



Patient Referral Letter

Dear Concentra Patient,

You have been referred to a Specialist or a Diagnostic Testing Facility. Thank you for giving us the opportunity to coordinate your medical care.

Our Referral Support Team or our Diagnostic Scheduling Authorized Agent will assist in handling the details of your appointment.

They will:

- Seek authorization from your employer's insurance carrier for the referral services prescribed by your Concentra Clinician,
- Contact the Specialist or Diagnostic Facility to schedule your appointment,
- Notify you of the appointment date, time and location.

We are going to schedule your appointment as soon as we are able to obtain the information above and will contact you proactively with details of your appointment. If you should have any questions regarding your **Diagnostic test** referral, please contact our

Scheduling Authorized Agent at:

855-854-6025

If you have any questions regarding your **Specialist** referral, please contact our

Referral Dept at:

866-515-9742.

Physical Therapy: As a reminder, you may receive a prescription from your specialist for new or continued Physical Therapy. Please request that the specialist fax the prescription to your Concentra center at: 413-746-3230. We will schedule your therapy and call you with your appointment information. If you have questions, please contact us at: 413-746-4006.

We look forward to working with you and hope to make your experience exceptional.

Sincerely,

Your Concentra Team

Concentra Mission: Improve the health of America's workforce, one patient at a time