable)
					and reasons	
			The OCD has an			
		Minorities	extensive mailing list.			
			The list includes			
		Non-English	residents of the City			
		Speaking - Specify	of Springfield,			
		other language:	neighborhood			
		Hispanic	councils, City			
			Councilors,			
_		Persons with	businesses and public	No Comments		
3	Mailings-Flyers	disabilities	service agencies.	received	No comments received	
			Flyers are sent with			
		Residents of Public	dates of public			
		and Assisted	hearings, the release			
		Housing	of any RFP's and			
			when the DRAFT			
		City of Springfield,	Action Plan will be			
		MA residents	available for public			
			comment/review.			

Sort Order	Mode of Outreach	Target of Outreach	Summary of response/attendance	Summary of comments received	Summary of comments not accepted	URL (If
Sort Order	Mode of Outreach  Newspaper Ad	Minorities  Non-English Speaking - Specify other language: Hispanic  Persons with disabilities	The ad did not require attendance or a response. The ad gives information with dates of public hearings, the release	Summary of comments received  No comments received	No comments received	URL (If applicable)
		Residents of Public and Assisted Housing City of Springfield, MA residents	of any RFP's and when the DRAFT Action Plan will be available for public comment/review.			

Table 4 – Citizen Participation Outreach

# **Expected Resources**

# **AP-15 Expected Resources – 91.220(c) (1, 2)**

#### Introduction

The City of Springfield did extensive outreach to establish the following four priority goals to guide its strategies during the program years 2015-2019: Economic Development, Neighborhood Improvement and Housing, Community Development, and Special Needs Population. The City will use its entitlement funds to further these priorities over the next five years.

### **Priority Table**

Program	Source	Uses of Funds	Expe	cted Amour	nt Available Ye	ar 1	Expected	Narrative Description
	of Funds		Annual	Program	<b>Prior Year</b>	Total:	Amount	
			Allocation:	Income:	Resources:	\$	Available	
			\$	\$	\$		Reminder	
							of ConPlan	
							\$	
CDBG	public -	Acquisition						Assumed level funding plus \$150,000
	federal	Admin and						and \$100,000 prior year resources
		Planning						annually
		Economic						
		Development						
		Housing						
		Public						
		Improvements						
		Public Services	3,490,000	150,000	400,000	4,040,000	7,266,663	

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Program	Source	Uses of Funds	Ехре	cted Amour	nt Available Ye	ar 1	Expected	Narrative Description
	of Funds		Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	Amount Available Reminder of ConPlan \$	
HOME	public -	Acquisition						Assumed level funding plus \$2,000
	federal	Homebuyer						program income and \$100,000 prior
		assistance						year resources. Funding will be used
		Homeowner rehab						for Neighborhood Stabilization and
		Multifamily rental						Housing.
		new construction						
		Multifamily rental						
		rehab						
		New construction						
		for ownership						
		TBRA	1,090,000	2,000	100,000	1,192,000	1,681,372	
HOPWA	public -	Permanent housing						Assumed level funding
	federal	in facilities						
		Permanent housing						
		placement Short term or						
		transitional housing						
		facilities						
		STRMU						
		Supportive services						
		TBRA	453,000	0	0	453,000	911,271	

Program	Source	Uses of Funds	Expe	ected Amour	nt Available Ye	ear 1	Expected	Narrative Description
	of Funds		Annual Allocation: \$	Program Income: \$	Prior Year Resources: \$	Total: \$	Amount Available Reminder of ConPlan \$	
ESG	public -	Conversion and					·	Assumed level funding
	federal	rehab for						
		transitional housing						
		Financial Assistance						
		Overnight shelter						
		Rapid re-housing						
		(rental assistance)						
		Rental Assistance						
		Services						
		Transitional						
		housing	319,000	0	0	319,000	1,040,134	

Table 5 - Expected Resources - Priority Table

Explain how federal funds will leverage those additional resources (private, state and local funds), including a description of how matching requirements will be satisfied

Sources of Leveraged Funds include:

Continuum of Care - US Dept. of HUD -\$3,479,984 (funding for permanent supportive and transitional housing for persons experiencing homelessness)

Health Care for the Homeless - \$1,194,000 (funding for health services for person experiencing homelessness)

Heartwap - State of MA - \$568,575 (funding for heating system repair and maintenance)

Fema and City Bond Fund Projects \$34,319,991 (new Senior Center - \$12,000,000; new South End Community Center - \$10,800,000; renovation of 50 East Street - \$7,500,000)

City Bond Funds - Demolition - \$2,000,000 (funding for demolition of blighted properties)

CDBG-DR - US Dept. of HUD - \$21,896,000 (disaster recovery funds - to be used for projects in the tornado path) NDR - US Dept. of HUD - \$17,056,880 (National Disaster Resilience Grant funds to be used for approved resilience projects)

Mass Dot - \$271,000,000 (Main Street North End - \$6,000,000; I-91 Viaduct Reconstruction - \$265,000,000)

Chapter 90 - \$3,640,415 (roads)

Multiple sources for rehabilitation of Mason Square Apt 11: \$28,922,358 - Federal LIHTC Equity - \$9,500,000.00; State LIHTC - \$8,341,000.00; Federal Historic Equity - \$4,953,358; State Historic Equity - \$1,978,000.00; AHTF - \$2,500,000; DHCD - HOME - \$550,000; Permanent Debt - \$1,000,000

Multiple sources for rehabilitation of Maple Commons: \$35,010,052 - Federal LIHTC Equity - \$9,122,043; State LIHTC Equity - \$10,020,547; Federal Historic Equity - \$4,905,562; State Historic Equity - \$1,978,000; AHFT - \$3,000,000 DHCD - \$550,000; Permanent Debt - \$5,383,873

Multiple sources for rehabilitation of E. Henry Twiggs Estates: \$20,231,221- Federal LIHTC Equity - \$7,716,562; State LIHTC Equity - \$5,510,000; First Mortgage - \$2,750,000; AHTF - \$1,000,000; FCF-DMH -\$450,000.00; HIF - \$500,000.00; HSF - \$1,000,000; Seller Note - \$2,476528.00; Other - \$774,960.00; permanent debt - \$1,400,000.00

Massachusetts PARC Grant Pending - \$400,000.00 (Mary Lynch Reconstruction)

Massachusetts PARC Grant - \$450,000.00 (Van Horn Park Reconstruction)

Private Funding – MGM Springfield – \$1,000,000 (Riverfront Park Reconstruction)

Private Funding - MGM Springfield - \$800,000,000

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Private Funding - BayState Health Phase 3 - \$33,000,000

If appropriate, describe publically owned land or property located within the jurisdiction that may be used to address the needs identified in the plan

The City of Springfield regularly becomes the owner of vacant lots and residential buildings through foreclosure for nonpayment of taxes. The City frequently uses residential vacant lots for development of new homes, and seeks new owners for ownership and management of multifamily buildings. In some instances, the City has simultaneously made buildings available with federal funds dedicated for rehabilitation, for the purpose of creating quality affordable homeownership units.

#### Discussion

As the City undertook planning for federal HUD funds, it took into consideration other funding sources that are available to the City to advance its goals. Springfield's Consolidated Plan uses all sources in a coordinated and leveraged way in order to achieve the best outcomes for the City.

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# **Annual Goals and Objectives**

# AP-20 Annual Goals and Objectives - 91.420, 91.220(c)(3)&(e)

# **Goals Summary Information**

Sort	Goal Name	Start	End	Category	Geographic	Needs Addressed	Funding	Goal Outcome Indicator
Order		Year	Year		Area			
1	Economic	2015	2019	Non-Housing	Local Target	Economic	CDBG:	Facade treatment/business building
	Development			Community	Area	Development	\$340,000	rehabilitation: 9 Business
				Development	North			Jobs created/retained: 14 Jobs
				Economic	End/Metro			Businesses assisted: 15 Businesses
				Development	Center			Assisted
2	Neighborhood	2015	2019	Affordable	Local Target	Neighborhood	CDBG:	Rental units rehabilitated: 22
	Stabilization and			Housing	Area	Stabilization and	\$634,000	Household Housing Unit
	Housing			Public Housing	North	Housing	HOME:	Homeowner Housing Rehabilitated:
				Homeless	End/Metro		\$927,000	26 Household Housing Unit
				Non-Homeless	Center			Direct Financial Assistance to
				Special Needs				Homebuyers: 100 Households
								Assisted
								Other: 3 Other

Sort	<b>Goal Name</b>	Start	End	Category	Geographic	Needs Addressed	Funding	Goal Outcome Indicator
Order		Year	Year		Area			
3	Community	2015	2019	Non-Housing	Local Target	Community	CDBG:	Public Facility or Infrastructure
	Development			Community	Area	Development	\$2,975,000	Activities other than Low/Moderate
				Development	North			Income Housing Benefit: 12200
					End/Metro			Persons Assisted
					Center			Public service activities other than
								Low/Moderate Income Housing
								Benefit: 5038 Persons Assisted
								Buildings Demolished: 10 Buildings
								Housing Code
								Enforcement/Foreclosed Property
								Care: 1000 Household Housing Unit
								Other: 386 Other
4	Homeless and	2015	2019	Non-Homeless	Local Target	Homelessness and	CDBG:	Tenant-based rental assistance /
	Special Needs			Special Needs	Area	Special Needs	\$91,000	Rapid Rehousing: 42 Households
	Population				North	Population	HOPWA:	Assisted
					End/Metro		\$453,000	Housing for People with HIV/AIDS
					Center		HOME:	added: 55 Household Housing Unit
							\$265,000	Other: 9000 Other
							ESG:	
							\$319,000	

Table 6 – Goals Summary

# **Goal Descriptions**

1	Goal Name	Economic Development
	Goal Description	The City will expand in job training, job development and job readiness programs to effectively develop a competitive work force. It will promote an environment that encourages entrepreneurship and small business growth, strengthens existing businesses and expands economic opportunities. The City will support organizations that contribute to the revitalization of neighborhood commercial districts. In addition, Springfield will promote sustainability and smart growth development through improvements in transportation choice of all modes, brownfields remediation and historic preservation.
2	Goal Name	Neighborhood Stabilization and Housing
	Goal Description	The City will improve the quality of the City's Housing stock and undertake coordinated development projects in order to revitalize its most distressed neighborhoods. The City will preserve and expand housing options for residents to assess safe, sanitary and affordable homes.
3	Goal Name	Community Development
	Goal Description	The City will work to improve its physical environment through enhancement of streets, parks, streetscapes, open space and remediation of blight. It will strive to create and maintain appropriate community facilities, to provide support and increased opportunities for residents of Springfield with particular focus on City's youth and to design and implement projects which will increase the City's resilience to natural disasters.
4	Goal Name	Homeless and Special Needs Population
	Goal Description	The City will continue to undertake coordinated strategies to end homelessness. It will support special needs populations with housing options, supportive services and facilities as appropriate.

Table 7 – Goal Descriptions

Estimate the number of extremely low-income, low-income, and moderate-income families to whom the jurisdiction will provide affordable housing as defined by HOME 91.215(b):

Extremely Low-Income (below 30% AMI): 239 households

Low-Income (31-5-% AMI): 72 households

Moderate Income (51-80% AMI): 47 households



## **AP-35 Projects - 91.220(d)**

#### Introduction

On 2017-2018, the City will receive approximately \$3,492,000.00 in federal Community Development Block Grant (CDBG) and \$1,090,000.00 in HOME Investment Partnerships Program (HOME) funding. The City will also receive \$319,000.00 in Emergency Solutions Grant (ESG) funds and \$453,000.00 in Housing Opportunities for person with AIDS (HOPWA).

The Annual Action Plan describes how these funds will be used. A listing of the projects to be funded in FY2018 is provided within this Action Plan, AP-35 Projects.

#	Project Name
1	CDBG Planning & Administration
2	5A Bulldogs
3	WEB Dubois Academy
4	Teens in Transition
5	Education & Literacy
6	Cancer House of Hope
7	Camp CASA
8	Friends of the Homeless
9	Adult Basic Ed
10	New Life Center for Recovery
11	Senior Center
12	College & Career Readiness
13	Women's Health
14	Fair Housing Project
15	Magazine Commons Community Center
16	TRACKS Program
17	Hands In Labor
18	Academic Achievers & Summer
19	Homeless Prevention
20	Recovery Support Program
21	ESOL Program
22	Senior Food Program
23	Senior Center
24	Open Pool Program
25	Summer Enrichment
26	Camp Star
27	Bridging the Gap
28	After School Program

#	Project Name
29	Summer Activities
30	Indian Orchard Unit
31	Literacy Awards Program
32	Access Funds
33	Turning Points/Mom Squad
34	MultiCultural Alzheimers Program
35	Community Support Program
36	Be The Stem
37	YouthBuild
38	Existing Homeowner Rehab, Emergency Repair and Program Delivery
39	Heartwap Program
40	First Time Homebuyer and Program Delivery
41	Revitalize CDC-Home Retention & Revitalization
42	Clearance & Demo with Program Delivery
43	Neighborhood Capacity Building
44	Disposition Program Delivery
45	Public Art Project
46	Code Enforcement
47	Public infrastructure/ Streets/Sidewalks/Designs
48	Park Reconstruction
49	Business Support Program
50	Graffiti Program
51	Small Business Technical Assistance Program
52	Target Improvement Program (TIP)
53	Rehab for Nonprofits Program
54	The Springfield Works Initiative
55	HOME Planning & Administration
56	Rental Production
57	Project Based Homeownership-CHDO
58	Tenant Based Rental Assistance (TBRA)
59	HESG
60	HOPWA Administration-City of Springfield
61	HOPWA Administration- Sponsor
62	HOPWA
63	Youth Swim & Safety Program

Table 8 – Project Information

# Describe the reasons for allocation priorities and any obstacles to addressing underserved needs

The City undertakes an extensive planning process every five years to produce the Consolidated Plan. The process incorporates community input, review of past programming, data and research to establish the City's medium-term priorities. Annually, the City engages the public and community partners to identify and select one-year programs that will advance the five-year goals.

The greatest obstacle to meeting the needs identified in the plan is the lack of resources needed to do so. The City strives to maximize the resources it has, through targeting and efficient programming, and it attempts to increase the resources to address the needs. The City's attempts to increase resources will include application for competitive grant funding; partnership with the private sector to achieve community goals; assistance to nonprofit agencies and private partners to enable them to compete for government and private funds; and advocacy with state administration and local legislative delegation to increase state support for priority City projects and initiatives.

The City's response is also limited by restrictions placed on available funding sources. Most significantly, restrictions on the use of CDBG funds make it difficult for the City to use these funds more broadly for job creation and job training, which are critical needs in the City.

Other obstacles to meeting underserved needs include the difficulty in addressing community problems which are regionally based, and the need to have high quality data and analysis of the City's challenges and opportunities. Springfield works to address the first obstacle by collaborating with our jurisdictional neighbors whenever possible.

## Projects

## **AP-38 Projects Summary**

## **Project Summary Information**

Table 9 – Project Summary

1 Project Name	CDBG Planning & Administration
Target Area	Local Target Area North End/Metro Center
Goals Supported	Economic Development Neighborhood Stabilization and Housing Community Development Homeless and Special Needs Population
Needs Addressed	Economic Development Community Development Neighborhood Stabilization and Housing Homelessness and Special Needs Population
Funding	CDBG: \$728,000
Description	Funding for the planning and execution of the CDBG program; including general management and oversight, fiscal and compliance. Funding includes UMASS Design Center- \$8,000
Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	N/A
	Planned Activities	N/A
2	Project Name	5A Bulldogs
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$9,000
	Description	5A will promote youth in athletics and academics in the City of Springfield. 5A will provide young, low income people the opportunity to participate in athletics-football, basketball as well as promoting soccer, wrestling, boxing and fitness. 5A will also provide academic support programs to the youth -youth participants learn teamwork, build esteem, discipline, respect, positive attitude and listening skills. Tutoring programs will be given by college volunteers from local colleges.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	70 low income youth
	Location Description	City of Springfield
	Planned Activities	Football, soccer, basketball, wrestling, cheerleading; homework help

3	Project Name	WEB Dubois Academy
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$9,000
	Description	A Saturday program for low income boys. WEB Academy will meet on Saturdays during the academic year; Monday-Friday during the summer months. The Academy is organized and supervised by BMGS and will enhance their personal growth. The youth will access computer lab, gym and go on field trips. During the school year the program is held at the Springfield Boys & Girls Club. The program will provide supervised, organized educational and recreational activities. The summer part of the program will be held at the Church in the Acres.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	30 low income youth
	Location Description	Academic year program takes place at 481 Carew Street and Church in the Acres during the summer
	Planned Activities	educational field trips, college experiences, summer camp experience and tutoring
4	Project Name	Teens in Transition
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$5,000

	Description	Boys & Girls Family Center will provide a program for teens who are transitioning out of the afterschool program to another program. The program is geared towards socialized programming and services toward continued movement towards high school graduation; improved behavior and social schools as healthy life style choices. The program runs year round.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	30 low income youth, Boys & Girls Family Center
	Location Description	100 Acorn Street
	Planned Activities	Homework help, nutrition, team building activities, service projects, parent engagement activities-activities that have both educational and recreational components. The program provides a safe environment.
5	Project Name	Education & Literacy
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$10,000
	Description	A literacy initiate program maintains communication with local schools to identify students in need and improve literacy skills. A balance of listening, speaking, reading and writing provides youth with opportunities to practice specific skills.
	Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	40 low income youth
	Location Description	Boys & Girls Family Center, 100 Acorn street
	Planned Activities	One on one tutoring; program includes family engagement so parents and guardians have the tools they need to be successful.
6	Project Name	Cancer House of Hope
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$5,000
	Description	CHD provides outreach to the underserved residents in Springfield; they work with major cancer centers - D'Amour and Sister Caritas Cancer Centers. Cancer House of Hope works to brighten the lives of people with cancer and cancer survivors. CHD will collaborate to disseminate information about the program. The program includes health and wellness; support groups as well as prosthetics services. Other community agencies they provide outreach to is Caring Health Center, Gandara, Mason Square Health Center, Baystate, Brightwood Health.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	10 low income persons
	Location Description	Cancer House of Hope, West Springfield

	Planned Activities	Provide a Cancer education series, provide free access to services and therapy that bring comfort, care, resilience and hope to cancer patients and cancer survivors.
7	Project Name	Camp CASA
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$5,000
	Description	The Children's Study Home will use funds to allow for low income children to attend a summer month long camp. The funds will be used to extend camp hours and hire additional staff to help campers; especially those with special needs. CSH will provide services to children 6-12 primarily from Mason Square. The program will be an outlet for children to interact socially and let children be children.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	20 Low income youth
	Location Description	Mason Square
	Planned Activities	Visit local museums, encourage literacy, by-weekly library visits for story time and sporting events.  Provide an outlet for children to interact socially with their peers in a safe, healthy anitibullying environment.
8	Project Name	Friends of the Homeless
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development

	Needs Addressed	Community Development
	Funding	CDBG: \$70,000
	Description	Clinical Support Options operates Friends of the Homeless. Friends of the Homeless is a resource center that incorporates shelter, meals, housing and services aimed towards moving people out of homelessness. Meals are served three times/day. Friends of the Homeless Program provide temporary emergency shelter and meals and create a housing plan with clients to assist them in achieving that goal.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	1000 people experiencing homelessness
	Location Description	Worthington Street; Metro Center
	Planned Activities	Operate a resource center, shelter, supportive housing and rapid housing services
9	Project Name	Adult Basic Ed
	Target Area	North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$10,000
	Description	The Gray House will provide adult basic education services to low income adults 18 years or older who reside in Springfield. The program offers English for speakers of other language services, basic skills (reading, writing and math) tutoring and beginner English conversation classes. The program begins in September with no classes in December. There is no fee for the class. Students gaining educational skills needed to survive and succeed. The benefits for literacy students include developing decoding skills, increasing sight word vocabulary and improving comprehension. In addition, many students increase their self-confidence and leadership skills.

	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	120 low income persons
	<b>Location Description</b>	22 Sheldon Street, North End- NRSA
	Planned Activities	GED/ESOL classes, reading, writing, math, math tutoring and beginner English classes. Program runs September-first week of June.
10	Project Name	New Life Center for Recovery
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$7,000
	Description	GNL Center will provide services to clients; men and women in recovery; provide individual or group therapy; relapse prevention strategies, pastoral counseling, recovery coaching and peer mentoring to individuals who are recovering from substance abuse disorders or for those who are in recovery. GNLCC will offer short term housing and case management for at least 20 men and women in recovery. Clients will report and exhibit increased overall improvements in physical, emotional, psychological and spiritual health.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	20 men and women
	Location Description	1323-1326 Worcester Street; 640 Oak Street, Indian Orchard

	Planned Activities	Outpatient services that provide stability and progress to those in recovery; group counseling, treatment planning, intervention, support, diagnosis, assessment.
11	Project Name	Senior Center
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$4,000
	Description	Hungry Hill Senior Center will provide direct services to seniors-recreational and social services are provided. The Center will offer health screenings, foot care services, fitness programs, crafts, flu clinics. Information will be given to seniors on fuels assistance, food stamps and brown bag lunches.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	60 Elderly persons
	Location Description	776 Liberty Street
	Planned Activities	Health screenings, trips, speakers- nutrition, Reflexology
12	Project Name	College & Career Readiness
	Target Area	Local Target Area
	Goals Supported	Community Dev <mark>elop</mark> ment
	Needs Addressed	Community Development
	Funding	CDBG: \$5,000

	Description	College & Career Readiness is designed to deliver group mentoring, financial literacy training and college/post-secondary vocational program exposure aligned with other career readiness efforts to 100 youth between the ages of 13-16 who will engage in a more comprehensive and deliberate academic enrichment, tutoring and 2-4 year college readiness system of programming.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	50 low income youth
	<b>Location Description</b>	3 Rutland Street
	Planned Activities	Youth will be connected to academic assessments, tutoring, college tutoring, college tours, job skill development, employment readiness programs and related opportunities. Young people will improve their communication skills, experience and increased sense of self-worth and improve their ability to think critically; problem solve and take responsibility for their own actions.
13	Project Name	Women's Health
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$5,000
	Description	MLK will work with women to help address literacy and health disparities. The initiative is designed towards literacy and health disparities. The program will collaborate with community partners that have literacy and health disparities.
	Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	15 low income persons
	<b>Location Description</b>	3 Rutland Street
	Planned Activities	Address literacy and health initiative disparities among women.
14	Project Name	Fair Housing Project
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$6,000
	Description	MFHC provides fair housing education to low income persons in Springfield; they will hold FTHB workshops, provide fair housing legal advocacy to residents of the City of Springfield; comprehensive fair housing education potential victims of discrimination and homelessness; focusing on low income, minority, recent immigrants, disabled persons and especially households with children. MFHC will conduct a minimum of 100 phone audit tests to test for housing discrimination based on linguistic profiling and take enforcement action as appropriate.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	150 low income persons
	Location Description	City of Springfield
	Planned Activities	FTHB workshops, fair housing legal advocacy, phone audits, landlord workshops and education.

15	Project Name	Magazine Commons Community Center
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$8,000
	Description	MHA, Magazine Commons Community Center, will provide structure guidance and support needed for clients pursue their goals. Participants will increase their self-esteem, improve skills building in nutrition, wellness, fitness and become more employable. Activities held at the Community Center will help participants achieve positive movement through the stages of risk as measured by the milestones of recovery scale. The Center will provide these services to persons with disabilities who are MHA participants.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	8 low income persons with disabilities
	Location Description	143 Magazine Street, Magazine Commons Community Center
	Planned Activities	Recreation and therapeutic services to people with disabilities.
16	Project Name	TRACKS Program
	Target Area	North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$10,000

	Description	The TRACKS Program targets at risk youth ages 13-19 who are not engaged in other programs. The teen program is offered after school until 6:00 PM for 42 weeks during the academic year, Monday-Friday. Youth are given the opportunity to stay connected in positive out of school activities. The program will focus on decreasing the use of alcohol, tobacco, media advocacy, education and other environmental strategies to involve others in bettering our community. Participants will learn alternative decision making strategies by utilizing tools that promote and increase in positive peer interactions as measured by self reports, observations and pre and post test surveys. Participants will have independent academic assessments, homework help and college and career exploration will be offered and tracked by level of participation as measured by attendance and report cards.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	30 low income youths
	Location Description	Gerena School, North End
	Planned Activities	Park clean ups, graffiti clean up, drug-free events, skill building activities
17	Project Name	Hands In Labor
	Target Area	North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$15,000

	Description	NNCC will expand staffing capacity to meet the growing need for job development skills and job search assistance, as well as provide education around resources that are available for job placement. They will complete intakes and develop individualized plans; work with the participants who need employment training or job placement assistance, Hands in Labor will secure job placement. The program expects to establish linkages with area institutions of higher education to support students in accessing educational training and completing their college programs of study. The programs will establish relationships with REB, Future Works and area businesses to develop a plan and providing workplace education programs. Manos a La Obra will provide employment and training assistance with support services and job
		placement.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	30 low income persons
	Location Description	2455 Main Street, North End
	Planned Activities	Education, support guidance, planning and workplace education programs.
18	Project Name	Academic Achievers & Summer
	Target Area	North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$10,000
	Description	Youth will participate in academic and skill building activities as well as community service, special events and field trips. Participants will be tracked during the academic year. Participants will learn how to work on projects that enhance their perception and understanding of how things work intricately. The program will serve 50 youth during the summer months. The program will be held at Gerena School.

	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	40 low income youths
	<b>Location Description</b>	Gerena School, North End
	Planned Activities	Youth will learn the importance of staying in school, academic importance, community involvement, education and community pride and college exploration.
19	Project Name	Homeless Prevention
	Target Area	North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$15,000
	Description	NNCC will provide essential housing supportive case management services; housing advocacy, support and follow up homeless and at risk of becoming homeless individuals. NNCC will provide bilingual/bicultural housing resource services and immediate crisis intervention. NNCC will refer individuals to on-going case management that includes housing information, placement, advocacy and follow up.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	150 low income homeless persons or persons at risk of becoming homeless
	Location Description	NNCC, 2455 Main Street

	Planned Activities	Case management, follow up with participants, housing assistance, application assistance-welfare, food stamps, health insurance assistance, translation
20	Project Name	Recovery Support Program
	Target Area	North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$20,000
	Description	NNCC will provide supportive services to individuals who are released from substance abuse programs and working towards maintaining their recovery. NNCC will provide prevention education trainings to individuals in recovery. Services are available during the evenings and weekends.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	200 low income persons working towards recovery
	Location Description	2594 Main Street and 34-38 Catherine Street
	Planned Activities	Recovery support services, non-clinical, culturally competent recovery support services, build relationships with clients.
21	Project Name	ESOL Program
	Target Area	North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$20,000

	Description	NNCC will provide English instruction to low income adult learners. The program will support adult learners of low to moderate socioeconomic status in their efforts to gain greater proficiency in English. Improved efficiency in English will increase student's access to opportunities and encourage greater involvement in the community and their neighborhood. The students enrolled in the program will be at least 18 years of age and have low English proficiency and will have spoken another language other than English as their primary or first language.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	40 low income persons
	<b>Location Description</b>	Monday and Wednesday, 6-8 PM, Chestnut Middle School
	Planned Activities	Provide GED preparation, Spanish GED, Native Literacy and ESOL Level 1-3 seeking to advance education.
22	Project Name	Senior Food Program
	Target Area	North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$10,000
	Description	This emergency food pantry will provide nutritionally balanced food to elderly persons. The program operates continuously, free of charge. Emergency Food Pantry staff will be available for on-site SNAP assistance and advocacy to our senior guests. During senior food choice, seniors are allowed to shop for their food in a grocery store setting. Seniors can choose grains, dairy, fruits, vegetables. Through this program, food insecurity is reduced in the elderly population who are living at or below the poverty level.
	Target Date	6/30/2018

	Estimate the number and	700 seniors who are living at or below the poverty level
	type of families that will	
	benefit from the proposed	
	activities	
	Location Description	2460 Main Street
	Planned Activities	Grocery shopping for seniors, on site SNAP benefits application assistance and case management services
23	Project Name	Senior Center
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$5,000
	Description	Pine Point Senior Center is a clearinghouse for concerns, problems and constructive ideas relative to the
		residents/seniors. The Center will provide area seniors a safe comfortable place to congregate with the
		purpose of social networking, recreation, education, health screenings, exercise, activities aimed at
		improving mental and physical function as well as their self-esteem. Seniors will learn about services
		available to them, such as Safelink, MassSave Energy, Medicare, SNAP, AARP, tax prep.
	Target Date	6/30/2018
	Estimate the number and	60 low income seniors
	type of families that will	
	benefit from the proposed	
	activities	
	Location Description	1437 Carew Street; East Neighborhood Council
	Planned Activities	Enhancing the quality of life for seniors-lunches served daily, speakers, socialization and special events,
		foot care, BP, flu clinics, installation of smoke detectors, fuel assistance

24	Project Name	Open Pool Program
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$70,000
	Description	The Open Pool Program will fund an indoor, outdoor pool-Forest Park during the summer from July 1-August 11 and Five Mile open through August 13th and then opening on weekends through September 3, 2017. The program is free and open to all City of Springfield residents. The recreational swim program offers the participants the opportunity to participate in healthy, physical fitness activities. The program also provides summer employment opportunities for youth. The goal is for 25% of the pool users who are 17 and under to increase their physical activity as evidenced by their use of the pools/ponds five times or more.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	1000 low income youth
	Location Description	Forest Park Pool, Gerena Pool and Five Mile Pond
	Planned Activities	Recreation, swimming, employment opportunities for youth during the summer
25	Project Name	Summer Enrichment
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development

	Funding	CDBG: \$87,500
	Description	The Recreation Division will offer a five week summer program for children ages 7-12 which includes academic enrichment. The program is designed to stem learning loss and all activities are aligned with a and support MA Curriculum Frameworks and the Common Core Standards. Each site serves a total of 70 children and the hours of operation are Monday-Friday, 9-3:00 PM. The program will be held at ECOS in Forest Park, Renaissance, Kiley and Liberty Schools.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	200 low income youth
	Location Description	ECOS, Forest Park, Renaissance School, Kiley and Liberty Street schools
	Planned Activities	Create a learning environment where participants thrive. The program provides thematic, project based learning opportunities for City youth.
26	Project Name	Camp Star
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$70,000
	Description	Camp Star will serve low income persons from age 3-21 with disabilities and special needs. Camp Star will provide a summer camp experience for persons with or without special needs. The camp provides transportation, lunch and field trips for campers. The camp aims to increase socially responsible behaviors and physical fitness which are measured at the beginning and the end of each session. The camp operates from July 5, 2017-August 11, 2017.
	Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	70 low income persons
	<b>Location Description</b>	Forest Park, Camp Star
	Planned Activities	Increase social and emotional competencies through structured activities- including a varied curriculum focused on outdoor recreation, swimming, crafts, field trips, nature studies and a variety show.
27	Project Name	Bridging the Gap
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$13,000
	Description	Bridging the Gap is a youth diversion program for first time offenders. The program provides service to low income youths with a well-structured, comprehensive personal development, education and community service learning experience. Group sessions and workshops will take place as well as a community awareness curriculum which will be completed at appropriate intervals. The program runs 52 weeks/year. Each participant is required to complete at 12 week course. BTG works together with the District Attorney's Office.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	115 low income youth
	<b>Location Description</b>	170 Pearl Street/ Metro Center

	Planned Activities	Life skills, counseling, youth diversion program, health education, educational assessments and computer training.
28	Project Name	After School Program
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$10,000
	Description	The After School Program is designed to host school aged children between 5-13 years of age. The program provides assistance in homework to all children. They will receive help and monitor academic awareness as well as assist in MCAS preparation. At the South End Community Center positive reinforcement for each child is expressed through weekly awards and incentive points, which can be used for prizes and gift cards. The program takes place after school, Monday-Friday at the South End Middle School.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	30 low income youths
	Location Description	South End Middle School, 36 Margaret Street
	Planned Activities	MCAS help, literacy component, arts & crafts, life skills, sports and games, field trips, curriculum based learning Watershed- science and HEAT club curriculum-nutrition and homework help.
29	Project Name	Summer Activities
	Target Area	Local Target Area
	Goals Supported	Community Development

	Needs Addressed	Community Development
	Funding	CDBG: \$21,000
	Description	South End CC will offer a program to youth's ages 5-12 during the summer months. Each program is developed around a theme that the program is modeled around. Hasbro summer initiative program provides the Summer Activities with curriculums to help with learning loss experienced during the summer months for children as well as their overall development. The program will run from The program will evaluate literacy skills with a pre and post test administered by the Hasbro Summer Learning Initiative.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	75 low income youth
	Location Description	Central High School, 1840 Roosevelt Avenue
	Planned Activities	Literacy components, MCAS assistance, life skills, All Star Model Curriculum
30	Project Name	Indian Orchard Unit
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$7,000
	Description	Operating as a satellite unit at the Indian Orchard Elementary School, Boys & Girls Club will provide services to low income youth ages 6-18 years old with a variety of exercise as well as engaging in safe and positive behaviors.
	Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	50 youth
	<b>Location Description</b>	Indian Orchard Elementary School
	Planned Activities	After school activities - homework help, recreational activities and summer programs
31	Project Name	Literacy Awards Program
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$4,000
	Description	Springfield College Men's Basketball Team players will provide literacy and life skills education to at least 400 elementary school youths in grades 1-3. The team will go to assigned to schools and read to classrooms during the month of January. They will also speak with students giving them reasons to read and talk to them about college. If the students read 5-10 books they will receive small incentives for their reading. Participating student and teachers will be invited to a game at the college as well as their families. The schools will be given dollars towards something purchased for their library. The following schools will be considered: Mary Dryden, Indian Orchard, Milton Bradley and Warner Elementary. The goal of the program is to promote literacy in grades 1-3 in the City of Springfield.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	400 youth in grades 1-3
	<b>Location Description</b>	Warner Elementary School, Indian Orchard, Mary Dryden and Milton Bradley

	Planned Activities	Read to students the book, Rudy's CAP and explain true meaning; inspiring children to read, do well in school and respect themselves and others using positive life skills.
32	Project Name	Access Funds
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$9,000
	Description	Square One will use these funds to enroll a minimum of 5 children ages infant-8. Funds will be used to enroll the children that need financial aid. These children will be in early education programs that they need, after school enrichment programs and summer programs.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	5 children, ages infant-8
	Location Description	1095 Main Street, Square One
	Planned Activities	Provide early childcare to children
33	Project Name	Turning Points/Mom Squad
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$5,000

	Description	Square One will partnership with Hampden County Sheriff's Department, to serve incarcerated women on site in the pre-release program with parenting and life skills workshops as well as mothers post incarceration-After incarceration Support Systems Center (AISS) and the Square One Center in Springfield with support group sessions addressing parenting, child development, substance abuse, domestic violence, job search and employment placement assistance. Participants will be offered home visits as well.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	50 low income woman
	<b>Location Description</b>	Western MA Regional Correction Center After Incarceration Support Systems Center (AISS);
		Square One Family Center
	Planned Activities	Parenting & life skills workshop, provide education on parenting & child development life skills; job search/employment placement assistance for post incarcerated woman; in home support services
34	Project Name	MultiCultural Alzheimers Program
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$5,000
	Description	Multicultural Alzheimer's Program is designed to monitor, motivate people diagnosed with a form of dementia in Springfield. The program will also educate their caregivers. The funds will allow for SPCA to provide direct care to clients and education and support services.
	Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	30 low income persons
	Location Description	721 State Street, Springfield Partners for Community Action
	Planned Activities	Workshops and presentations regarding management of diagnoses related to dementia; "check-n-chat" program designed to reach out via telephone to socially isolated, medically challenged senior citizens who live alone.
35	Project Name	Community Support Program
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$10,000
	Description	SVACS Program will serve individuals in the community in areas of access to resources with a focus on guiding individuals to becoming self-sufficient in navigating the systems to meet their needs. The program will assist with education, housing resources, medical navigation, ESL, immigration job readiness and healthcare.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	50 low income Vietnamese /SouthEast Asian refugees and immigrants
	Location Description	433 Belmont Avenue
	Planned Activities	Individuals will receive services to find solutions to support individuals and assist them with meeting their needs.

36	Project Name	Be The Stem
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$4,000
	Description	Urban League will work with middle school youth to assist them in effectively transitioning into high school. The intent is to engage students in a group mentoring experience where they will also have an opportunity to build personal, character and social skills as well as improve academic progress that will help ensure future success as well as provide them with knowledge of various STEM disciplines and career opportunities. During the summer months, selected participants will attend a residential camp-Camp Atwater.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	15 youth
	Location Description	One Federal Street
	Planned Activities	Academic and career mentoring combine enrichment with leadership, academic performance, communications and social skills development and will align with the DUL's focus on helping minority and low income students
37	Project Name	YouthBuild
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development

	Needs Addressed	Community Development
	Funding	CDBG: \$14,000
	Description	YWCA YouthBuild is a 12 month job training program that has been specifically designed to address four critical Springfield inner City problems-education, housing, jobs and leadership development; all of which directly impact high school drop outs between the ages of 17-24. The program provides both on site construction work experience and GED academic and job skills training/placement. The program provides disenfranchised, primarily minority, young adults with education, employment and leadership skills, while expanding the supply of affordable housing by teaching young adults to build and rehabilitate housing for low income and homeless persons. YouthBuild will build one unit of affordable housing for a low income family.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	25 low income persons
	Location Description	One Clough Street
	Planned Activities	Build 1 house for low income eligible persons; GED classes and construction and job readiness
38	Project Name	Existing Homeowner Rehab, Emergency Repair and Program Delivery
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Neighborhood Stabilization and Housing
	Needs Addressed	Neighborhood Stabilization and Housing
	Funding	CDBG: \$390,000

	Description	The Office of Housing will offer a 0% deferred interest loan to income eligible homeowner's to complete emergency repairs or modifications to accommodate mobility limitation to homeowners. Funding includes rehab loans and program costs associated with the housing rehabilitation program-\$325,000- rehab and \$65,000 for program delivery costs.
	Target Date	
	Estimate the number and type of families that will benefit from the proposed activities	23 Housing Units
	Location Description	Springfield, MA- income eligible households
	Planned Activities	Rehabilitation of 23 housing units
39	Project Name	Heartwap Program
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$170,000
	Description	The Office of Housing will provide staff to operate a state funded heating system repair and replacement program for income eligible households. Some funding will be set aside to pay for direct costs that exceed the programmatic limits for system repairs and replacement.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	350 Households

	<b>Location Description</b>	Springfield, MA
	Planned Activities	Energy Efficient Improvements
40	Project Name	First Time Homebuyer and Program Delivery
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Neighborhood Stabilization and Housing
	Needs Addressed	Neighborhood Stabilization and Housing
	Funding	CDBG: \$98,000 HOME: \$250,000
	Description	The FTHB and financial assistance program funds eligible households; purchase assistance (down payment and closing costs) at the time of the closing. Funding includes individual homebuyer assistance and program costs related to the FTHB Program. The program is administered through the Office of Housing. \$250,000-FTHB and \$98,000 Program Delivery
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	100 Households
	Location Description	Income eligible households in Springfield, MA
	Planned Activities	FTHB activities, homeowner incentives and emergency repair
41	Project Name	Revitalize CDC-Home Retention & Revitalization
	Target Area	Local Target Area
	Goals Supported	Neighborhood Stabilization and Housing
	Needs Addressed	Neighborhood Stabilization and Housing

	Funding	CDBG: \$25,000
	Description	Contractors and volunteers will perform repairs that will increase homes energy efficiency, health and safety. Repairs may include a new roof, energy efficient windows, age in place modifications, mold remediation, repairing steps, addressing code enforcement issues. The focus of these homes will be to make them more energy efficient, safe and healthy- GreenN- Fit.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	3 Homes
	<b>Location Description</b>	Old Hill Neighborhood
	Planned Activities	Repairs that will increase homes energy efficiency, health and/safety
42	Project Name	Clearance & Demo with Program Delivery
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$428,153
	Description	Clearance & Demo program will fund the demolition of vacant /abandon properties within the CDBG target areas. Funding will include the program costs associated with clearance and demolition as well as environmental costs and demolition costs. The program is administered through the Office of Housing. Program Delivery- \$35,000 and Bond payment-\$393,153.00
	Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	10 properties
	<b>Location Description</b>	CDBG target
	Planned Activities	Clearance and demo of blighted properties and debt payment of city demolition bond.
43	Project Name	Neighborhood Capacity Building
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$34,500
	Description	Funds will be allocated for staffing costs associated with building capacity within existing neighborhood organizations to undertake neighborhood revitalization projects.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	17 Neighborhood Organizations
	Location Description	CDBG Eligible target areas
	Planned Activities	Build capacity neighborhoods
44	Project Name	Disposition Program Delivery
	Target Area	Local Target Area
	Goals Supported	Neighborhood Stabilization and Housing

	Needs Addressed	Neighborhood Stabilization and Housing
	Funding	CDBG: \$30,000
	Description	Funds to provide staff costs associated with the disposition of properties. The program is designed to effect redevelopment.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	70 eligible properties
	Location Description	CDBG eligible neighborhoods
	Planned Activities	Dispose of properties
45	Project Name	Public Art Project
	Target Area	Local Target Area
	Goals Supported	Economic Development
	Needs Addressed	Economic Development
	Funding	CDBG: \$25,000
	Description	The Office of Planning & Economic Development will procure for public art pieces for public display in CDBG eligible areas. The program will seek to purchase art from local artists for display in public areas throughout the city.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	6000 low income persons will benefit from the art work; Artists will be chosen through an RFP process

	Location Description	City of Springfield eligible target neighborhoods
	Planned Activities	RFP process; selection of artists, installation of artwork
46	Project Name	Code Enforcement
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$46,000
	Description	The Code Enforcement Program is dedicated to the improvement of the quality of life of the citizens of Springfield through events and projects related to litter prevention, recycling and beautification. Funds will also be used to conduct proactive street sweeps on Saturdays. They will be performed on a house-house/street street-street basis. All are located within the CDBG target neighborhoods. Street Sweeps-\$40,000 and Keep Springfield Beautiful-\$6,000
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	1000 households
	<b>Location Description</b>	CDBG target areas and NRSA neighborhoods
	Planned Activities	Saturday sweeps, beautification-liter index within the City, volunteers will provide assistance for the KSB Cleanup and other KSB events to remove liter and electronics.
47	Project Name	Public infrastructure/ Streets/Sidewalks/Designs
	Target Area	Local Target Area
	Goals Supported	Community Development

	Needs Addressed	Community Development
	Funding	CDBG: \$300,000
	Description	Funding will be used to design to improve vehicular and pedestrian circulation, to prepare plan specifications and bidding docs for the paying of streets and the replacement of reconstruction of sidewalks that will improve the infrastructure system within CDBG eligible neighborhoods. These infrastructure improvements also compliment other projects funded with HUD grants.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	10,000 low income persons
	Location Description	CDBG target areas
	Planned Activities	Paving of streets and sidewalks; design of improvements of major corridor for vehicular and pedestrian circulation
48	Project Name	Park Reconstruction
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$467,347
	Description	CDBG funds will be allocated to provide upgrades and improvements to parks and pools in CDBG target areas. The Office of Community Development will work with the Park Department and the Capital Assets Department to complete various projects. The projects are as follows: Van Horn Park-\$150,000; Calhoun Park-\$100,000; Adams Park-\$100,000; Forest Park-\$117,347

	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	2000 low income persons
	Location Description	Van Horn Park- 623-625 Armory Street; Calhoun Park- 82 Jefferson Street; Adams Park-376 Wilbraham Road; Forest Park- 200 Trafton Road
	Planned Activities	Upgrade to parks and splash pad improvements
49	Project Name	Business Support Program
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Economic Development
	Needs Addressed	Economic Development
	Funding	CDBG: \$300,000
	Description	The Business Support Program is administered through OPED. The program will provide financial assistance for new and existing businesses within CDBG areas in Springfield. The program will offer storefront grants to small businesses, technical assistance to businesses, storefront improvement grants for up to \$10,000 to eligible businesses including interior improvement grants. Best Retail practices will offered to prospective applicants. They will be required to attend a workshop. Applicants must attend a workshop to use a portion of the grant funds for any interior improvements. The purpose of the workshop is to teach business owners how good retail stores should look and how exteriors and interiors have been neglected can be improved. Small business loans will be available up to \$15,000 and technology start up for feasibility or resting and other services (legal, accounting). The program will result in job creation/retention to low income individuals.
	Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	Jobs and businesses assisted- 9 jobs will be created/retained
	Location Description	CDBG target neighborhoods and NRSA
	Planned Activities	Job creation, retention, storefront grant improvements, technical assistance programs, interior grant improvements
50	Project Name	Graffiti Program
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$33,000
	Description	Program costs associated with the removal of graffiti from privately owned buildings. The program will be administered through the Office of Housing.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	250 privately owned buildings
	Location Description	CDBG target and NRSA neighborhoods
	Planned Activities	Removal of graffiti to privately owned buildings
51	Project Name	Small Business Technical Assistance Program
	Target Area	Local Target Area

	Goals Supported	Economic Development
	Needs Addressed	Economic Development
	Funding	CDBG: \$30,000
	Description	The Small Business Technical Assistance Program will be administered by the Office of Planning and Economic Development. The program will provide technical assistance for new and existing businesses within the CDBG eligible areas in Springfield. The program will be structured to help business growth and create jobs.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	15 businesses
	Location Description	CDBG target areas
	Planned Activities	Provide and assist 15 businesses with technical assistance
52	Project Name	Target Improvement Program (TIP)
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$100,000

	Description	The program will run out of the Office of Neighborhood Services to revitalize areas of priority. The Neighborhood Organizations will work in conjunction with the Park Department and will have the opportunity to apply for grants that will be utilized to creatively revitalize and strengthen neighborhoods and improve the quality of life by assisting and supporting in development and implementation of small scale neighborhood self-help physical improvement projects, that have been formulated with the assistance of the Park Department.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	200 low income persons
	Location Description	Citywide- Neighborhood Councils/Organizations
	Planned Activities	Park Department will work with Neighborhood Services -  Neighborhood Services will go out to RFP for the TIP- organizations will have the opportunity to apply for grants that will be utilized to creatively revitalize and strengthen neighborhoods and improve quality by assisting and supporting in development and implementation of small-scale neighborhood physical improvement projects.
53	Project Name	Rehab for Nonprofits Program
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$225,000

	Description	The City will fund nonprofit organizations for capital improvements to their facility including but not limited to; upgrades for a new roof, upgrades to heating systems, energy efficient windows, handicap accessibility.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	9 Organizations/Agencies
	Location Description	Nonprofit facilities in CDBG target areas
	Planned Activities	Rehabilitation of nonprofit facility
54	Project Name	The Springfield Works Initiative
	Target Area	Local Target Area
	Goals Supported	Economic Development
	Needs Addressed	Economic Development
	Funding	CDBG: \$10,000
	Description	This funding will be utilized to advance a community planning effort known as "The Springfield Works Initiative", aiming to develop a bold and innovative strategy for our residents that have significant barriers towards full participation in the labor force. The program is a recent grant awardee of the Boston Federal Reserve; this funding is the City's commitment for each of the next three years.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	10 low income persons

	Location Description	1441 Main Street; Economic Development Council of Western Mass
	Planned Activities	Set up an access to training and resources for workforce training.
55	Project Name	HOME Planning & Administration
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Neighborhood Stabilization and Housing Community Development Homeless and Special Needs Population
	Needs Addressed	Community Development Neighborhood Stabilization and Housing Homelessness and Special Needs Population
	Funding	HOME: \$109,200
	Description	The Office of Housing will use these funds for the planning & execution of the HOME Program including general; management and oversight of the program.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	N/A
	Planned Activities	N/A
56	Project Name	Rental Production
	Target Area	Local Target Area
	Goals Supported	Neighborhood Stabilization and Housing

	Needs Addressed	Neighborhood Stabilization and Housing
	Funding	HOME: \$404,300
	Description	Funds for the program and /preserve affordable rental housing. The program will be operated by the Office of Housing. Funds will be loaned to profit and nonprofit developers.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	22 household units
	Location Description	CDBG target neighborhoods
	Planned Activities	Affordable Rental Housing
57	Project Name	Project Based Homeownership-CHDO
	Target Area	Local Target Area
	Goals Supported	Neighborhood Stabilization and Housing
	Needs Addressed	Neighborhood Stabilization and Housing
	Funding	HOME: \$163,500
	Description	Funds for developers to acquire and rehabilitate and/or construct housing for resale to income eligible households.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	3 Units
	Location Description	CDBG Target eligible areas

	Planned Activities	Funds for developers to acquire and rehabilitate housing and/or construct
58	Project Name	Tenant Based Rental Assistance (TBRA)
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Homeless and Special Needs Population
	Needs Addressed	Homelessness and Special Needs Population
	Funding	HOME: \$265,000
	Description	Rental assistance will be provided to special needs households. Ongoing rental assistance is provided to 42 households links housing subsidies together supportive services for chronically homeless individuals. One time security deposit assistance is being provided to assist them in moving homelessness to stable housing.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	42 households
	Location Description	City of Springfield
	Planned Activities	Rental assistance and security deposit assistance
59	Project Name	HESG
	Target Area	Local Target Area
	Goals Supported	Homeless and Special Needs Population
	Needs Addressed	Homelessness and Special Needs Population
	Funding	ESG: \$319,000

	Description	The Office of Housing will utilize these funds for the planning & execution of the ESG Program; including the general management and oversight; funds will be provided to existing emergency shelter operators to cover operating costs; funds will be provided to community nonprofit organizations to assist individuals and families to rapidly regain housing after becoming homeless. Funds will be provided to community nonprofit organizations to assist individuals and families to prevent homelessness. The programs will fund financial assistance and social services.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	9000 persons
	Location Description	Springfield, MA
	Planned Activities	Planning & execution of ESG Program
60	Project Name	HOPWA Administration-City of Springfield
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Homeless and Special Needs Population
	Needs Addressed	Homelessness and Special Needs Population
	Funding	HOPWA: \$13,590
	Description	The Office of Housing will utilize these funds for the planning & execution of the HOPWA Program, including general management and oversight.
	Target Date	6/30/2018

	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	N/A
	Planned Activities	N/A
61	Project Name	HOPWA Administration- Sponsor
	Target Area	Local Target Area
	Goals Supported	Homeless and Special Needs Population
	Needs Addressed	Homelessness and Special Needs Population
	Funding	HOPWA: \$31,710
	Description	Administrative costs for New North CC, Rivervalley, Cooley Dickinson and HIV AIDS Law Consortium under the HOPWA Grant.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	N/A
	Location Description	Tri County areas: Hampden, Hampshire and Franklin Counties
	Planned Activities	N/A
62	Project Name	HOPWA
	Target Area	Local Target Area North End/Metro Center
	Goals Supported	Homeless and Special Needs Population

	Needs Addressed	Homelessness and Special Needs Population
	Funding	HOPWA: \$407,700
	Description	Funding to provide rental assistance, short term subsides and support services to households impacted by HIV/AIDS. Programs will be operated by human service providers in the tri-county area: Hampden, Hampshire and Franklin counties.
	Target Date	6/30/2018
	Estimate the number and type of families that will benefit from the proposed activities	55 Housing Units
	Location Description	Tri County Area: Hampden, Hampshire and Franklin
	Planned Activities	Rental assistance, short term subsidies and support services to households impacted by HIV/AIDS
63	Project Name	Youth Swim & Safety Program
	Target Area	Local Target Area
	Goals Supported	Community Development
	Needs Addressed	Community Development
	Funding	CDBG: \$7,500
	Description	The Boys & Girls Club will provide opportunities for youth ages 6-18 to increase their level of knowledge regarding swim and safety as well as provide a safe, nurturing environment in which the youth can discover a passion for the water. Scholarships may be available for some of those who are unable to pay.
	Target Date	6/30/2018

Estimate the number and type of families that will benefit from the proposed activities	50 youth
<b>Location Description</b>	Springfield Boys & Girls Club, 481 Carew Street
Planned Activities	Provide a safe, nurturing environment, practice safety, help guide children through new experiences in the water and create aquatic confidence.

### AP-50 Geographic Distribution – 91.220(f)

# Description of the geographic areas of the entitlement (including areas of low-income and minority concentration) where assistance will be directed

The City of Springfield will expend its CDBG allocation predominately within the Local Target Area, made up of census block group areas made up of 51% or more low/moderate income population. The City estimates that it will spend more than 85% of its CDBG funds within the City's CDBG target area. Of 17 City neighborhoods, six are entirely CDBG eligible and ten are partially eligible. Within the Low-Mod CDBG-eligible areas, most of the neighborhoods contain concentrations of low-income households, and greater than average rates of minorities.

Since 2015, the City has designated the North End/Metro Center as a Neighborhood Revitalization strategy Area (NRSA), which is an area the City has selected for more concentrated investment of resources. The NRSA is a Racially/Ethnically Concentrated Area of Poverty (R/ECAP), which means that it has a poverty rate over 40% and more than 50% of the population is non-white. The NRSA is an area of persistent poverty, meaning that it has had over 20% of its population living in poverty for at least the past 30 years.

### **Geographic Distribution**

Target Area		Percenta	ige	of Fu	nds
Local Target Area	K				85
North End/Metro Center					15

Table 10 - Geographic Distribution

#### Rationale for the priorities for allocating investments geographically

Springfield's investment of CDBG funds is based on whether the activity falls within a City funding priority, whether the service is an eligible activity, and whether the service or need meets a national objective. In addition, the activity must meet one of the following CDBG objectives: (1) provide a suitable living environment; (2) provide decent housing; and (3) provide economic opportunity.

Resources are allocated to maximize the benefits to residents within target areas. While public infrastructure, parks, open space, and public facility type projects are exclusively within targeted areas, other strategic investments are made for the benefit of low- and moderate-income residents throughout the City. In order to meet high priority needs of the community such as job creation and economic development, it may be necessary to invest outside low/moderate census tracts.

HOME Investment Partnership Funds (HOME) may be utilized to rehabilitate rental housing, directly assist homebuyers, provide tenant-based rental assistance, and produce and/or preserve affordable housing citywide.

Public investments of federal and other funds will be in direct response to priority needs that are detailed at length throughout the Consolidated Plan. The needs were identified through consultations with community stakeholders, input directly from residents, and assessment of relevant data and existing plans.

ESG and HOPWA funds are targeted to meet the identified needs of the eligible populations within the geographic area. For ESG, the service area is the City of Springfield. Investments are made in accordance with relative priority and statutory spending caps. HOPWA funds are allocated throughout the EMSA which includes the tri-county area. HOPWA funds are allocated primarily to alleviate the housing cost burden for eligible households.

#### Discussion

A key strategy that the City uses to concentrate its investments of federal resources into neighborhoods is designation of a Neighborhood Revitalization Strategy Area (NRSA). NRSA designation enables the City to plan for and target multi-year concentrated investment in a single area, with the goal of creating lasting change in the neighborhood. The City began using NRSA designation in 2005, with three NRSAs: North End, South End, and Six Corners/Old Hill.

In June 2011, two of the NRSAs (South End and Six Corners/Old Hill) were hit by an EFS-3 tornado, which caused extensive damage. The City received an award of \$21,896,000 CDBG-DR funds in March 2013, and is investing the bulk of these funds in these neighborhoods, pursuant to a community-wide planning process undertaken following the disaster. Springfield has also been awarded \$17 million in the National Disaster Resilience Competition in 2016, and these funds are similarly being targeted to the City's most low-income neighborhoods, specifically, the South End, Old Hill/Six Corners, the North End, Liberty

Heights, and Metro Center.

The 2010 Census indicates that Springfield has eight census tracts that are Racially/Ethnically Concentrated Areas of Poverty (R/ECAPs), which means that they have a poverty rate over 40% and more than 50% of the population is non-white. These are census tracts are located in the Six Corners, South End, Metro Center, North End and Liberty Heights (partial) neighborhoods. The City considers that these areas are particularly in need of focused investment.

Because of the large disaster recovery investments being made throughout Springfield's R/ECAP neighborhoods, the City amended its NRSA designation in 2015 to focus on the R/ECAP neighborhoods that were not extensively damaged by the 2011 tornado, and also made the area smaller. It is now made up of R/ECAP census tracts in the North End and Metro Center. The NRSA designation supports the City's targeted investment in these census tracts, along with investment in social service and employment training targeted to residents of these neighborhoods.



## **Affordable Housing**

## AP-55 Affordable Housing - 91.220(g)

#### Introduction

The City will improve the quality of the City's housing stock and undertake coordinated development projects in order to revitalize its most distressed neighborhoods. The City will preserve and expand housing options for residents to access safe, sanitary, and affordable homes.

One Year Goals for the Number of Households to be Supported				
Homeless		152		
Non-Homeless		151		
Special-Needs		55		
Total		358		

Table 11 - One Year Goals for Affordable Housing by Support Requirement

One Year Goals for the Number of House	eholds Supported Through
Rental Assistance	207
The Production of New Units	3
Rehab of Existing Units	48
Acquisition of Existing Units	100
Total	358

Table 12 - One Year Goals for Affordable Housing by Support Type

#### Discussion

The City's FY2017-2018 goals for providing affordable housing include the following activities:

- Homeless: Prevention/Rapid rehousing 110 households (ESG); Permanent supportive housing -42 households (HOME TBRA)
- Non-Homeless: New homeownership units 3 (HOME CHDO); Rehab of existing units 48 (HOME, CDBG); Down payment assistance - 100 (HOME)
- Special Needs Prevention/Rapid Rehousing/HIV-AIDS 40 (HOPWA); Permanent supportive housing- 15 households (HOPWA TBRA)

## **AP-60 Public Housing - 91.220(h)**

#### Introduction

The City of Springfield and the Springfield Housing Authority (SHA) coordinate to provide housing to the City's most vulnerable populations, to enhance quality of life for SHA tenants, to improve neighborhoods where low-income residents live, and to improve quality housing opportunities for all persons, regardless or race, ethnicity, religion, family status, disability or other protected status.

### Actions planned during the next year to address the needs to public housing

During 2017-2018, the City and SHA will:

- 1. Use CDBG funds to create a computer learning center at one of SHA's largest family complexes.
- 2. Relocate tenants from the distressed Marble Street Apartments, and sell the property to the City, which will use it to enhance community center space in the South End's Outing Park neighborhood. The relocation effort will include mobility counseling for residents, who are being provided section 8 voucher assistance to move to locations they choose. These actions have been planned by the community pursuant to a HUD-funded Choice Neighborhoods Transformation plan.
- 3. SHA will complete construction of two handicap-accessible duplexes on Central Street, developed to replace units destroyed in the 2011 tornado.
- 4. The City and SHA will continue to collaborate on the City/SHA Housing First program for chronically homeless individuals and families. In this program, SHA makes available project-based section 8 assistance to households that meet the definition of chronically homeless, and the City provides case management to the people living in the units.

# Actions to encourage public housing residents to become more involved in management and participate in homeownership

- 1. SHA will continue its active promotion and implementation of its section 8 homeownership program, the largest program of its type in Massachusetts.
- 2. The City will continue to incorporate SHA's section 8 homeownership programs into its Buy Springfield Now program, which provides incentives for homebuyers to purchase in Springfield.

# If the PHA is designated as troubled, describe the manner in which financial assistance will be provided or other assistance

SHA is not designated as troubled and it is not a poorly functioning housing authority. It is currently

under very strong management

### Discussion

The City and SHA will continue to explore development, homeownership and neighborhood stabilization opportunities, and the City will continue to work with the SHA to ensure fair housing practices and continue to be included as part of SHA programs.



# AP-65 Homeless and Other Special Needs Activities – 91.220(i) Introduction

The City of Springfield administers the Springfield/Chicopee/Holyoke/Westfield/Hampden County Continuum of Care, which undertakes strategic planning for providing homelessness services and working to reduce homelessness. The City also has a Ten-Year-Plan to End Chronic Homelessness, "Homes Within Reach", which guides the City and the CoC.

The CoC is participating in the national Built for Zero (formerly Zero 2016) campaign, sponsored by Community Solutions and focused on building out the systems needed to end veteran homelessness and chronic homelessness.

# Describe the jurisdictions one-year goals and actions for reducing and ending homelessness including

## Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

- 1. Expand the number of community partners who are aware of and can screen people for the Continuum of Care's Coordinated Entry System, which is a single means of access to CoC-funded permanent supportive housing units. While continuing current collaborations with Project Hope (a police-crisis team outreach effort), the regional PATH program, Health Care for the Homeless, and emergency room social worker staff, expand partners to include additional hospitals, corrections, and detox facilities. The goal is to screen all unsheltered and chronically homeless individuals using the vulnerability index-service prioritization decision assistance tool (VISPDAT), and use VISPDAT assessments and housing navigation to improve rapid access to appropriate housing.
- 2. Continue regular case conferencing meetings for homeless veterans and chronically homeless persons. These case conferencing meetings bring outreach, shelter, and PSH providers together to work from a by-name list of homeless veterans and chronically homeless persons and to work steadily to house each one.
- 3. Monitor CoC providers to ensure compliance with commitments to target new and turnover permanent supportive housing units to chronically homeless persons and persons who are currently unsheltered.

### Addressing the emergency shelter and transitional housing needs of homeless persons

1. Provide funding to existing emergency shelter facilities to assist them in meeting the community need for year-round shelter beds and daytime resource center services.

2. Provide support to the community's transitional housing program for youth which has lost HUD funding as of August 2017, with the goal of converting the program to a new model for serving homeless youth.

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

- 1. Provide ESG funding for assessment and development of individualized housing plans.
- 2. Use ESG to fund rapid rehousing financial assistance and services; seek other funding sources, including state funds, for the same purpose.
- 3. Continue to use HOME and HOPWA funds for TBRA to provide permanent supportive housing to people who have experienced homelessness.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); or, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs.

- 1. Provide ESG funds for prevention assistance and services; seek other funding sources, including state funds, for the same purpose.
- 2. Continue to work with the Western Mass Network to End Homelessness to monitor compliance with state discharge plans and locally-created discharge protocols.

#### Discussion

In 2017, Springfield is focusing considerable effort on achieving the goal of ending veteran homelessness. The City made significant progress in 2015 and 2016, and the number of homeless veterans dropped by 63% between the 2015 and 2017 point-in-time counts. There were only 14 homeless veteran's identified in the 2017 count. The City is also focusing on the chronically homeless population in 2017, in an effort to meet the federal goal of ending chronic homelessness by the end of 2017. The City is using a by-name list of chronically homeless individuals and providers are working steadily to house everyone on the list.

## AP-70 HOPWA Goals - 91.220 (I)(3)

One year goals for the number of households to be provided housing through the use of HOPWA for:			
Short-term rent, mortgage, and utility assistance to prevent homelessness of the individual or			
family	60		
Tenant-based rental assistance			
Units provided in permanent housing facilities developed, leased, or operated with HOPWA funds			
Units provided in transitional short-term housing facilities developed, leased, or operated with			
HOPWA funds	0		
Total	86		



## AP-75 Barriers to affordable housing - 91.220(j)

#### Introduction

Springfield policies of zoning, land use, and public financing, combined with the City's status as a weak housing market, has made it attractive for development of affordable housing. Zoning ordinances allow for the creation of multi-family structures in four different zoning areas; combined, these areas comprise more than a third of all residential zoned parcels in the city, and include parts of all of the City's 17 neighborhoods. The City uses its tax title program and federal funds to develop affordable homeownership opportunities. The City maximizes its federal and state funding to preserve and redevelop existing affordable housing. The City provides down-payment assistance and eligible forms of development subsidies to expand affordable homeownership.

The City's history of low barriers to development of affordable housing has resulted in a concentration of low-income housing in the City. According to the Commonwealth of Massachusetts' Department of Housing and Community Development, Springfield ranks 5th in the state, with 17.4% of its housing stock dedicated to affordable housing. In addition, the 2014 *Pioneer Valley Regional Housing Plan*, completed as part of a HUD-funded Sustainable Communities Regional Planning Initiative, indicates that 60% of all Section 8 mobile housing voucher households in the Springfield metropolitan area use their voucher assistance within the City of Springfield. The City estimates that 55% of all renter households in Springfield are in public or subsidized housing or receive Section 8 voucher assistance.

The lack of barriers to affordable housing in Springfield (combined with the existence of barriers in communities outside the City) has contributed to racial segregation in the region. Springfield updated its *Analysis of Impediments to Fair Housing* (AI) in 2013, and this analysis noted how the concentration of affordable housing in Springfield, and the lack of affordable housing outside Springfield, are major contributors to the status of the Springfield Metropolitan Area as the most segregated metro in the nation for Hispanic-White segregation, and the 22nd most segregated for Black-White segregation. Springfield is a minority-majority City with overall low incomes, adjacent to higher-income suburban communities which are predominantly white. The 2014 *Knowledge Corridor Fair Housing and Equity Assessment*, completed as part of a HUD-funded Sustainable Communities Regional Planning Initiative, identifies several factors related to housing policy which have contributed to segregation: concentration of public and subsidized rental housing in urban areas, exclusionary zoning, and the history of redlining and use of restrictive covenants.

The large stock of affordable housing is a contributing factor to a lack of tax base in the City, which makes it more difficult for the City to provide high-quality public services to community residents. Increasing taxes, or providing a less than ideal level of services, drives people with resources out of the City, which further contributes to City decline.

Springfield has eight census tracts which meet the definition of racially/ethnically concentrated areas of

poverty--areas in which the poverty rate exceeds 40% and the non-white population exceeds 50% (US Census 2010). Research indicates that these neighborhood characteristics have detrimental impact on resident health, education and employment outcomes.

Actions it planned to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment

The City does not have in place these types of policy barriers to affordable housing, and has affordable housing units in every neighborhood of the City. However, Springfield has collaborated with the Pioneer Valley Planning Commission to create a regional housing plan, and the plan identified these types of barriers in many of the areas surrounding Springfield. The City continues to serve on the regional planning committee as it attempts to identify ways to remove or ameliorate these barriers throughout the region.

Springfield is taking the following steps to ameliorate the impacts of the segregation that has resulted from the City's concentration of affordable housing: People-Based Strategies: 1. The City funds the Massachusetts Fair Housing Center, which provides assistance to people who have experienced housing discrimination and educates the public about fair housing laws. 2. Springfield provides its down payment assistance throughout the City; data indicates that the program enables minority households to access higher opportunity neighborhoods within the City. 3. The City funds homeownership development, which data indicates assists households made up of people of color to become first-time homebuyers and build family assets. 4. The City provides homebuyer education classes in Spanish. Placed-Based Strategies: 1. The City's Buy Springfield Now program encourages investment in all Springfield neighborhoods, and the City actively encourages development of market-rate housing in distressed neighborhoods. 2. The City focuses redevelopment funds toward neighborhoods that are racially/ethnically concentrated areas of poverty, seeks additional competitive funds to support those neighborhoods (for example, Choice Neighborhoods Initiative, Byrne Criminal Justice Initiative, Promise Zone designation), and pursues programming that brings opportunity to these neighborhoods, including focused jobs programs. 3. The City generally does not support applications seeking to add affordable rental housing to its stock, because the addition of more affordable housing within the City while there is limited or no development of affordable housing outside the City, these uneven development patterns serve to further enforce the region's high level of segregation. The City makes exceptions to this policy to fund replacement of housing that has been destroyed (such as units destroyed in the 2011 tornado), or where development is an integral part of an overall neighborhood revitalization strategy. The City supports rehabilitation of existing rental stock, much of which is located in areas meeting the criteria for racially/ethnically concentrated areas of poverty and is distressed and in need of upgrading. Linkage Strategies: 1. SHA has initiated a mobility program for Section 8 housing choice voucher holders to encourage moves to high opportunity areas. 2. Both the City and the SHA have active Section 3 employment programs, which link low income residents to employment opportunities created by HUD

funding.

#### Discussion

Specific programs/actions the City is taking to affirmatively further fair housing in 2017-2018 include:

- Initiation of a Healthy Homes Rehabilitation Program (funded with CDBG-NDR) in two census tracts which are Racially/Ethnically Concentrated Areas of Poverty (R/ECAPs) and have high levels of residents with asthma and lead poisoning, and high rates of code enforcement violations
- Targeting of HOME Investment Partnership Program funds for Community Housing
  Development Organizations (CHDOs) to develop affordable homeownership units in the same
  two census tracts
- Construction and healthy homes employment training (funded by CDBG-NDR) targeted toward residents of the City's lowest-income neighborhoods
- Redevelopment of the Calhoun and Van Horn parks, located in/bordering on R/ECAP neighborhoods
- Use of CDBG-NDR to create major sources of clean energy within two R/ECAP neighborhoods (Hydropower at the Watershops dam, and Co-Gen at Baystate Medical Center)
- Provision of first-time homebuyer/downpayment assistance, which historically has funded high rates of Latino and Black homebuyers, and enables them to purchase homes throughout all City neighborhoods
- Funding of proactive code enforcement, the 'clean and lien' program, and acquisition/disposition of tax title properties, all of which are extremely active in the R/ECAP census tracts and are part of the City's strategy to stabilize and revitalize those areas
- Targeting of the HUD 108 business loan program to the Metro Center dining district, with the goal of increasing job opportunities and neighborhood revitalization in that R/ECAP area

### **AP-85 Other Actions – 91.220(k)**

#### Introduction

The City continues to prioritize neighborhood stabilization and responding to foreclosures. Springfield is focused on emergency home repairs, addressing blighted homes (rehabilitation/redevelopment, disposition of tax title properties, demolition, code enforcement) and encouraging buyers to purchase in Springfield (homebuyer education, down payment assistance). When existing homes are abandoned, the City boards and secures the home to keep property and the neighborhoods safe. Springfield also administers a "clean and lien" program where the City clears abandoned properties and places a lien to secure the cost.

#### Actions planned to address obstacles to meeting underserved needs

The greatest obstacle to meeting the needs identified in the plan is the lack of resources needed to do so. The City strives to maximize the resources it has, through targeting and efficient programming, and it attempts to increase the resources available to address the needs. The City's attempts to increase resources will include:

- Application for competitive grant funding;
- Partnership with the private sector to achieve community goals;
- Assistance to nonprofit agencies and private partners to enable them to compete for government and private funds;
- Advocacy with state administration and local legislative delegation to increase state support for priority City projects and initiatives.

The City's response is also limited by restrictions placed on available funding sources. Most significantly, restrictions on the use of CDBG funds make it difficult for the City to use these funds more broadly for job creation and job training, which are critical needs in the City. Other obstacles to meeting underserved needs include the difficulty in addressing community problems which are regionally based, and the need to have high quality data and analysis of the City's challenges and opportunities. Springfield works to address the first obstacle by collaborating with our jurisdictional neighbors whenever possible. The City has done this effectively in the area of homelessness, where it has been a leader in creating the Western Massachusetts Network to End Homelessness, which advocates and implements a regional response to homelessness.

#### Actions planned to foster and maintain affordable housing

Widespread poverty and the City's aged housing stock create an enormous demand for safe, affordable housing. However, the City's high concentration of poverty, associated social and public safety rental units in the City may have negative consequences in terms of providing existing City residents with economic opportunity and fair housing choices. The City's primary response to the need for safe

affordable housing in the City is funding for preservation and rehabilitation of existing affordable housing stock, and initiatives which support affordable homeownership opportunities. In 2017, the City is initiating a new program, funded by CDBG-NDR, to improve the condition of the City's 1-4 unit housing stock through rehabilitation and healthy homes interventions. The City uses HOME funds to provide tenant-based rental assistance, a strategy that both supports housing affordability and addresses the concentration of poverty (tenants may use the vouchers to live in or out of the City). The City encourages its partner agencies and municipalities to assist in simultaneously addressing affordability and concentrated poverty through use of mobile housing resources such as Section 8 vouchers, and through creation of affordable housing throughout the Springfield metropolitan area.

The City's Development Services Division actively promotes the development of collaborations and partnerships with both non-profit and for-profit builders, developers, and other interested parties for the purpose of increasing the capacity for the development of housing opportunities of all types in Springfield. Through collaboration and increased capacity, the Division seeks to position the City to receive additional housing resources.

### Actions planned to reduce lead-based paint hazards

Specific actions the City will take to evaluate lead-paint hazards during the Annual Plan period will include:

- City Code Enforcement inspections to evaluate potential hazards in units where children under six reside and to enforce remediation in compliance with Massachusetts lead laws.
- Aggressive enforcement, including—as necessary—legal prosecution of property owners who
  fail to comply with orders to remediate hazards.
- Mandatory pre-rehabilitation lead testing including soil samples for all HOME-funded projectbased homeownership and multi-family production programs. Collaboration with Springfield's Green and Healthy Homes Imitative to evaluate lead paint hazards in homes.

Specific actions to reduce the number of housing units containing lead-based paint hazards will include:

- Mandatory remediation within rehabilitation specifications for all project-based and multifamily projects.
- Referral of property owners to state-funded lead abatement programs and use of National Disaster Resilience funds for lead abatement.

In compliance with Title X, the City has integrated lead hazard controls into all housing policies and programs. Federal requirements for evaluating and remediating lead hazards are fully incorporated into the City's protocol for housing rehabilitation.

#### Actions planned to reduce the number of poverty-level families

The City's anti-poverty efforts focus on three broad categories: increasing education and literacy; increasing employment and training opportunities; and increasing household assets.

Many low-income adults lack the education and English language proficiency needed to support their efforts to attain self-sufficiency. In order to assist individuals in overcoming these barriers, the City provides funding for Adult Basic Education, GED and English Language classes. In FY 17-18, the City will support the following adult education programs; NNCC, The Gray House and the YWCA serving 170 people.

Within the City, there is a mis-match between the jobs available and the skill levels of local residents; the problem is even more pronounced with regard to youth. In FY 17-18, the City will support education, employment and job training opportunities for at-risk persons in the following programs: YWCA and NNCC. YMCA works to increase education and literacy. YMCA provides an onsite construction, GED academic and job skills training placement program increasing employment and training opportunities. The YouthBuild Program benefits minority young people between the ages of 17-24 living in the Springfield community searching for a path to economic self-sufficiency. YouthBuild provides education, employment and leadership skills while expanding the supply of affordable housing by teaching these young adults to build and rehabilitate housing for low income and homeless persons.

The City will, in its projects and through contractual relationships with subgrantees, ensure compliance with the provision of Section 3 of the Housing and Urban Development (HUD) Act of 1968, which helps foster local economic development, neighborhood economic improvement, and individual self-sufficiency by assuring that job training, employment, and contracting opportunities will be made available for low- or very-low income residents in connection with projects and activities in their neighborhoods.

### Actions planned to develop institutional structure

Through a cabinet of departments that includes Office of Community Development, Office of Housing, Office of Neighborhood Services, and the Office of Economic Development and Planning, the City continues to enhance the coordination of the delivery of services and in the development of low- and moderate-income areas regardless of project funding sources. The major institutional focus is to project completion.

In 2015, the City participated in the National Disaster Resilience Competition (NDRC), which resulted in learning and collaboration by multiple City departments and community partners about preparing for the impacts of future disasters, and making Springfield a more resilient City. The NDRC team expects this experience will have lasting impact on the City's approach to infrastructure and other projects, particularly because the City was awarded \$17 million of NDR funds to implement some of its resilience strategies. One outcome of the competition is the City's collaboration with the Pioneer Valley Planning

**Annual Action Plan** 

Commission, Partners for a Healthier Community and the Springfield Climate Justice Coalition to create a comprehensive climate change plan for the City and a single web site which will collect local information about climate change and actions to reduce greenhouse gases.

As the lead entity for the Springfield/Chicopee/Holyoke/Westfield/Hampden County Continuum of Care, the City administers all CoC grants. It was awarded Unified Funding Agency (UFA) status in 2017, recognizing that it meets CoC organizational, fiscal, programming, and monitoring requirements, and providing the CoC with increased flexibility.

In 2017, the City is participating with multiple community agencies in the Green and Healthy Homes Initiative. This collaboration is expected to improve capacity to respond to environmental causes of health, including asthma triggers and lead paint.

# Actions planned to enhance coordination between public and private housing and social service agencies

The City seeks to enhance coordination between public and private housing, health, and social service agencies through multi-disciplinary/multi-agency task forces and teams that focus on particular issues or neighborhoods. Some of these teams that will be active during FY17-18 are: the Green and Healthy Homes Initiative; the Western Massachusetts Network to End Homelessness; C3 Initiatives in the North End, South End, Mason Square and lower Forest Park; and the BUILD Health initiative in Old Hill.

#### Discussion

Springfield and its collaborating partner agencies strive to create collective impact for City residents through a number of multi-disciplinary initiates. The City's experience with these initiatives is that they enable the City to achieve greater results than singular programs achieve on their own. With insufficient resources for the City to address its housing, community development, and economic development needs, the City must be creative, flexible, and collaborative in order to have the most impact.

## **Program Specific Requirements**

## AP-90 Program Specific Requirements – 91.220(I)(1,2,4)

#### Introduction

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

## Community Development Block Grant Program (CDBG) Reference 24 CFR 91.220(I)(1)

Projects planned with all CDBG funds expected to be available during the year are identified in the Projects Table. The following identifies program income that is available for use that is included in projects to be carried out.

1. The total amount of program income that will have been received before the start of the next
program year and that has not yet been reprogrammed 0
2. The amount of proceeds from section 108 loan guarantees that will be used during the year to
address the priority needs and specific objectives identified in the grantee's strategic plan.
3. The amount of surplus funds from urban renewal settlements 0
4. The amount of any grant funds returned to the line of credit for which the planned use has not
been included in a prior statement or plan 0
5. The amount of income from float-funded activities 0
Total Program Income:  Other CDBG Requirements
1. The amount of urgent need activities 0
<ol> <li>The estimated percentage of CDBG funds that will be used for activities that benefit persons of low and moderate income. Overall Benefit - A consecutive period of one, two or three years may be used to determine that a minimum overall benefit of 70% of CDBG funds is used to benefit persons of low and moderate income. Specify the years covered that include this Annual Action Plan.</li> </ol>

## HOME Investment Partnership Program (HOME) Reference 24 CFR 91.220(I)(2)

1. A description of other forms of investment being used beyond those identified in Section 92.205 is as follows:

The City of Springfield will not use forms of investment for the HOME Program during this fiscal year other than those described in 92.205(b).

2. A description of the guidelines that will be used for resale or recapture of HOME funds when used for homebuyer activities as required in 92.254, is as follows:

The City of Springfield's HOME Program Resale/Recapture provisions for homebuyer activities are as follows:

HOME Purchase Assistance. In the event that the buyer continues to occupy and does not sell or refinance the property during their period of affordability, the buyer's obligation to repay under the loan shall be null and void. If the buyer continues to own the property during the period of affordability but fails to maintain it as a principal place of residence, the entire loan shall be due and payable.

Project Based Homeownership (PBHO) Projects. The City allocates funds in the form of deferred payment loans for the rehabilitation of existing houses or new construction of single-family houses to be marketed and sold to first-time homebuyers. These homebuyers must be income-eligible under HOME program guidelines and, depending upon the amount of funding that was allocated for a project, must maintain the home as their primary residence for between 5 and 15 years. To enforce this provision, the City requires all deeds conveying HOME assisted houses contain a deed rider that outlines the specific 'recapture' provisions of the HOME program and puts the buyer on notice of their responsibilities upon purchasing the HOME-assisted property.

3. A description of the guidelines for resale or recapture that ensures the affordability of units acquired with HOME funds? See 24 CFR 92.254(a)(4) are as follows:

During the affordability period (absent any other violations of the Deed Rider) the homeowner may sell to any third party with the following recapture provision:

- Homebuyer shall repay the Assistance Amount (defined below) reduced by one- (fifth, tenth or fifteenth-- however long the duration of the deed rider is) for each full year that has elapsed from the date of this Deed Rider until the date of such sale; OR
- The Assistance Amount shall be defined as the Direct Subsidy to the homebuyer. This includes financial assistance that reduces purchase price for homebuyer below market or otherwise subsidizes the homebuyer (i.e. down payment loan, closing cost assistance, etc.)

4. Plans for using HOME funds to refinance existing debt secured by multifamily housing that is rehabilitated with HOME funds along with a description of the refinancing guidelines required that will be used under 24 CFR 92.206(b), are as follows:

The City does not intend to use HOME funds for refinancing.

## Emergency Solutions Grant (ESG) Reference 91.220(I)(4)

1. Include written standards for providing ESG assistance (may include as attachment)

The City's written standards for providing ESG Assistance are as follows:

- Must meet definition of homeless as defined in 24 CFR § 576.2, including imminently at risk of homelessness.
- Case files must include a completed eligibility form and certification (which meets HUD specifications) that the household meets the eligibility criteria.
- Household must have a connection to Springfield.
- For each individual and family determined ineligible to receive ESG assistance, the record must include documentation of the reason for that determination. Records must be kept for each program participant that document: the services and assistance provided to that program participant; compliance with requirements under 24 CFR §§ 576.101-106, 576.401 (a) and (b), and 576.401 (d) and (e); and, where applicable, compliance with the termination of assistance requirement in § 576.402.
- 2. If the Continuum of Care has established centralized or coordinated assessment system that meets HUD requirements, describe that centralized or coordinated assessment system.

The CoC has established a tiered coordinated assessment system for homeless and at risk standardized assessment and referral, as well as a ranking of people eligible for permanent supportive housing (PSH) which prioritizes those who have the highest service need and longest lengths of stay in homelessness.

The tiered assessment tools used as part of the coordinated system are:

- Prevention Assessment Tool, used to prioritize households seeking prevention financial assistance
- Diversion Questionnaire, used to determine whether a household may be able to avoid shelter use by accessing another safe housing option
- Vulnerability Index-Service Prioritization Decision Assistance Tool (VISPDAT), Transition-Age-Youth (TAY) VISPDAT and Family VISPDAT, used to prioritize among people eligible for permanent supportive housing (PSH)

- The tools provide guidance to appropriate standard referrals. Information from the VISPDAT is entered into the online secure Homelink tool, which is used by the case conferencing REACH meetings to fill vacancies in PSH based on length of homelessness and level of service needs. Vacancies in CoC PSH units are filled through referral from Homelink/REACH.
- 3. Identify the process for making sub-awards and describe how the ESG allocation available to private nonprofit organizations (including community and faith-based organizations).

The City's FY17-18 allocation is \$319,000; the City will retain \$23,925 of that amount for administrative costs. The balance of \$295,075 has been allocated using a Request for Proposals (RFP) process led by the Springfield Office of Housing. The RFP was advertised in the local newspaper, posted on the City's website and the blog of the Western Massachusetts Network to End Homelessness, and sent by email to the members of the Continuum of Care. The selection committee consisted of City Staff and members of the CoC.

#### (Update after we know funding)

4. If the jurisdiction is unable to meet the homeless participation requirement in 24 CFR 576.405(a), the jurisdiction must specify its plan for reaching out to and consulting with homeless or formerly homeless individuals in considering policies and funding decisions regarding facilities and services funded under ESG.

The City of Springfield is unable to directly meet the requirement that it have a homeless or formerly homeless individual on its policy-making Board of Directors, because the City's policy is made by elected officials. The City meets its requirement to include homeless or formerly homeless individuals in considering and making policies and decisions regarding ESG-funded facilities, services, or other assistance through extensive participation in and consultation with the Springfield Continuum of Care, an entity that includes formerly homeless individuals as members. The City also requires each subrecipient to meet the ESG homeless participation requirements.

5. Describe performance standards for evaluating ESG.

ESG performance standards vary by type of program as follows:

Prevention - Utilization: 100%, Exit Data Captured:90%, Remain in housing or more to other permanent housing: 95%, Missing data elements: no more than 3%

Emergency Shelter - Average length of stay: decrease by 5%, Exit data captured: 30%, Exits to PH: 20%, Missing data elements: no more than 5%.

Rapid Rehousing - Utilization: 100%, Literally homeless at entry: 100%, Exit data captured: 90%, Received non-cash benefits: at least 90%, missing data elements: no more than 5%.

### Discussion

Springfield's ESG program is well-coordinated with and integrated into the Springfield/Chicopee/Westfield/Hampden County Continuum of Care. The programs work together, as well as with many other community programs, to provide a coordinated system which provides prevention, outreach/engagement, emergency shelter, and housing options for people experiencing homelessness. Springfield and the CoC are focusing current efforts on ending veteran and chronic homelessness by the end of 2017.

